

WorkWell

ErgoSystems

Manufacturing Ergonomics

Introduction Components **Ergonomics Risk** Screen **Manual Material** Handling



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Manufacturing Ergonomics

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ERGONOMICS MANUFACTURING TRACK

Welcome

Hello everyone. Welcome to the Ergonomics Manufacturing Track.

I'm Mark Anderson. I'm a Certified Professional Ergonomist and Physical Therapist with more than 35 years of experience working with ergonomics in manufacturing.

In Module One – Introduction to Manufacturing Ergonomics, I'll define what I mean by Manufacturing Ergonomics; my definition may surprise you a bit. I'll discuss

the dichotomy between our ability to perform precise, repetitive movements with our need for regular and varied movements to maintain health and productivity.

In **Module Two – Manufacturing Ergonomics Components**, we'll get into the details of the components that make up manufacturing workstations and how to apply ergonomics principles in effective ways.

A critical aspect of ergonomics is to quickly and objectively screen for ergonomics risk factors. In **Module Three** – **Ergonomics Risk Screen**, I'll go through a detailed step-by-step screening process I've refined as part of my ergonomics practice.

And in **Module Four – Manual Material Handling**, we'll address specific strategies to assess and control manual handling by introducing you to the LNI Lifting Calculator and strategies to control manual material handling.

Thanks for your interest in Manufacturing Ergonomics, let's get started with Module One – Introduction to Manufacturing Ergonomics.

MODULE ONE INTRODUCTION TO MANUFACTURING ERGONOMICS

Collaborative Ergonomics

I'm a strong proponent of what I call *'collaborative ergonomics'*.

So, what do I mean when I say 'collaborative ergonomics'?

My experience has taught me ergonomics in the manufacturing workplace is the most successful when all the stakeholders – the workers, management, supervision, health and safety, medical, engineering, technical support, facilities –come together in collaboration to identify the ergonomics issues, make appropriate

recommendations and then work together to implement and follow-up on the recommendations.

If you're interested in more information about how you can use collaborative ergonomics in your practice check out the *Client Collaboration Module* in the *Ergonomics Implementation Track*.

Typical Manufacturing Workplace

In the *Introduction to Ergonomics Track*, we defined ergonomics and introduced foundational ergonomics principles critical to designing effective workstations.

For the manufacturing workplace, let's put together a strategy to apply ergonomics in the design and use of a 'typical' manufacturing workstation.







Typical workplace

All right, I should talk about my use of the word, 'typical'. Unlike office ergonomics, which tends to follow a pretty straight-forward standard, typically involving a chair, desk, and computer system; manufacturing ergonomics presents unique challenges due to the vast array of work environments. From assembly lines for small medical devices to large-scale production of very large machinery, the scope is extensive.

So, is there the same standard in manufacturing ergonomics as there is in office ergonomics? Is there a *'typical'* manufacturing workplace? Here's how Investopedia defines manufacturing.

"Manufacturing is defined as the process of converting raw materials or components into finished products through a series of operations involving human labor, machinery, tools, and chemical or biological processing. This transformation is not merely physical but can also involve the assembly of parts into more complex products. Manufacturing is integral to industrial production, wherein goods are produced on a large scale for consumer consumption and commercial sale."

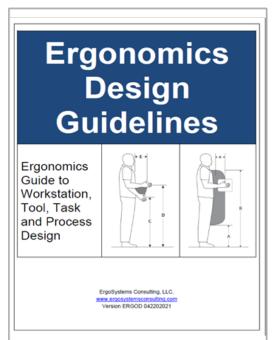
https://www.investopedia.com/terms/m/manufacturing.asp

Investopedia's definition describes quite well how I think about manufacturing ergonomics. I certainly consider a manufacturing plant where measurement instruments are being assembled to be 'manufacturing', but I also consider the roofing crew working outside to nail shingles on the roof to also be working in 'manufacturing'.

Common elements

Despite these differences, common elements persist across all manufacturing settings: workers use tools and equipment at some type of workstation. This universal aspect allows us to apply the set of ergonomics principles broadly while tailoring specific interventions to meet diverse needs.

Our resources, including the *Ergonomics Design Guidelines* and *Ergonomics Design Worksheet*, provide detailed guidelines and checklists to assist in this process.



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Let's delve deeper into the fundamental ergonomics concepts in manufacturing in our next section. This ongoing discussion will further clarify how ergonomics principles can be practically and effectively applied across the spectrum of manufacturing activities.

Enhance Human Performance

What are we ultimately trying to accomplish through the use of ergonomics in manufacturing?

We want to enhance human performance by designing tasks that align with human capabilities and limitations. These enhancements not only improve the immediate working conditions but also contribute to long-term health benefits and work productivity. The fundamental goal is to create a workspace where workers can perform at their best with minimal risk of injury and be productive.

The question of course is, 'How do we accomplish this?'

Repetition and Movement

Highly repetitive and precise tasks

As human beings, we are capable of high levels of dexterity and can perform complex repetitive tasks efficiently, a trait that has been advantageous in both evolutionary and modern industrial contexts. This ability allows people to specialize and excel in tasks that require precision, such as assembly line work.

These activities often demand focus and the repetition of a specific set of motions which can be honed into a skill over time. And not only that, but humans are also very good at identifying the need for and making minute corrections in movement patterns.

Talk with engineers who work in robotics, and they will tell you it's very challenging to design robotic functions that can precisely duplicate tasks the human hand can perform quite easily.

However, we also appreciate that repetitive tasks, especially those that are physically or mentally monotonous, can lead to a range of health issues, including musculoskeletal disorders, mental fatigue, and decreased motivation.

In many manufacturing workplaces, we see workers performing highly repetitive tasks but from an overall body exertion perspective it's also the case that the tasks generally can be quite sedentary. Obviously not all manufacturing jobs fit into this category, but many do. Why is this an issue?

"Movers and Shakers"

We recognize as human beings, we have a crucial physiological need for regular physical movement. We emphasized how important this is in the *Introduction to Ergonomics Track*. After all, one of our ten primary ergonomics principles is, *'Promote Regular Physical Movement*'.

We detailed the need to promote blood circulation for oxygen and nutrition, and movement to lubricate the body's joints to promote general health and wellness. So, we are really good at precise repetitive tasks, but we also require regular physical movement!

Apparent Dichotomy

How can we reconcile this apparent dichotomy between our ability to perform precise, repetitive movements with our need for regular and varied movements to maintain health and productivity?

As we explore the details of manufacturing ergonomics, we'll dive into how we can apply ergonomics principles to help workers excel at repetitive tasks that may be fairly sedentary. We'll also examine manual material handling that can be very physically demanding.

Ergonomics Foundation Principles

In the *Introduction to Ergonomics Track*, we detailed ten ergonomics principles including the rationale for them. In overview, in the manufacturing workplace, we want to design workstations that meet these basic criteria:

- Provide a stable platform for the feet, hips, thighs, spine and arms in neutral positions to enhance precise repetitive tasks.
- Work within acceptable reach zones pertinent to the worker.
- Control and optimize physical forceful exertions.
- Provide regular micro-breaks and periodic longer breaks to control fatigue.
- Ensure competency-based worker training in workstation set-up and use.
- Maintain on-going follow-up to ensure appropriate feedback with the application of lessons learned going forward.

Accommodation To Change

What do you think has been the biggest challenge I've encountered in my ergonomics practice? Has it been performing ergonomics assessment? Has it been the collaborative effort to come up with good designs?

In my experience, what to do is quite straight forward: change the tool, change the workstation, change the training process. The operative work is ... 'change!' Recall in the Introduction to Ergonomics Track, we defined ergonomics as 'changing the set of circumstances to change the response'.

The *'how'* to facilitate the change is when it can get tough. Most people do not like change, they have a difficult time accepting and then embracing change.

Specific to ergonomics, we recognize that a poorly designed workspace will generally lead to a poor response and a better designed workspace yields a better response. So, in many cases, changes are needed. But again, for most of us change is tough! Why is change so hard?

Adapt to Whatever We are Doing

Think about how we get through each and every day. We've developed hundreds, if not thousands of habits we depend on for our daily routines. From our body and mind's perspective we get used to how it *'feels'*.

Now what we also know, is that what seems '*normal*' to us, what we've gotten used to, can eventually cause us to have some health issues. It seems as if everything is going great until suddenly it's not! As it turns out there are specific physiological and psychological reasons why this is the case.

We'll explore them in depth in the *Ergonomics Problem Solving Module* and *Client Collaboration Module* that are part of the *Ergonomics Implementation Track*. In these Modules we'll discuss ideas about how to implement positive and effective changes in any workplace. We'll lay out a strategy to help a worker who is trying something that is '*new* – that initially seemed just '*not right*' – to become integrated and now what was the '*new way*' becomes the '*old way*' and it feels '*just fine*'! Check out the *Ergonomics Implementation Track* for more information.

Ergonomics Bottom Line

What is the Bottom Line in manufacturing ergonomics? Our goal is to use ergonomics to make positive changes in workstations, tools, equipment and work processes. We appreciate this takes time for a workforce to accommodate to the recommended changes. Let's next examine the specific components included in the design of manufacturing workstations.

Manufacturing Workstation Components

I've had the opportunity to apply ergonomics principles to many different manufacturing workstations over the years. What components are commonly in place?

Of course, you'll see the worker or workers doing the work. Generally, you'll see some sort of workstation that includes a workbench. There may be a seating system - a chair or stool.

You'll see manufacturing instructions, either computer- based or hard copy, that the worker uses to guide the manufacturing process.

You'll see a variety of parts and materials along with the tools and equipment needed to assemble the widget or whatever is being accomplished at the workstation.

There'll be storage systems (bins, shelves and so on) to store and stage the parts, materials, tools and equipment and a trash receptacle to handle the trash produced.

You may see manual or powered systems to convey materials to and from the workstation; this could include pallet jacks, carts, conveyors and so on.

Of course, we also have to recognize the environment of the workstation; light, noise, temperature and ventilation.

All of these components work together to create a workstation that is safe and productive.

Ergonomics and Systems Design

In the *Introduction to Ergonomics Track*, we defined ergonomics:

Optimizing all aspects of job performance - *safety, quality and productivity* - accomplished through the appropriate *DESIGN AND USE* of work processes, workstations, tools and equipment and the overall organization of work.

We recognized that the systems design approach is crucial to successful ergonomics. To achieve our objective of a safe and effective workplace we needed to understand the set of circumstances that result in a certain outcome. If the current set of circumstances doesn't provide the desired outcome, we need to figure out how to change them in reasonable and feasible ways. We need to change the circumstances to change the response!

We'll take a closer look at each of the components in the manufacturing workplace and how they are inter-related from the ergonomics perspective but first, let's go through a case study to give you a sense of ergonomics in the manufacturing workplace.

Case Study – Oil Fill

Instruments, Inc. manufactures calibration equipment. Part of the manufacturing process is to screw a gauge onto an oil fill canister. This task had been identified as a problem in terms of discomfort and even injuries reported by the workforce.

An ergonomics assessment was conducted using the *Ergonomics Risk Screen* process and recommendations for improvement were made. For details about how to conduct the *Ergonomics Risk Screen* please refer to the *Ergonomics Risk Screen Module*. For now, let's take a look at how the process had been accomplished, brainstorm on some potential modifications and then take a look what changes were made.





View before video

Play the 'before video' to observe how the task had been accomplished.

Brainstorming session

List options for ergonomics improvements.

1.	
2.	
3.	
4.	
5.	

View after video

Play the after video to see how the task was modified. What do you think?

I collaborated with the worker, supervisor, health and safety manager and the engineer assigned to the area to come up with these straightforward recommendations:

- Reorient the vise to position the canister vertically.
- Replace the wrench with long handled torque wrench used with proper technique. Now the worker is able to document the amount of torque required to effectively secure the gauge.



A significant improvement was noted. To give you a sense of the before and after difference in the ERS results, take a look at the forms. **GREEN** indicates low or no risk. **YELLOW** and **RED** indicate higher levels of relative risk.

Visually the distinctions are quite dramatic!

Before Ergonomics Inteventions

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After Ergonomics Interventions

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	🖂 1 hr or les	s (0.75)	🗖 1 hr or k	ess (0.75)	⊡ 1hrork	ess (0.75)	🖂 1hr or less (0.75)	□ 1hr or les	s (0.75)	⊡ 1hrorle	ss (0.75	
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	🗆 4 + hrs (1	.5)	4+hrs	1.5)	□ 4+hrs	(1.5)	4 + hrs (1.5)	4 + hrs (1	5)	□ 4 + hrs l	1.5)	
Weighted	1			0		0	1	1			0	

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Check out the *Ergonomics Risk Screen Module* to learn how to perform the detailed *Ergonomics Risk Screen* that scores the relative ergonomics risk level.

Ergonomics Design Resources

Questions, Questions, Questions!

Now that we have examined an example of ergonomics in the workplace, let's talk about some of the ergonomics related questions you will be working to answer. I've discovered while working in ergonomics on an on-going, day-in, day-out basis you need to be able to answer questions like:

- How high should that workbench be?
- We need a transport cart, what specifications does it need to meet?
- Where should we position the foot and hand controls for that machine?
- How should we position the touch screen monitors on the production line?
- How much force is needed to grip a tool and what is acceptable?
- How much weight can a worker reasonably lift?
- What clearance do we need for the operator's feet and legs at the workbench?
- We are setting up a storage racking system, how should we adjust the shelf heights?

Honestly, the list of questions goes on and on! I suspect you are getting the point I'm making. You become the go-to resource in ergonomics workstation, tool and equipment design. In the *Client Collaboration Module* in the *Ergonomics Implementation Track* I'll share my experience in collaborating with clients.

Ergonomics Design Guidelines



To help answer the multitude of ergonomics questions, I've put together a series of *Checklists, Guidelines* and *Specifications* for workstations, tools and equipment. The *Guidelines* are available to you as separate documents you can print out and access as you need. I will emphasize you, as the user, must always use your professional judgement when applying this information.

As we go through the *Ergonomics Design Worksheet* we'll access the *Guidelines* in more detail.

Looking at the *Table of Contents* for the *Guidelines,* you'll see a wide range of topics ranging from Carts to Chairs/Stools to Controls to Conveyors to Fixtures to Grip and Hand Strength to Microscopes to Manual Material Handling to a whole host of Seated and Standing Workstation Guidelines and Specifications.

Welcome to Ergonomics Design Guidelines Primary Ergonomics Risk Factors Primary Ergonomics Principles Carts

- Cart Checklist
- Casters Additional Information
- Handles Additional Information
- Technique Additional Information
- Shelves Additional Information

Chairs/Stools

Chair/Stool Checklist

Grip and Hand Strength

- Grip and Hand Strength Checklist
- Hand Tool Design and Selection
- Tools: Checklist
- General tool guidelines

Machine Clearance and Maintenance Accessibility Guidelines

- Machine Clearance and Maintenance Accessibility Checklist
- Accessibility
- Access Doors/Ports
- Fasteners

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Computer Workstation Guidelines

• Computer Equipment (keyboard, mouse, monitor, touch screen) Checklist

Contact Stress:

- Contact Stress Checklist
- Contact stress sharp edge
- Contact stress hard surface

Controls – Hand and Foot

- Hand and Foot Controls Checklist
- Recommended Specifications for Control Location

Conveyors

• Conveyor Checklist

Displays/Monitors

- Displays/Monitors Checklist
- Recommendations for Display Location - Seated and Standing

Environment

- Auditory, Temperature and Visual Checklist
- Auditory
- Temperature

Fixtures

• Fixtures Checklist

Floor: Anti-Fatigue Mats/Shoe Insoles

• Anti-Fatigue Mats/Insoles Checklist

Ergonomics Design Worksheet

While we fully appreciate the diverse nature of manufacturing workplaces, we also understand the common elements in them, The *Ergonomics Design Worksheet* provides a *'road map'* to the journey of workstation, tool and equipment design. Here are the sections of the **Ergonomics Design Worksheet**:

Workstation, Tool, Equipment (identified/defined) Ergonomics Risk Screen (conducted for the project) Workstation Purpose (define the purpose of the workstation) Manufacturing Work Process (manufacturing instructions, etc.) Workforce (age, gender, stature, training and experience) Workbench/Chair (sit/stand/combination, dimensions, seating systems, footrests) Parts/Materials/Trash (staging and handling) Tools (manual and power) Equipment (manual and powered) Material Handling (manual and mechanical) Carts (transport and storage cart requirements determined) Conveyors (conveyor requirements determined) Storage (workbench, carts, shelves, racks, etc.) Work Environment (temperature, noise, illumination, etc.)

• Accessibility for Maintenance

Manual Material Handling Guidelines

Manual Material Handling Checklist

Microscopes/Magnifiers

Microscopes/Magnifiers Checklist

Neutral Posture

Reach Zones (Comfort and Functional)

- Comfort Reach Zone
- Functional Reach Zone

Shelves and Racks

Shelves Checklist

Workstation Types and Characteristics

- Workstation Checklist
- Workstation Selection Characteristics for Sitting and Standing Workstations
- Seated Workstation Guidelines
- Seated Workstation Specifications
- Standing Workstation Guidelines
- Standing Workstation Specifications
- Sit/Stand Workstation Guidelines **Glossary**



The *Ergonomics Design Worksheet* provides a '*road map*' to the journey of workstation, tool and equipment design.

Ergonomics Design Worksheet Case Study

Let's open the template of the <u>Ergonomics Design Worksheet</u> to take a look at it. To use the Worksheet, fill in the top section that includes the workstation, tool or equipment name and other pertinent information. Save the *Worksheet* with an appropriate file name.

	ErgoSystems	Ergonomics	Design Worksh	leet
Company:	Click or tap here to enter text.	Workstation/ Tool/ Equipment Name:	Click or tap here to enter text.	Links to Video/Photo: Click or tap here to enter
Prepared by:	Click or tap here to enter text.	Department:	Click or tap here to enter text.	text.
Date:	Click or tap to enter a date.	Document/Part Number:	Click or tap here to enter text.	

I'll go through the Worksheet step-by-step as we apply ergonomics to the manufacturing workplace. In actual use, you won't necessarily be able to complete the entire Worksheet in one go-around. You may not gather all of information in a linear fashion. As you use it, fill out what you can and then go back to the incomplete sections as the information becomes available.

Workstation, Tool, Equipment – Identified/Defined

"Have the workstation, tools, and equipment necessary to achieve its purpose been defined?

An obvious but critical first step in the ergonomics design process is to identify the purpose of the workstation and required workstation, tools and equipment. As much as possible, detail what will be manufactured in the workstation in terms of item size and weight, production volumes, etc.

To fill out the Worksheet select YES, NO or NA and add any comments as applicable.

Wo	Workstation, Tool, Equipment – Identified/Defined						
	NO	Has the workstation, tool or equipment of interest been identified/defined? (enter the item's name					
	YES	and add any comments below)					
	NA	Click or tap here to enter text.					

Ergonomics Risk Screen (ERS)

Has the Ergonomics Risk Screen ERS been conducted for the project?

The ERS results help you to identify potential ergonomics issues to focus on as you conduct your ergonomics design process. An ERS can be used in the redesign of an existing workstation, but we also use it in the planning phase of brand new designs. Many times, you will have enough information to be able to conduct tabletop Ergonomics Risk Screens. This information is valuable to help make informed decisions about needed changes in the design before it becomes steel and plastic. Turns out it is much easier to make changes when the information is still digital!

Remember to fill out the Worksheet select YES, NO or NA and add any comments as applicable.

Erg	Ergonomics Risk Screen (ERS)						
	NO	Has the Ergonomics Risk Screen been conducted for the project? (add any comments below)					
	YES	(insert the link to the ERS form) Click or tap here to enter text.					
	NA	Click or tap here to enter text.					

Manufacturing Work Process

Manufacturing Instructions

Have the manufacturing instructions been reviewed and/or written?

A very good place to start is the by reviewing manufacturing instructions. More than likely detailed manufacturing instructions have been written for the manufacturing process.

Or . . . perhaps not, if this is a brand-new work process. At any rate, review the current or proposed manufacturing instructions to determine if they include specific reference to ergonomics-related procedures.

For example, are there specific instructions for the setup and use of the workbench? Many workbenches are user-controlled and height adjustable. Is instruction provided to the user about how to adjust the height of the workbench to meet his or her specific stature based on the job task that is being performed?

Cycle Time/Takt Time/Line Balancing

Have cycle times, takt times and line balancing been determined?

Cycle time is determined by the time it actually takes to complete a specific task as part of the assembly process, with overall cycle time defined as the time it takes to complete the entire assembly.

Takt time is dependent on the customer demand. Takt time equals available time divided by total demand.

Are the cycle and takt times in unison? When a line is balanced in terms of cycle and takt times job performance is optimized. If the actual cycle time is less than the determined takt time, we may need to look for ways to reduce the cycle time, for example optimize processes and employ more resources.

Job Rotation

Has job rotation been factored into the work process?

Machines typically are designed to perform the exact same task in a highly repetitive manner, maintaining a high level of consistent performance. As manufacturing automation becomes increasingly sophisticated, we are seeing more machines in the workplace.

On the other hand, *human beings depend on variety of activity*, both physically and mentally, to optimize performance. We are extremely good at making the minute adjustments needed to successfully accomplish an intricate assembly process.

We recognize human beings are not machines. Job rotation can be an effective means to optimize human performance by providing for a variety of different physical demands.

Fill out the Worksheet as appropriate.

Mar	nufac <u>t</u> u	iring Wor	k Proc	ess					
•	 Potential Checklists/Specifications (links to checklists and specifications) 								
	NO	□ YE	S 🗆	NA	Work Process: Design Conventions and Human Behavior Checklist				
•	Instruc	ctions							
	NO				, tool or equipment manufacturing/work process instructions been reviewed				
	YES		and/or documented (if needed)? (add any comments below)						
		(Insert tr	ie link t	o the Ir	nstructions if available) Click or tap here to enter text.				
	NA	Click or	tap her	e to en	ter text.				
•	Cycle	Times, Ta	ıkt Tim	es and	I Line Balancing Guidelines				
	NO			es, tal	t times and line balancing been determined (if needed)? (add any comments				
	YES	needed	,	a tha C	videlines if evoleties. Click of ten have to onter text				
					uidelines if available) Click or tap here to enter text.				
	NA	Click or	tap her	e to en	ter text.				
•	Job or	Task Ro	tation	Guidel	ines				
	NO	Has job	or tas	work	force rotation been factored in (if needed)? (add any comments below)				
	YES	(insert th	ie link t	o the G	uidelines if available) Click or tap here to enter text.				
	NA	Click or	tap her	e to en	ter text.				
		1							

A Quick Word about Checklists

You have access to a number of checklists for resources. Not all of them will apply all the time. They are intended to be a quick method to trigger a series of problem-solving thoughts about the topics at hand to reveal potential issues. As you go through the checklist ask yourself, does that apply to my situation? If so, how should I deal with it? Maybe it needs additional investigation. Again, , checklists do not take place of professional judgement on your part.

Checklists are routinely used by some of the most highly trained professionals around. For example, airline pilots routinely use checklists. Why do they use checklists? Two primary reasons: first, they are human, just like everyone else and they can forget stuff. Checklists are great at helping us to remember what we want to remember.

And a completed checklist documents the fact that you examined the potential issues and addressed them appropriately.

Work Process: Design Conventions and Human Behavior Checklist

The Worksheet includes a link to a checklist (Work Process: Design Conventions and Human Behavior Checklist) that you may find helpful as you consider the overall work process. We covered this content in the *Introduction to Ergonomics Track* in the *Work Process Ergonomics Principle*. Let's take a quick look at the Checklist. It asks you to think about specific information about the level of task complexity (too complex or too monotonous). It addresses Design and Use Standards and the level of Technical and Safety Training.

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Company:	Click or tap here to enter text.	Workstation Name:	Click or tap here to enter text.	
Prepared by:	Click or tap here to enter text.	Department:	Click or tap here to enter text.	
Date:	Click or tap to enter a date.	Document Number:	Click or tap here to enter text.	
	'YES" response indicates potent	tial problem area that should	l receive further investigat	ion.
ls the task	complex?			<i>4</i>
Does wo	orker have to evaluate data befo	ore taking action?		Select YES or NC
	e operator sense and respond t machines without sufficient tim		ring simultaneously from	Select YES or NC
 Must op 	erator process information at ra	te that might exceed capabi	ility?	Select YES or NC
 Is job so 	complex it takes a long time to	train workers?	200 - C	Select YES or NO
 Does tas 	sk require a great deal of accura	acy?		Select YES or NO
Does wo	ork situation require monitoring	several machines?		Select YES or NO
Is the task	monotonous?			
Does the	e worker repeat same task with	out change for entire shift?		Select YES or NO
Does the	e worker lose track of task at ha	nd because it is overly mon	otonous?	Select YES or NO
Design and	Use Standards	1677		÷
 Are cont 	rols standardized on similar equ	uipment?		Select YES or NO
	esign of any instrument increas ckly and accurately)?	e reading errors? (Dials an	d instruments difficult to	Select YES or NO
 Are cont 	rols difficult to reach and opera	te?		Select YES or NO
 When al 	l readings are correct, do pointe	ers in a group of dials point i	in different directions?	Select YES or NO
Are dials	s grouped inconveniently?			Select YES or NO
 Is dial to 	o complex for level of information	on required?		Select YES or NO
 Is it diffic 	cult to see immediately how a co	ontrol is set?		Select YES or NO
Does real	ading instruments require a lot o	of head or body movement?		Select YES or NO
 Does we 	orker's hand obstruct dial when	operating controls?		Select YES or NO
	a need to tell difference betwee			Select YES or NO
	cult to recognize controls and to		?	Select YES or NO
	e task require fine visual judgme s accurately)?	ents? (Includes need to dete	ect small defects, judging	Select YES or NO
	rols, instruments and equipmer	It placed where they are diff	ficult to see?	Select YES or NO
	ning lights located out of center			Select YES or NO
	echnical and Safety)			
 Is the v demand 	vorkforce inadequately trained s?	in the technical aspects	of the job process and	Select YES or NO
Is the we	orkforce inadequately trained in	the safe performance of the	e job tasks?	Select YES or NO
 Is the work 	orkforce inadequately trained in ol job fatigue?	· · · · · · · · · · · · · · · · · · ·		Select YES or NO

Workforce

The *Workforce* is *the* critical component in the success of the workplace.

The essence of ergonomics focuses on enhancing the health, safety and productivity of the people doing the job!

Workforce Demographics

Have the workforce demographics been identified and incorporated as needed into the workstation design?

When ergonomics is used at the organizational level, it's used to

develop a description of the both the individual worker and workforce: age, fitness level, training and experience levels, gender breakdown, body stature, hand dominance, and so on. Consideration of the workforce demographics enhances the design process.

Age

Physiological changes occur as a matter of aging:

- Strength and flexibility may significantly decrease.
- Aerobic capacity and endurance decrease.
- Visual acuity may deteriorate.
- Reflexes and hand-eye coordination may deteriorate.

Changes also take place in psychosocial aspects. With age, work experience associated with work expertise is enhanced. Experienced workers bring a valuable factor to the workplace.

Gender

Knowledge of gender breakdown is often required to implement successful ergonomics interventions. This is important to know in terms of proper:

- Fit and use of workstations, tools, equipment and clothing. For example, consideration of small hand size versus large hand size related to tool handle size.
- Match between physical demands of the job and functional capacity levels of the worker.

Stature and Morphology

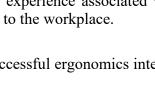
Anthropometry - the study of the size and shape of the body plays an important role. Assessing the stature and morphology numerical ranges of the workforce is necessary to provide for adequate design and use of the workplace.

In other words . . . How tall? How short? How big? How small? This is the science of Anthropometry – a topic we covered in depth in the *Introduction to Ergonomics Track*.

Hand Dominance

Approximately 90% of the general population is right-hand dominant. As a result, most workstations, tools and equipment are designed and set up to accommodate right hand dominance use. This often presents complications for the remaining 10% of the workforce.

Of course, there are those lucky few who are ambidextrous! Look for opportunities to minimize the impact on left-hand dominant workers so the task can be performed well either right or left-handed or can be easily switched from right to left hand use.





Wo	rkforce		
NO Have the workforce demographics (age, gender, stature, morphology, hand dominance, etc.) bee			
	VES	identified and incorporated into the design process (if needed)? (add any comments below)	
	YES	(insert the link to documents if available) Click or tap here to enter text.	
	NA	Click or tap here to enter text.	

Workbench and Chair

In the manufacturing assembly workplace, the workbench and chair are at the center of the workstation. Providing an appropriate workbench and seating system that promotes appropriate application of the ergonomics principles is essential. There are several Checklists/Specifications/Guidelines that provide specific information. Here is a list.

Wo	rkben	ch/C	hair			
•	Poten	ntial	Checkli	sts/	Speci	fications/Guidelines (links to checklists and specifications)
	NO	⊠	YES		NA	Workstation Checklist
	NO	⊠	YES		NA	Workbench Checklist
	NO	⊠	YES		NA	Workstation Selection Characteristics for Sitting and Standing Workbenches
	NO	⊠	YES		NA	Seated Workstation Guidelines
	NO	⊠	YES		NA	Seated Workstation Specifications
	NO	⊠	YES		NA	Standing Workstation Guidelines
	NO	⊠	YES		NA	Standing Workstation Specifications
	NO	⊠	YES		NA	Anti-Fatigue Mats/Insoles Checklist
	NO	⊠	YES		NA	Chair/Stool Checklist

Workbench Configuration

The *Ergonomics Design Guideline* is the go-to guide for workstation, workbench, seated and standing configurations:

- Configuration: Seated/Standing/Both
- Height: Fixed/Adjustable
- Dimensions: Worksurface width and depth
- Others

A significant part of the *Guide* makes use of Anthropometric data. Recall we discussed Anthropometry in the *Introduction to Ergonomics Track*.

Stationary/Mobile

A good question to address is whether the workstation is stationary or mobile? A stationary workstation is used primarily in one position.

We'll discuss recommended adjustability workstation features a little later.

Or is the workstation mobile – taken from job site to job site? If so, how is it transported?

I've seen mobile workstations on tricycles with storage bins; they work well in large manufacturing facilities to quickly and efficiently get around This could be a rolling cart. Check out the information on selection and use of carts in the *Guide*.





Adjustability features

Can the workstation be adjusted to accommodate the needs of different workers and work processes?

Work height

- Does the height of the work surface permit a comfortable view of the job being done?
- Is the height of the work surface adjustable?
- Does the height of the work surface permit satisfactory arm posture? (Correct hand height depends on type of work performed and object being worked on.)

Work reach envelope

- Can the worker keep horizontal stretches within the range of normal arm reach?
- Refer to the anthropometric data tables for additional details.

Chair/stool

• If a chair/stool is provided, is its design satisfactory? (Adequate back support, vertical adjustability, etc.)

Equipment controls

• Can equipment controls and machinery be adjusted to accommodate the needs of different operators?

Worker movement

• Is it possible for the worker to alternate between sitting and standing when performing the task?

Space and clearance

- If containers are used, are they placed conveniently?
- Is there adequate space at the workstation to perform the work comfortably?
- Does the positioning of equipment controls and work surface make it possible to maintain a comfortable posture?
- Is the workplace accessible to material handling equipment?
- Is clearance space in the workplace adequate for maintenance tasks?

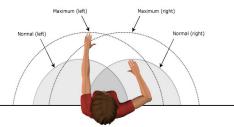
Workbench Configuration

Let's take a look at how to determine if a seated or standing work position is most beneficial.

Workstation Selection Characteristics for Sitting and Standing Workbenches

In terms of worker position, the type of work performed generally determines workstation configuration: **seated or standing.** Check out the table.





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Workstation	Configuration				
Characteristic	Sitting	Standing			
Side-to-Side Movement	Within seated workspace	Frequent movement outside of comfort zone			
Task Duration	Sustained, > 5 minutes at one time	Intermittent, < than 5 minutes at one time			
Hand Heights	< 6" (15 cm) above surface	> 6" (15 cm) above surface			
Weight Handled	< 5 lbs (2.2 kg)	> 5 lbs (2.2 kg)			
Reaches	Within Comfort Zone (within 12", 30 cm)	Forward reaches of > 12", 30 cm			
Forces Exerted	< 5 lbs (2.2 kg)	Downward forces of > 5 lbs (2.2 kg)			
Clearance	Seated clearances for legs and feet are met	Knee clearance < 18" (46 cm) or foot clearance < 22" (56 cm)			
Manipulation	Fine manipulation	Fine manipulation not required			
Use of Feet	Foot pedals are used	No foot pedals are used			

Here are some general guidelines for seated versus standing work positions.

Seated workstations

- A high degree of precision is required (fine manipulation and visual attention).
- Feet are used for control operations.
- All tools and materials can be easily supplied and handled within the reach envelope.
- The job consists of longer work periods (over 5 minutes).
- Hands are not required to work more than 6 inches (15 cm) above the work surface.
- Low forces are exerted (weights are less than 5 lbs. (2.2 kg))

Standing workstations

- The work requires frequent high, low, or extended reaches outside of the comfortable arm reach envelope (more than 12 inches, 30 cm).
- Frequent walking is required.
- Large forces are exerted, or heavy weights are handled (objects weighing > 5 lbs., 2.2 kg).
- It's impossible to provide leg room for a seated operator (less than 18", 46 cm of knee clearance and less than 22", 56 cm of foot clearance).
- Frequent movement between various workstations (every 5 minutes or less).
- Intermittent task duration.
- Items are handled more than 6" (15 cm) above the work surface.
- Downward forces of more than 5 lbs. (2.2 kg) are required.

Workbench Height

Workbench height, whether seated or standing, is determined by three factors: the anthropometry of the worker, the position of the hands and head to see and manipulate the object and the physical demands required to accomplish the task.

Three types of work heights are typically recognized: precision work (about 3 to 5", 7.6 12.7 cm above elbow level) to light assembly (about elbow level) and manual work (about 3 to 5", 7.6 12.7 cm below elbow level).

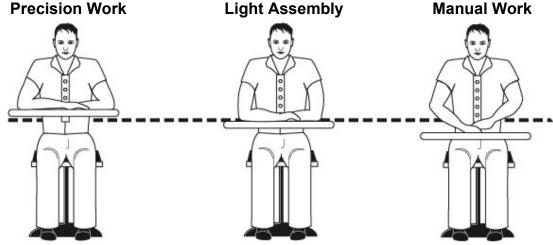
Workbench standing height table

Here is a table that outlines general workbench height recommendations for a standing height workbench. Please note these recommendations are for the general population and individual variation can occur within a particular worker.

Task	Adjustable Height Workbench	Fixed Height Workbench
Precision	40" to 52" (102 to 132 cm	45" (114 cm)
Light assembly	36" to 48" (91 to 122 cm)	42" (107 cm)
Heavy assembly	32" to 44" (81 to 112 cm)	37" (94 cm)

Seated workbench heights

Here is an illustration of the three worksurface heights at a seated workbench.



Seated Workstation Guidelines

Here are seated workstation guidelines.

All items required for the work should be located within the reach zones (not on the floor).

Handling of items should be limited to no more than 6 inches above the work surface.

Large forces (> 5 to 10#) should not be required.

A good chair with a high degree of adjustability should be provided.

Proper clearance beneath the work surface for legs and toes is necessary.

Sufficient thigh clearance between the seat pan and the underside of the work surface is required.

Reaches above shoulder level should be kept to a minimum.

Padded forearm rests should be provided along the edge of the table.

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Footrests, preferably adjustable, should be provided.

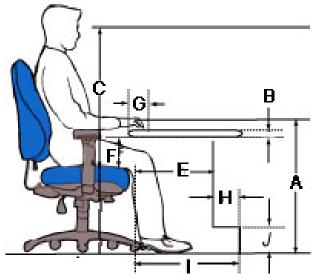
Workplace layout should minimize twisting at the waist.

Seated work height should be based on resting elbow height with relation to the work surface.

Seated Workstation Specifications

Check out the illustration of seated workstation dimensions.

Illustration of seated workstation dimensions



Seated workstation dimensions

Criteria	Dimer	ision	Description
A. Worksurface height	Worksurface Worksurface (with chair/ footrest)		Distance from the floor to placement of hands on the work surface. NOTE: This may not be the actual worksurface
Precision work	26" to 36"	34"	height - it reflects the hand work height based on size of the object.
Light assembly	22" to 32"	29"	
Manual work	20" to 28"	26"	
B. Work surface thickness	Maximu	n of 2""	Allows for thigh clearance.
C. Screen height	Fixed Adjustable:		Distance from floor to top of screen.
D. Knee space - width	Minimun	n of 20"	Side-to-side clearance for legs.
E. Knee space - front to back	Minimum of 16"		Allows for knee clearance.
F. Thigh clearance	Minimu	m of 8"	Seatpan top to undersurface of the worksurface.
G. Distance to work	Up to	o 4"	Front of worksurface to hand work position.
H. Foot space depth	Minimum of 4"		Allows for foot clearance.
I. Distance for toe clearance	Minimun	n of 20"	Allows for foot clearance with legs extended.
J. Foot space	Minimu	m of 4"	Allows for foot clearance.

Standing Workstation Guidelines

Here are guidelines for standing workstations.

- Work height should be based on resting elbow height and the type of work being performed.
- Provide footrests, preferably adjustable, to reduce low back fatigue.
- Locate the foot rail 6 inches off the floor.
- Minimum foot rail length of 24 inches.
- Provide anti-fatigue mats if standing on hard surfaces for long periods of time is required.
 At least ½ inch thick.
 - Interlocking edges for securely joining adjacent edges.
 - Beveled edges to eliminate trip hazards, prevent curling, and easy cart access.
 - o Cleanable.
- Avoid the use of foot pedals. If necessary, then provide a support stool to avoid overuse of one leg for support.
- If large forces must be exerted, then design to allow pushing rather than pulling. The standing worker's arms have more power when pushing.
- Even though the standing operator is free to move about, design the workplace to eliminate:
 - Strained head positions because of visual requirements.
 - Stooping and bending.
 - Twisting of the body.
 - o Excessive reaches.
- Provide at least 5 inches for knee clearance, with an additional 6 inches for toe clearance.

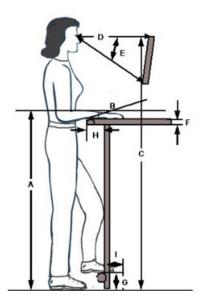
If the same workbench will be used by a variety of workers, then apply one of these approaches:

- Provide a height adjustable workbench.
- Design the height of the work surface to accommodate the taller worker and provide platforms for the others to stand on.
- Adjust the height of the work on the workbench with a lift or platform.

Standing Workstation Specifications

Check out the illustration of standing workstation dimensions.

Illustration of standing workstation dimensions



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ERGONOMICS ON-DEMAND!

Manufacturing Ergonomics

Criteria		Dimension	Description
A. Height	Adjustable Height Workbench	Fixed Height Workbench	Distance from floor to height on the workbench at which the hands will accomplish the task.
Precision	38" to 48"	46"	NOTE: This may NOT be the actual height of the worksurface. Dependent on size and placement of the
 Light assembly 	36" to 46"	42"	object, etc. on the worksurface. Defined as the 'hand work height"
 Heavy assembly 	26" to 40"	36"	
B. Inclination	(-)	ustable from -5° to 35° = away from operator +) = towards operator	Inclination of work surface. Inclined work surface will present the materials closer in the user's reach zone.
C. Screen height	Adj	ustable screen: 56"-72" Fixed: 54"	Floor to top of the screen.
D. Viewing Dista nce		18-30"	Distance from eyes to screen.
E. Viewing Angle		0° - 35°	Adjusted by user as indicated
F. Worksurface edges	At least 1/8"	radius on the worksurface edge	Eliminate any issue of contact stress.
G. Footrest height		Min 4"" off the floor	Floor to foot position.
H. Knee clearance		Minimum of 5"	Allows for knee clearance.
I. Foot clearance		Minimum of 4"	Allows for foot clearance.

Sit/Stand Workstation Adjustability

Sometimes it makes sense to have the ability to sit some of the time and stand some of the time. Here are some guidelines.

- Minimum worksurface height adjustment range: from floor to top of work surface or keyboard is 26 to 48 inches.
- Work surface should be height adjustable in 1-inch increments or less.
- Height should be easily adjusted by multiple users (pneumatic, etc.).
- Adjacent work surfaces should have the same range of height adjustability.
- Furniture legs, supports, or posts should not impair movement between these surfaces.
- Enough clearance should be allowed between adjoining surfaces to avoid pinching fingers during adjustment.
- Use a height adjustable chair at high workstations when adequate leg room is provided and when the task can be performed while either sitting or standing.
- The support stool is designed for use at high workstations with inadequate leg room to support standing or where regular changes in work position are required.

Chair/Stool Configuration

Depending on the type of work being accomplished, the use of a chair or stool can be a vital component in the manufacturing workplace. We will cover the basics of chairs and stools here; please refer to the *Office Ergonomics Track* for additional details.

We define a chair as a seating system where the seatpan can be adjusted so the user's feet are supported on the floor.

A stool on the other hand, typically has a higher seatpan and the user's feet will not be able to be placed on the floor -a footrest will be required for foot support.

Objectives of chair/stool

What does the chair or stool accomplish for the user?

- Support the body and limbs to provide relief from weight bearing.
- Provide a stable base or platform for the body and limbs.
- Position the user at the correct height and reach relationship to the worksurface and tasks at hand.
- Allow for easy change in position/movement of the user.

Check out the *Workstation, Workbench* and *Chair/Stool Checklists*.

Workstation Checklist			
"NO" answer indicates need for additional investigation.	YES	NO	NA
Configuration			
Workstation configuration has been determined (sit, stand or sit/stand).			
Seated workstation guidelines have been identified and incorporated into workstation design. Includes seated worksurface heights and seated workstation dimensions.			
Standing workstation guidelines have been identified and incorporated into workstation design. Includes standing worksurface heights and standing workstation dimensions.			
The workstation allows for full range of movement.		1	
Mechanical aids and equipment are available.		Ĩ.	
Height of the work surface adjustable.		2	
Work surface can be tilted or angled to provide improved access.			
Is the workstation designed to reduce or eliminate? Bending or twisting at the wrist? Reaching above the shoulder? Static muscle loading? Full extension of the arms? Raised elbows? 			
Workers able to vary posture.		[
Hands and arms free from sharp edges on work surfaces.			
Armrest provided where needed.			
Footrest provided where needed.		Į	
Floor surface free of obstacles and flat.			
Cushioned floor mats provided for employees required to stand for long periods.			
Chairs or stools easily adjustable and suited to the task.			
Tasks visible from comfortable positions.			
Preventive maintenance program for mechanical aids, tools, and other equipment.			

"NO" response indicates potential problem areas that should receive further investigation.						
•	Does the workbench allow for full range of movement within the workstation?	YES	NO	NA		
•	Is the height of the workbench adjustable?	YES	NO	NA		
•	Can the workbench surface be tilted or angled to provide a comfortable view of the job being done?	YES	NO	NA		
•	Is the workbench designed to reduce or eliminate:					
	✓ Bending or twisting at the wrist?	YES	NO	NA		
	✓ Reaching above the shoulder?	YES	NO	NA		
	✓ Static muscle loading?	YES	NO	NA		
	✓ Full extension of the arms?	YES	NO	NA		
	✓ Raised elbows?	YES	NO	N/		
1.2	Are the workers able to vary posture?	YES	NO	N/		
	Are the hands and arms free from sharp edges on work surfaces?	YES	NO	N/		
	Is an armrest provided where needed?	YES	NO	N/		
,	Is a footrest provided where needed?	YES	NO	N/		
	Is the floor surface free of obstacles and flat?	YES	NO	N/		
1	Are cushioned floor mats provided for employees required to stand for long periods?	YES	NO	N/		
1	If a chair/stool is provided, is its design and adjustability satisfactory and suited to the task? (Back support, vertical adjustability, etc.)	YES	NO	N/		
- 2	Are all task elements visible from comfortable positions (seated or standing)?	YES	NO	N/		
,	Is there a preventive maintenance program for mechanical aids, tools, and other equipment?	YES	NO	N/		
	Is the worker able to work within the comfort and functional reach zones?	YES	NO	N/		
8	Is it possible for the worker to alternate sitting and standing when performing the task?	YES	NO	N/		
	Is there adequate space at the workstation to perform the work effectively and comfortably?	YES	NO	N/		
	Can position of tools/equipment and controls be adjusted to suit the worker?	YES	NO	N/		
,	If parts and materials containers/bins/tubs/carts are used, are they conveniently placed?	YES	NO	N/		
3	Are mechanical aids and mechanical handling equipment available?	YES	NO	N/		
	Is the workbench accessible to material handling equipment?	YES	NO	N/		
	Is clearance space at the workbench adequate for maintenance tasks?	YES	NO	N/		

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"NO" answer indicates ne	ed for additional investigation.	YES	NO	NA
Required: Determination	on made if a chair/stool is needed at the workstation. Types and Characteristics for guidelines.			
Height adjustment ran worksurface height.	ge: Seatpan height adjustment range matches the			
Worksurface height	Seat pan height (approximate adjustment range from floor to top surface of seat pan)			
28" to 30"	16" to 22"			
31" to 33"	19" to 25"			
34" to 36"	22" to 28"			
37" to 42"	25" to 35"			
 Hard shell casters for Softer, rubberized cas Braking casters – if ne 	asters for floor surface and use. carpeted floors. tes for hard surface floors (concrete, tile, etc.) eded to limit chair from "scooting" away from user as they is engage when the chair is NOT in use; in other words			
	minimize possibility of chair tipping.	-		
Footrest: Footrest (sep	arate from foot ring on the chair) available for foot in the floor once the seat pan height has been			
	ir size suitable for user body stature and size. large/tall chairs for some users.			
ESD and/or Clean room ESD and/or clean room	m: Determination made if chair/stools needs to be certified.			

Here is the Ergonomics Design Worksheet to complete.

•	Chair 1	Fype and Adjustment				
	NO Has the chair type and adjustment features been determined (if needed)? (add any comments					
⊠	YES	needed below) (insert the link to documents if available) Click or tap here to enter text.				
	NA	Generic Case Study to illustrate the Ergonomics Design Process.				

Workstation Configuration – Case Study Casting Assembly Workstation – Before

Let's work through a case study. At the Casting Assembly Workstation, the alignment procedure consisted of manual alignment of the parts on the casting. The workstation was at a fixed height that did not allow for any Operator adjustment to promote neutral body positions and work in the Power Zone. Other issues were that the casting parts were accessed via a fixed height container, awkward torque driver placement and a fixed height deburring station.

Casting Assembly Workstation – After

Changes were made including a height adjustable lift table for casting assembly container with a dropdown side for access and a lift table for the blade container.

The Casting Alignment Assembly Machine was completely revamped, making it an Operator controlled height adjustable workstation with anti-tie down switches and a touch screen.

The driver is now a counter-balanced torque driver with position controlled by the operator.

The deburring table is height adjustable with an overhead counterbalance for the deburring tool.

The finished product rack is on a lift table with a turntable for staging finished product on rack.

The modifications significantly enhanced health and safety factors as well as quality and productivity.

Anti-fatigue mats

What are anti-fatigue mats?

Anti-fatigue mats are compression absorbing mats placed on the floor surface designed to minimize the impact on the body of sustained standing.

What is the impact on the body of long-term standing?

Long-term standing (greater than 15 minutes of sustained standing with cumulative 2 hours or more over 8-hour period) may result in:

- Potential for increased joint wear and tear due to compression of the weight bearing joints- feet, ankles, knees, hips and spine.
- Decreased blood flow to the lower extremities, which in turn increases muscle fatigue.
- Blood/lymph fluid tendency to pool in the lower legs, potentially leading to varicose veins.
- Subjective reports of discomfort in the feet, legs, back and shoulders.

When should anti-fatigue mats be used?

Here are some general guidelines for when to use anti-fatigue mats for sustained standing and hard floor surfaces.

Sustained standing is defined as the user is confined to 1 step within the work area, for times of 15 minutes and longer and cumulative for 2 hours or more over an 8-hour period.

Hard floor surfaces include:

- Concrete floors
- Linoleum tile
- Ceramic tile

Can an anti-fatigue mat be too soft?

Standing and walking foot stability can be negatively influenced by mats that are too soft. Mats that are too soft don't provide enough support and stability for the foot and subsequent joint stability for the ankles, knees, hips and back.



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How long do anti-fatigue mats last?

How long mats last depends on usage. With heavy use, the mat may need to be replaced every 1 to 2 years. Eventually the mat will compress and lose its cushioning capability. A simple way to assess the need to replace mats is to compare the cushioning effect of the old mat to a new mat; if a significant difference is evident, it's time to replace the mat.

Can carts be rolled on anti-fatigue mats?

Generally, carts do not roll well on anti-fatigue mats. Some mats are designed to be compatible with carts. These mats tend to be firmer and provide less cushioning benefit. Refer to mat vendors for additional information.

Anti-fatigue shoe in-soles

Anti-fatigue shoe insoles can also be part of the workstation. Criteria for insoles includes:

- Proper cushioning for the foot.
- Shoe size allows enough space for the insoles.
- Insoles are removable and replaced as they wear out.

Anti-fatigue Mats. Insoles Checklist

"NO" ans	wer indicates need for additional investigation.	YES	NO	NA
Need for workstati	anti-fatigue mats has been identified and incorporated into the on.			
	ate anti-fatigue mats have been identified and obtained. Criteria for ue mats includes:			
•	Beveled edge – need to limit trip hazard			
Need for	anti-fatigue shoe insoles has been identified and incorporated into program. Criteria for insoles includes:			
•	Proper cushioning for the foot Shoe size allows enough space for the insoles			
provide th	nation of anti-fatigue mats and shoe insoles has been determined to the best combination of controlling compression and improving foot when standing/walking.			
	Shoe insoles used in traffic areas where carts are employed Anti-fatigue mats used at workstations that involve primarily stationary standing			0.

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Parts/Materials/Trash

List of Parts/Materials

Has a list of all of the parts/materials required for the workstation been delineated?

More than likely as part of the Manufacturing Instructions a complete list of all the parts/materials required to assemble the product has been generated.

Storage/Staging Locations

Have storage/staging locations of parts/materials been determined?

This will ensure all needed parts/materials are in place and accessible.

Trash Receptacles

Has a location and handling of trash receptacles been determined?

Very likely trash will be generated at the workstation. Identify the type of trash and how it should be properly disposed of. Separate trash receptacles may be needed to sort trash at the workstation based on its recyclability. Determine the location of the trash receptacles to ensure adequate access to the receptacle but at the same time not limiting user access to the workbench. Determine the process of removing full receptacles to ensure they are within a reasonable weight range to be handled.

Parts/Materials/Trash		
Parts/Materials		
	NO	Has a list of all of the parts/materials required for the workstation being delineated (if needed)? (add any comments below) (insert the link to documents if available) Click or tap here to enter text.
	YES	
	NA	Click or tap here to enter text.
Storage/staging Locations		
	NO	Have storage/staging locations of parts/materials been determined (if needed)? (add any comments below) (insert the link to documents if available) Click or tap here to enter text.
	YES	
	NA	Click or tap here to enter text.
•	Trash Receptacles	
	NO	Has a location and handling of trash receptacles been determined? (if needed)? (add any comments below) (insert the link to documents if available) Click or tap here to enter text.
	YES	
	NA	Click or tap here to enter text.

Micro-breaks

As we've discussed, frequent and regular body movement is a basic ergonomics principle to promote health and safety in the workplace.

You may already be familiar with the 30/30/30 Rule of Physical Movement that encourages physically active micro-breaks of about 30 seconds in length taken about every 30 minutes and do it for 30 days to make it a habit! I want to emphasize the concept because benefits include reducing tissue compression and joint stiffness and enhancing circulation.

Let's practice what we preach by introducing a basic stretch, Large Arms Circles.

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Before we try out the Large Arm Circles here are the essential guidelines for safe and effective performance.

- Absolutely have to follow any doctor's orders for restricted activities
- Perform the stretches in a technically correct manner
- Energy input is related to the benefit; be as vigorous as possible
- Start the stretch from the Neutral Position
- Joint noises, 'snap, crackle and pop' are normal
- Don't hold your breath, breath in with the stretch and out with the relaxation
- Regular and consistent performance is the way to obtain the benefits
- Always control the intensity of the stretch based on your response to the stretch

Large Arm Circles

If you choose to do the Large Arm Circles, follow along with the video.

Tools

Have all the tools needed for the workstation been listed?

Providing the correct tools is a critical ergonomics principle. Safer, faster and more productive are the tangible results. The correct tools can make the difference between getting the job done or not at all. And even worse, the wrong tool can result in an injury to the user.

Brief History of Hand Tools

Stone, Wood and Bone

From an ergonomic perspective, the evolution of hand tools has been a remarkable journey, beginning with the simplest manual tools and progressing to advanced battery-powered devices. Early humans relied on rudimentary tools made from stone, wood, and bone, which were essential for basic survival tasks. These tools, while effective, required significant physical effort and often led to repetitive strain and injuries.

Bronze and Iron Ages

As human societies evolved, so did the materials and designs of hand tools. The advent of metalworking during the Bronze and Iron Ages introduced tools that were not only more durable but also more efficient. These early metal tools marked a significant improvement in productivity and reduced the physical strain on users, laying the groundwork for future ergonomics considerations in tool design.

Industrial Revolution

The Industrial Revolution was a pivotal period in the history of hand tools. This era saw the introduction of powered tools, initially driven by steam and later by electricity. These innovations drastically reduced the manual effort required, boosting productivity and allowing for more precise and complex tasks. Ergonomically, the focus began to shift towards designing tools that fit the human hand better and minimized the risk of repetitive strain injuries.

Battery-Powered Hand Tools

The late 20th century brought about another significant leap with the development of battery-powered hand tools. These cordless tools offered unprecedented mobility and convenience, further enhancing productivity and the quality of work. The ergonomic design of these tools focused on reducing weight, improving balance, and ensuring ease of use, which significantly reduced user fatigue and strain.

Despite these advancements, the increased power and capabilities of modern tools introduced new safety concerns. The risks associated with battery malfunctions, electrical hazards, and the increased force exerted by power tools necessitated the development of enhanced safety features and

comprehensive training programs. Ergonomists played a crucial role in addressing these challenges, ensuring that the benefits of technological advancements did not come at the cost of worker safety.

The ergonomic design of hand tools has always aimed to optimize human performance while minimizing physical strain. This involves considering factors such as tool weight, handle shape, and the distribution of force during use. Modern ergonomic tools are designed to fit comfortably in the user's hand, reduce the need for excessive force, and minimize awkward postures, all of which contribute to reducing the risk of musculoskeletal disorders.

Integration of Smart Technology

In contemporary times, the integration of smart technology into hand tools represents the latest frontier. Tools equipped with sensors and connectivity features can monitor usage patterns, provide feedback on performance, and enhance safety through automatic shut-off mechanisms. These innovations not only improve productivity and quality but also emphasize ergonomics principles to ensure user comfort and safety.

Future of Hand Tools and Ergonomics

Looking ahead, the future of hand tools will likely see further advancements in materials and technology, pushing the boundaries of what is possible. The use of lightweight, durable materials, coupled with artificial intelligence and advanced ergonomics, will continue to enhance the functionality and safety of hand tools. Ergonomics will remain a critical consideration, ensuring that as tools become more advanced, they continue to support human health and safety.

The evolution of hand tools, from simple manual implements to sophisticated, battery-powered devices, underscores the importance of ergonomic design in enhancing productivity, quality, and safety. Each stage of this evolution reflects a continuous effort to improve the usability and effectiveness of tools while minimizing the physical toll on users.

The journey of hand tools illustrates the dynamic interplay between technological innovation and ergonomic principles. As tools continue to evolve, the focus on ergonomic design will ensure that they not only meet the demands of modern tasks but also safeguard the well-being of those who use them.

Manual to Power

As noted, the switch from manual hand tools to power tools can reduce manual force requirements. However, power tools create their own set of issues.

Torque reaction forces

Torque reaction occurs when a fastener reaches the end of its travel, transferring the torque to the tool and operator. Employ clutches and torque reaction bars to reduce torque reaction forces.

Newer tools make use of pulse rather than impact technology. These tools significantly reduce power grip force requirements.

Segmental (Hand/Arm) vibration

Segmental (hand and arm) vibration is typically found in tasks that require the use of abrasive wheels, grinders, lathes, and power hand tools. Vibration from these sources has been shown to decrease sensitivity in the hand, resulting in an unnecessary increase in local muscle contractions.

Associated with other factors

As with force, posture, repetition, and contact stress, vibration is frequently associated with other risk factors. Assess the duration of the exposure, the exposure patterns during the shift, and the force levels and postures assumed during the vibration exposure.

Questions to consider include:

- Is there tool vibration?
- Is the level of vibration high enough to have adverse effects on the worker?

Whole body vibration

Heavy equipment and forklift drivers frequently encounter whole body vibration. This is suspected of weakening and disrupting soft tissue structures such as tendons and ligaments.

Questions to consider include:

- Is the body as a whole subjected to vibration?
- Is the level of vibration high enough to have adverse effects on worker?

Control vibration

Fastener types

Fastener types used with various power drivers and nut runners may also play a role in vibration exposure.

Certain fasteners, because of the manner by which they engage the power tool, may drive more easily resulting in reduced exposure to vibration, sustained or high force levels, poor postures and contact stresses.

Hex head screws drive faster and with less effort than Phillips screws and Phillips screws less so than slotted screws.

In some cases, rivets, welding, or adhesives may replace the need for screw fasteners.

Source control

When possible, try to control vibration at the source. This is important whether the vibration is segmental or whole body in nature.

- Maintain and balance power tools on a regular basis.
- Evaluate the floor quality.
- Repair work, or even replacing vehicle seats, may be necessary to reduce exposure to whole body vibration.

Path control

In many situations, it may not be possible to control vibrations at the source. In this situation, obstruct and dampen the path of the vibration.

Vibration attenuation covers are available that attach directly to the tools. Anti-vibration gloves with padded palms are another option. When you add these coverings, be aware the effective handle diameter increases and tool control and grip strength may be adversely affected. Increasing the speed (RPM) at which the tool turns, frequently helps to reduce the amplitude of the vibration.

Quick-cutting abrasives in grinding and sanding

Dull bits, blades, and un-clogged abrasives significantly increase the force required to use manual or power tools and it takes longer to accomplish the task. If the bit, blade or abrasive is worn out it, it needs to be replaced with one that is effective.









Handle size

Handle size should be monitored to provide optimum power grasps. Trigger configuration should spread the required triggering force over a large area, rather than concentrated in a smaller area.

Preventive Maintenance

Preventive maintenance, based on manufacturer specifications, is critical to ensure proper operation of the tool.

Physical Demands Associated with Tool Use

Let's examine typical physical demands associated with tool use from the ergonomics perspective.

Component Fit

A poor fit of components during an assembly process may force an assembler to "bang in" the component using the hand or other body part as a hammer. Nerve and soft tissue trauma may occur when the hands are used as hammers. Using the hands in this manner increases the likelihood of local inflammation that may cause unnecessary scarring. Eventually reduction in blood flow to the nerves and other soft tissues may occur. Coordinated effort with the vendor, in house or off site, can ensure the needed fit quality.

The type of fastener used may be an issue. Options include use of riveting, spot welding, and specialized fastening systems rather than slotted fasteners.

Tool Handle Size

Tool handle size has a major influence on controlling force levels for tool use. A power grip makes use of larger, more powerful muscles than a pinch grasp. Typically, a maximal pinch is only 20% of maximal power grasp.

Tool handle size needs to match the user's hand size as much as possible. Grip spans of $1 \frac{1}{2} 2$ to $2 \frac{1}{2}$ inches (3.8 to 6.3 cm) inches are ideal. Spans greater or less result in less than desirable mechanical advantage.



Grip and Hand Strength Measures (Gripping)

Grip and Hand Strength Criteria

The following guidelines (**Grip and Hand Strength**) provide criteria for various grasps and hand motions. The values assume neutral postures and easy to grip surfaces.

Note: Repetitive (REP) – 2 or more times per minute, Infrequent (INF) – less than 2 times per minute. *Grip and Hand Strength Illustrations*

ERGONOMICS ON-DEMAND!

 $Manufacturing \ Ergonomics$

Criteria	Freq	Force lbs. (Max)	Description			
A. Power Grip	REP	4	Grasp with full hand,			
	INF	20	typically with thumb overlapping the first finger.			
B. Pinch Grip	REP	2	Grasp with fingertips only, typically with			
	INF	9	fingers and thumb not touching.	Grip and Hand Strength Measures (Gripping)		
C. Key Grip	REP	2	Grasp with thumb and			
	INF	10	side of the first finger.			
D. Push forward with Index	REP	3	Push forward with pad of index finger.			
Finger	INF	15	of index linger.			
E. Push down with	REP	3	Push down with pad of index finger.			
Index Finger	INF	15				
F. Push Forward	REP	F		Grip and Hand Strength Measures (Finger and Thumb Pushing)		
with Thumb	INF	21	of thumb			
G. Push Down	REP	2	Push down with pad of			
with Thumb	INF	10	thumb.			
H. Pull with Pinch Grip 0.1"	REP	2	Pull toward body with pinch grip using	H I		
1	INF	10	thumb and index finger.	Grip and Hand Strength Measures (Pinch-Pull)		
I. Pull with Pinch Grip 1.6"	REP	2.5	Pull toward body with pinch grip using thumb and index finger.			

Questions:

Is a power grip used?

- For what purpose is the grip used?
- Do workers have to exert high levels of power grip force to perform tasks?

Is a pinch grip used?

- For what purpose is the grip used?
- Do workers have to exert high levels of pinch grip force to perform tasks?
- Can a change to a power grip be made?
- Can the grip be eliminated or reduced?

Coefficient of Friction

The coefficient of friction can have a major impact on controlling grip force levels. Friction between the hand and object can be increased by:

- Using rubberized coating on the object; e.g., tool handle.
- Cleaning the object of lubricants.
- Providing appropriate non-slip gloves.
- Maintaining normal skin moisture; dry skin has about 2/3s the coefficient of friction compared to

moist skin.

Glove use

Determine if the glove is truly necessary. This will be a function of the reason for the glove. If the glove is used for hand protection to mitigate handling sharp or rough texture materials, the gloved hand will be able to generate larger force values than the unprotected ungloved hand.

However, if all factors are equal, generally, a gloved hand produces 25% to 30% less grip force than an ungloved hand. The hand has to overcome the resistance from the glove.

"One size fits all" policy does not work. Gloves that are too small increase the force required to overcome the resistance of the glove. Gloves that are too large hinder dexterity due to sloppiness of fit.

Tool use and postures

Moving on, let's get into hand tool use and postures. Frequently, workers will use tools specifically designed for one purpose for some other purpose. This is often the case when using pistol grip and in-line hand tools like drivers. Consider these guidelines.

In-line grip

An in-line power tool is used when there is need for a vertical drive that occurs between the waist and elbow height



Pistol grip

Use pistol grip tools on horizontal surfaces at waist height or for vertical surfaces between elbow and shoulder height.



Ergonomically designed tools

In the past decade, tool manufacturers have made major strides in the design of ergonomically approved tools. Such tools include bent handle tools, reduced vibration power tools, etc. Search online for 'ergonomics tools' to get an idea of what is available these days. Then apply the ergonomics principles to assess if the tool truly is 'ergonomic' in design and use!

General tool guidelines

Refer to the <u>NIOSH Guide to Selecting Non-Powered Hand Tools</u> for additional information. Check out the Tool Checklist.



Label Maker Case Study

Ergonomics doesn't need to be complicated or cost a lot of money to make significant improvements. The Label Maker Case Study is a good example! Play the 'before' video and then go to the next slide to see what they did. Roll your curser over the video to play the video. See what the Ergonomics Team came up with. Roll your curser over the video to play the video.

Tool Checklist

Tool Checklist			
"NO" response indicates potential problem areas that should receive furt	ther inv	restig	atio
 Are power tools used and acceptable? (If not acceptable what problems with power tools are noted?) 	YES	NO	NA
 Are manual tools used and acceptable? (If not acceptable what problems with power tools are noted?) 	YES	NO	NA
3. Are tools selected to limit or minimize:			
Exposure to excessive vibration?	YES	NO	NA
Use of excessive force?	YES	NO	NA
Bending or twisting the wrist?	YES	NO	NA
Finger pinch grip?	YES	NO	NA
 Problems associated with trigger finger? 	YES	NO	N/
4. Are tools powered where necessary and feasible?	YES	NO	N/
5. Are tools evenly balanced?	YES	NO	N/
6. Are heavy tools suspended or counterbalanced in ways to facilitate use?	YES	NO	N/
7. Does the tool allow adequate visibility of the work?	YES	NO	N/
Does the tool grip/handle prevent slipping during use?	YES	NO	N/
9. Are tools equipped with handles of textured, non-conductive material?	YES	NO	N/
10. Are different handle sizes available to fit a wide range of hand sizes?	YES	NO	N/
11. Is the tool handle designed not to dig into the palm of the hand?	YES	NO	N/
12. Can the tool be used safely with gloves?	YES	NO	NA
13. Can the tool be used by either hand?	YES	NO	N/
14. Is there a preventive maintenance program to keep tools operating as designed?	YES	NO	N/
15. Have employees been trained:	136 798		
In the proper use of tools?	YES	NO	N/
 When and how to report problems with tools? 	YES	NO	N/
In proper tool maintenance?	YES	NO	N/

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Case Study – Slag Removal

Let's take a look at another case study.

Slag removal is a hand intensive process where carbon slag that builds up inside a canister as result of a manufacturing process needs to be removed so the canister can be put back into service.

Let's take a look at how the process had been accomplished, brainstorm on some potential modifications and then take a look at what changes were made.

View before video

Play the 'before video' to observe how the task had been accomplished.

Brainstorm session

List options for ergonomics improvements.

1.	
2.	
3.	
4.	
5.	

View after video

Play the 'after video' to observe how the task was modified.

What do you think? Some significant changes were made; the fixture to hold and position the canister and adding the vibrator to the file. The operator's comments are quite revealing.

Check out the *Ergonomics Risk Screen Track* to learn how to perform a detailed ergonomics risk screen that scores the relative ergonomics risk level.

Complete the Worksheet.

Tools								
Potential Checklists/Specifications (links to checklists and specifications)								
	NO D YES D NA <u>Hand Tool Design and Selection Checklist</u>							
	NO		YES		NA	NIOSH Guide to Selecting Non-Powered Hand Tools		
Tools and Instructions								
	NO	Ha	Have the tools and instructions in their use for the workstation been delineated (if needed)?					
	YES (add any comments below) (insert the link to the tools and instructions if available) Click or tap here to enter text.							
	NA	Click or tap here to enter text.						
	1	1						

CNC Machine Deburring Table Air Hoses

Ergonomics modifications don't have to be expensive. Older, heavier, and cumbersome air hoses were swapped out for light weight, coiled air hoses. The Operator noted a big difference because they are easier to handle and take a lot of the strain away. He said he also added the same type of hose for the compressor in his home shop.

Page 40

Equipment

Has the equipment used in the workstation been listed?

Part of the workstation is the equipment used in the operation. The terms "tool" and "equipment" are often used interchangeably, but they have distinct meanings.

A tool is typically an object that is used to perform a specific task. Tools are often handheld and used manually, such as hammers, screwdrivers, or wrenches. They are designed to aid in accomplishing a specific function or task. Tools can be simple or complex but are generally considered individual items.

Equipment usually refers to a set of tools or machinery necessary for a particular purpose. It can include multiple tools, devices, or machines that work together to perform a task. Equipment is often more complex than a single tool and can include items like computers, vehicles, or industrial machinery. Equipment might require power sources like electricity or fuel.

Let's look at several types of equipment and associated factors.

Fixtures/Jigs

A fixture is a work-holding or support device used in the manufacturing industry. What makes a fixture unique is that each one is built to fit a particular part or shape.

The main purpose of a fixture is to locate and hold a work piece during either a machining operation or some other industrial process.

A jig differs from a fixture in that it guides the tool to its correct position in addition to locating and supporting the work piece.

The primary purposes of jigs and fixtures are to:

- Reduce the cost of production
- Maintain consistent quality
- Maximize efficiency
- Enable a variety of parts to be made to correct specifications
- Reduce operator errors

Types of Fixtures

General Purpose

General purpose fixtures are usually relatively inexpensive and can be used to hold a variety and range of sizes of work pieces (examples: vices, chucks, and split collets).

Special Purpose

Special purpose fixtures are designed and built to hold a particular work piece for a specific operation on a specific machine or process.

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Fixtures Checklist			
"NO" answer indicates need for additional investigation.	YES	NO	NA
Appropriate use of fixtures has been identified.			
Method of how the fixtures will be stored has been determined.			
Method of conveying the fixtures to and from the workstation has been determined.			
Method of mounting fixtures at the workstation been determined.			
Fixtures position units within user reach and height zones.			
Fixture allows free and clear access to insert/remove parts physically and visually (if needed).			

Hand and Foot Controls

Equipment needs to be controlled in terms of on and off. Hand and foot controls are used.

Foot pedals

Look for these factors specific to foot pedals:

- Are foot/knee control pedals used?
- Does the operator have to operate foot/knee pedals while standing?
- To operate foot pedals or knee switches, must the worker assume an unnatural or uncomfortable posture?
- Are pedals limited to two?
- Are pedals too small to allow the operator to alter the position of the foot/knee?
- Are pedals triggered at a high repetition rate?

Hand controls

Look for these factors specific to hand controls:

- Are hand controls used?
- Placed to allow neutral hand/arm/body position?
- Difficult (require excessive force) to operate?
- Designed (shape and configuration) that takes into account the amount and types of force required for operation?

Hand and Foot Control Checklist

Refer to the Hand and Foot Controls Checklist.





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Hand and Foot Controls Checklist			-
"NO" answer indicates need for additional investigation.	YES	NO	NA
Foot Controls			
Seated: Foot controls operated from a seated position. Avoid repetitive foot control use from a standing position.			
On floor: Foot controls positioned on floor (rather than footrest or other platform). If footrest is used, footrest large enough to allow for foot control and foot on footrest. Avoid having one foot higher than other.			
Operator controlled: Operator controls positioning of footrest to provide optimal positioning and alternating use between right and left feet.			
Hand Controls			
Precision: Controls requiring precision or high-speed operation assigned to hands, rather than feet.			
One major control: When only one major control operated by either hand or both hands, place in front of operator, midway between hands.			
Handedness: Handedness is important only if the task requires skill or dexterity. If control requires fine adjustment, place control on right, most people (about 90% of population) are right-handed.			
Valves: Locate manually operated hand control valves from 20 to 50 "(range of 30 to 40" is preferred) above floor whenever possible so valve is accessible from a standing position and optimize the force that can be applied to operate the valve.			
Levers: Levers requiring significant force (greater than 5 lbs. force) located at chest level for standing work (range of 46" to 56" from floor) and elbow level for seated work (seated with feet on floor, range of 26" to 32" from floor).			
Levers: Levers installed so they move toward axis of body (rather than away from body) to reduce amount of tension on body.			
Fine adjustment: When controls require fine adjustment, provide support for hand being used.		7	
Finger operated: For finger-operated controls, provide an armrest, either as part of the seat or on the panel itself.		- 1-	
Emergency Controls (E-Stops)			
Separate location: Emergency controls and displays physically separate from those used during normal operations.			
Accessibility: Emergency controls placed in locations that are easily accessible.			
Line of sight: Emergency controls and displays placed within 300 of the operator's optimal line of sight.			
Special measures: Special measures (guards, color coding, etc.) provided for emergency controls to aid in identification and to prevent inadvertent operation.			

Contact Stress

Contact stress is when a part of the body or limbs is subjected to either a sharp edge or hard surface with potential for tissue compression and injury.

Contact Stress - Sharp edge

When you evaluate the type and severity of contact stress, look for any part of the body that is in contact with a sharp edge.

Examine tool handle size and shape for prominences that promote increased pressure over any point of the grasping surface of the hand. Evaluate tools regarding the amount of localized pressure tools produce in the palm of the hand. Finger contours on handles or triggering devices of tools may also produce unnecessary stress on the digits.

Examine the size and shape of any machine guards for potential contact stress. Identify and correct sharp edges or sustained pressure on the guard.

Control strategies – Round Edges

Round work surface edges that come in contact with the worker. Tool handles and trigger switches should have rounded contours.

Avoid the use of tools that require continuous or intermittent pressure on the fingers, palm, base of the wrist, forearm, and elbow. When possible, use self-opening tools such as pliers and scissors that are spring loaded. This reduces contact stresses required to open the tool. When contact stress itself cannot be avoided, the goal is to distribute the pressure over as large an area as possible by increasing the contact surface area.

Contact Stress – Sitting and Standing

Two areas of the body that are frequently not evaluated for contact stress are the feet of people who stand all day, and the buttocks and thighs of those who sit all day.

Evaluate chairs by observing pressure at the front of the seat pan and the position of the backrest. Evaluate the potential for pressure behind the knee or at the back of the thigh caused by the edge of the seat pan.

Floor surfaces can affect the comfort of workers who are required to stand for a large percentage of the day. This is a problem particularly when there is limited potential for movement.

Concrete, steel grates, uneven or vibrating floor surfaces may increase foot, leg or spinal fatigue and discomfort and can affect concentration and product quality. Check out the Contact Stress Checklist.





		ntact Stress Check			
Company:	Click or tap here to enter text.	Workstation Name:	Click or tap here to enter text.		
Prepared Click or tap here to enter text. Dep		Department:	Click or tap here to enter text.	əxt.	
Date:	Click or tap to enter a date.	Document Number:	Click or tap here to enter text.		
	"NO" answer	indicates need for additional i	nvestigation.		
⊂ ✓ Radi ■ N	Workbench that is too high or contact stress. Adjust position of user or work us edge of workbench: Minimum 1/8th inch is typical r edge contact stress.	bench to alleviate the issue. ecommendation for edge rac	lius to eliminate sharp	0.1	
✓ Use✓ Use✓ Mon redu	urface contact stress: Iden anti-fatigue mats to reduce im of proper foot wear is needed itor condition of chair seatpan ces ability of cushion to provid t exposure to hard surface con	pact of hard surface contact to reduce hard surface conta and back support cushions f le relief from hard surface co	stress. act stress. or wear and tear that ntact stress.	Select YES or NC	

Position

The goal is to have the body in a neutral posture as much as possible. Evaluate jobs or activities that tend to force the worker out of ergonomic neutral positions and/or result in awkward or sustained positions.

Prolonged or repeated non-neutral spinal positions

Non-neutral spinal positions include bending the head, neck, and trunk forward, backward or to the side, with or without twisting. Focus on why we see the out-of-neutral spine positions. What is driving them and what can be done to mediate them.

Wrist deviations greater than 15 degrees

You can demonstrate the neutral position at the wrist by making a tight fist. This results in approximately 5 degrees of extension in most people and is the position of power for the wrist. As the wrist moves away from this power position, the finger flexor tendons increase their contact against the carpal ligament or bones of the wrist. This increased contact may result in inflammation, and the pressure within the carpal tunnel may increase.

Forearm rotation

When the forearm is rotated toward the extremes of supination (palm up) and pronation (palm down), in combination with deviations of the wrist from the power position, there is a great degree of stress at the origin of the forearm muscles.

By the way, those cookies tasted quite good!

Elbows sustained above mid-chest height

Elbows positioned above mid-chest height place additional stress on the shoulder when prolonged muscle contractions are required.

In addition to inefficient use of energy, these positions also tend to cause a reduction in blood flow to the tendons in the shoulder. Called, "elbows up", this position is a good indicator of a mismatch between worker and work height.









Reaching frequently behind the body or above the shoulders

Arm positions behind the body or above the shoulders tend to increase pressure within the shoulder joint while stretching many of the shoulder tendons and muscles.

Acceptable ergonomics workstation should work to eliminate reaching behind the body.

Optimizing Work Positions

Standing work position

When does it make sense to stand at a workbench? Standing positions are more appropriate than sitting positions if:

- Frequent or relatively heavy lifting is required.
- Significant downward forces are required.

Workbenches may be modified in any number of ways. In this example, look for the 2x4 approach (wooden blocks placed under the bench legs). Of course, ensure the workbench remains stable.

Seated work position

Use seated workstations when light assembly or precision work is performed.

The concept from a functional perspective is termed, "Proximal stability for distal precision."

In other words, a stable core of the body supported by the seating systems provides for greater control and dexterity of the head and hands when precision assembly work is accomplished.

Sit/Stand work positions

In some cases, sit/stand workstations may provide a viable option. These provide for postural variability with an option to switch between seated and standing positions.

Lean platforms can be incorporated to provide for weight bearing relief of the major weight bearing joints and still allow for a standing height work position.

The worker needs to establish the correct relationship between themselves and the workbench.









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Adjustable height workstations

Adding adjustable height workstations and lift tables to a work area allows for increased postural variety for workers but also allows accommodation for variation in body stature between workers.

More workstations are making use of height adjustability between seated positions with the feet on the floor and standing positions.Powered options (electric-hydraulic) are the way to go to make it easy to make the switch; with hand crank models, limited use has been observed.

Turntables

Use turntables to bring parts closer to the worker, reducing the need for sustained or extreme forward reaching.

They work well in manufacturing workplaces to allow work within the recommended Comfort Reach Zone.

These are particularly helpful when the worker needs to access the other side of the pallet.

Rapid machine pacing in assembly task

Workers may work ahead on a conveyor line to create a buffer. They may work behind on a conveyor line because they cannot keep pace.

Both situations result in positions other than directly in front of the worker that are sustained and awkward postures.

Movement

Even relatively well-designed ergonomic workstations require individuals to work in one posture.

Evaluation of the workplace should include an assessment of how often individuals have the opportunity to move out of sustained postures to perform other movements or tasks.

As human beings we have an instinctive need to physically move on a regular and consistent basis.

Mental Demands Associated with Equipment Use

The mental demands of work can be just as demanding and stressful as the physical demands. They require a thoughtful examination.









Is the task complex?

- Does the worker have to evaluate data before taking action?
- Must the operator sense and respond to information signals occurring simultaneously from different machines without sufficient time to do so?
- Must the operator process information at a rate which might exceed his or her capability?
- Is the job so complex it takes a long time to train workers?
- Does the task require a great deal of accuracy?
- Does this work situation require monitoring of several machines?

Is the task monotonous?

- Does the worker repeat the same task without change for the entire shift?
- Does the worker lose track of the task at hand because it's overly monotonous?

Design and Use Standards

- Are controls standardized on similar equipment?
- Does the design of any instrument increase reading errors?

Perceptual Demands

Our ability to properly perceive our environment exerts a major influence on our interaction with it.

Issues like illumination, auditory, touch and visual acuity fall into the realm of perceptual demand.

Illumination

Evaluate the quantity and quality of light. Many of today's office buildings have illumination levels approximately 25 to 30 per cent greater than desirable. Decreasing the amount of general overhead light and bringing in specific task lighting is effective in selected areas.



Also, consider the overall quality and level of the light in relation to the color and reflectivity of the walls, floors, and ceilings. Glare is a commonly observed problem in office environments where it's apparent on video display terminals (VDT) screens.

Under-illumination causes forward bending of the trunk and head as individuals attempt to get closer to the material they are viewing. Task lighting can be effective to focus illumination where desired and, at the same time, control glare.

Illumination - General

- Is special lighting necessary to perform the job?
- Is the general work area including egress/ingress poorly lit?

Illumination - Task

- Is lighting inadequate for the job?
- Are controls, instruments and equipment poorly lit?
- Is the illumination not satisfactory for the task?

Illumination - Contrast

- Is contrast poor between the workspace and its surroundings?
- Is the workplace so poorly lit that there are great differences between brightness levels in panels,

dials and surroundings?

Illumination - Glare

- Is glare present in the workplace?
- What is the source of the glare?
- Is glare from displays a problem?

Auditory

- Does the noise level prevent or impair verbal communication?
- Are there auditory signals?
- Are some auditory signals hard to hear in general?
- Are auditory signals difficult to distinguish from one another?

Touch

- Is there a need to tell the difference between parts by touch?
- Is it difficult to recognize controls and tools by touch and/or position?

Visual Acuity

- Does the task require fine visual judgments? (This includes the need to detect small defects, judging distances accurately, etc.)
- Are dials and instruments difficult to read quickly and accurately?
- Are controls, instruments and equipment placed where they are difficult to see? (At a bad angle, too high, too low.)
- If warning lights are present, are they located out of the center of the field of vision?
- Are dials grouped inconveniently?

Microscopes/Magnifiers

Microscopes and magnifiers are often used in manufacturing workplaces. Let's discuss some typical factors to examine.

Multi-user

Most microscopes will be used by a variety of individuals in the workstation. As a result, it's critically important that each user takes the time to set-up the microscope workstation for their unique needs.

Step-by-Step Set-up Protocol

Follow this step-by-step set-up protocol for microscope use.

Understand Adjustment Options

First analyze the current set-up to understand what adjustment options exist. For example, height and angle of the microscope itself, the microscope eyepiece height and angle, the stool or chair seat height, back support and armrests and/or the worksurface.



Neutral Position/Support and Reach Zone

- 1. Position the scope for adequate room for legs to sit directly under the microscope.
- 2. Adjust the stool or chair or worksurface to enhance neutral body position and support.
- 3. Provide a footrest if needed to ensure adequate foot and leg support.
- 4. Position the microscope towards the edge of the work surface to allow for neutral head and neck position.
- 5. Position head upright and line of sight approximately 20 to 30° below straight-ahead vision.
- 6. Adjust the height of microscope to match neutral head and neck position; the microscope maybe on a vertical support bar or an adjustable height platform.
- 7. Adjust the eyepieces and angle of view to allow for a balanced position of the head on the shoulders.



- 8. If they can be adjusted, use chair armrests to support forearms with elbows at sides.
- 9. If forearms are in contact with edge of the worksurface, apply padding (foam rolls or padded edge protectors) to the edge of the work surface.
- 10. If chair armrests interfere with arms, remove them from chairs and consider use of padded, angled microscope forearm supports to relieve fatigue and strain.

Fatigue Control

Employ fatigue control measures when at the microscope. Take micro-breaks every 20 to 30 minutes of microscope use. Stretches are beneficial to promote circulation and reduce joint stiffness.

Rotate among a variety of tasks. Mix it up throughout the day.

Microscopy - Control Eye Strain

Microscope work is obviously very visually intensive. Work to control eye strain. Make sure the scope is clean, lighting is adequate, and the microscope lamp and optical pathway are correctly aligned.

Simply looking at a distance point (more than 10 to 15 feet away) allows the eyes to relax.

Check the work environment for excessive glare and reflections from overhead lighting and adjust the internal microscope light to compensate.

Temperature, humidity, air currents, ventilation, excessive noise, and ambient lighting levels affect operator comfort and fatigue. Temperature range of 66 to 73° Fahrenheit's suggested. Low humidity conditions lead to drying of the eyes; lubricating eye drops can be beneficial.

Microscopy – Other Tips

Tilt storage bins toward the user to reduce awkward postures while reaching for supplies. Enlarge the handle diameter of small hand tools by placing cylindrical foam around them. Make simple tool modifications if you are not able to keep wrists straight.

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ERGONOMICS ON-DEMAND! *Manufacturing Ergonomics*

Video Display Microscopy

Video display microscopy is becoming more viable with technological improvements. When possible, use a video display terminal to view the sample. Place the display monitor so the top of the screen is about at eye level, viewing distance is about 24 to 28 inches (11 to 13 cm) and the display positioned directly in front of the user to look straight ahead, not turning the head to the side. Take a look at the checklist.



Microscopes/Magnifiers Checklist

	Microscopes/Magnifiers Checklist						
Company:	Click or tap here to enter text.	Workstation Name:	Click or tap here to enter text.				
Prepared by:	Click or tap here to enter text.	Department:	Click or tap here to enter text.				
Date:	Click or tap to enter a date.	Document Number:	Click or tap here to enter text.				

"NO" answer indicates need for additional investigation.	
User training in microscope/magnifier set-up has been accomplished and user can demonstrate proper set-up.	Select YES or NO.
 Chair has the adjustability features needed to allow for neutral body position and support. ✓ Seatpan height and tilt ✓ Back support height and angle ✓ Armrest height and side-to-side ✓ Foot ring to provide for easy access to get onto the chair (if working at bench height worksurface, greater than 30"). 	Select YES or NO.
• Foot rest available and adjusted to provide for foot support (if working at seated height workbench).	Select YES or NO.
Microscope/magnifier eyepiece adjusted to allow for neutral head and neck position.	Select YES or NO.
Foot pedal (if in use) positioned to allow for comfortable foot and leg position.	Select YES or NO.
Armrest support available from forearm supports mounted to the workbench	Select YES or NO.

Computer (CPU, keyboard, mouse, displays)

Computer equipment is an integral part of the manufacturing process. Appropriate position of the keyboard, mouse and monitor is important. Following the ergonomics principles in terms of set-up of the computer equipment will provide a workstation that is more comfortable and productive.

Detailed computer-based ergonomics information is found in the *Office Ergonomics Track*. Here is a checklist.

		Workstation Name:	Click or tap here to enter text.		
	Prepared Olick or tap here to enter text. Department: Click or tap here to enter text.		Click or tap here to enter text.	L	
Da	te:	Click or tap to enter a date.	Document Number:	Click or tap here to enter text.	
		"NO" answer in	dicates need for additional i	nvestigation.	
•	user. ✓ Seat ✓ Seat ✓ Stan	rd: Positioned to allow for neuti ted (height adjustable keyboard ted (keyboard height not adjust iding (height adjustable keyboa iding (keyboard height not adjust	support surface): range of able): fixed height between rd support surface): range	23° to 32° from floor. 28 and 30° from floor. of 35° to 47° from floor.	Select YES or N
•	user.	Positioned to allow for neutral I			Select YES or N
	 ✓ Rangel floor ✓ If model 	boards available with integrated ge of 23" to 32" for height adjus .) buse height is not adjustable, lo oor.)	table mouse support surfac	e (if seated with feet on	
•	Tray – K body an	Keyboard/Mouse: Support for d extremity position within read recommendations above for ke	n zone of user.		Select YES or N
•	Monitor	: Able to be positioned by user itor is viewed.			Select YES or N
•	account. ✓ e.g., signi ✓ Solu • L • F • f	ses: Impact of eyeglasses (bifo use of bifocals where bottom p ficant head tip up position with tions include: owering monitor. Progressive lenses, bottom part for monitor viewing and top for o Computer glasses where prescri Bifocals where bottom is set for	art of lens is used to view th significant stress into neck. of lens is for reading hard of listance viewing. iption of entire lens is set fo	ne monitor can result in copy material, middle r monitor viewing	Select YES or N
•	Touch \$ within re ✓ If ac midd ✓ If ac	Screen: Positioned to allow for ach zone (height and distance) cessed when the user is standi le of the screen is about 60° fro cessed when seated, position fi en is 44° from the floor.	neutral head/neck position of the user: ng, position fixed height tou on the floor.	when viewed and ch screens so the	Select YES or N

Computer (CPU, keyboard, mouse, displays) Checklist

Machine Clearance and Maintenance Accessibility Guidelines

Preventive Maintenance

Preventive maintenance of tools, equipment, workstations and the facility itself have a major impact on the health, safety and productivity of the workforce.

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The tale of the forklift!

Here is an "oldie but goodie!" Some years ago when conducting an ergonomics audit of a facility we identified a number of CNC machine dies stored on pallets on the floor. The dies weighed 60 to 70 lbs each and were handled manually to and from the floor level. We obviously recognized this as an issue!

As we continued the audit, we observed a number of portable lifts that could have been used to mechanically handle the dies. When we asked why they weren't being used the response was, "Oh, they don't work, they haven't been maintained." We obviously recognized this as an issue!

As the audit continued we found one working lift located in the parking lot. A basketball hoop was attached to the forklift. Now, we are not opposed to a little recreational physical activity during breaks! But it does point out the issue of how truly important preventative maintenance really is!

Regular schedule

Is there a regular maintenance schedule?

Ease of maintenance

Is the equipment designed or placed in such a way that cleaning and maintenance activities are difficult? Are containers designed for easy maintenance and repair? Does the design of the equipment allow for easy access for maintenance and repair? Are floors uneven?

Housekeeping

General

Is the workplace floor clear of clutter and obstructions, which could create the risk of slips, trips or falls? Are floors slippery?

Workstation

Does there seem to be too much clutter in the workstation? Is housekeeping at the workstation poor?

Accessibility for Maintenance

How accessible is the equipment for maintenance? Are openings large enough to permit access of both hands and offer visibility of components? Are access ports located so that operators are not exposed to hot surfaces, sharp edges, or electrical currents?

Are access ports easy to remove, with visible and accessible cover fasteners while still providing adequate machine safe-guarding? Here are some recommendations for access.

Circular Hatch, Horizontal Clearance: Min. 30" (76 cm) diameter.

Horizontal Hatch Clearance: Min. 20" (51 cm) high x 24" (61 cm) wide.

Machine Clearance and Maintenance Accessibility Checklist

м	achine Clearance ar	nd Maintenance Ad	cessibility Che	cklist		
Company:	Click or tap here to enter text.	Workstation Name:	Click or tap here to enter text.			
Prepared by:	Click or tap here to enter text.	Department:	Click or tap here to enter text.			
Date:	Click or tap to enter a date.	Document Number:	Click or tap here to enter text.			
	"NO" answer i	ndicates need for additional i	nvestigation.			
Accessibilit			v			
 Provide 	openings to components that need	d maintenance.		Select YES or NO.		
 Provide 	visual access to permit a view of t	he maintenance activity.		Select YES or NO.		
 Minimize 	the number of parts that must be	removed to perform maintenar	ice.	Select YES or NO.		
	r the physical clearance required f opometric constraints	or the operator, tool, and equip	ment components based	Select YES or NO.		
 Locate a 	ocess on the front, rather than the	back, of equipment.		Select YES or NO.		
Machine Gu		• •				
 Guards r 	must provide protection from movi	ng parts and other machine ha	zards.	Select YES or NO.		
	must require use of a tool for remo	val.		Select YES or NO.		
Access Doo						
 Provide 	access ports that are easy to remo	ove - if possible hinge the cover	rs.	Select YES or NO.		
 Ensure d sharp ed 	loors/ports do not expose mainter lges.	ance operators to hot surfaces	, electrical currents or	Select YES or NO.		
 Place where 	here the operator can monitor neo	essary display(s) while making	adjustments.	Select YES or NO.		
 Port doo 	rs mounted so that the user's han	d will not be injured if he or she	opens the door too far.	Select YES or NO.		
 Locate the second second	he handles of adjacent doors so th	at they cannot coincide during	an opening procedure.	Select YES or NO.		
	stops on sliding doors so that peop part of the port.	ple will not pinch their fingers a	s they slide a door against	Select YES or NO.		
• Design h	inged covers to swing completely	out of the way when open.		Select YES or NO.		
 Provide 	props or locks to secure hinged co	vers in the open position.		Select YES or NO.		
 Round the 	e corners of covers if they preser	t a hazard.				
Fasteners						
✓ Hano ✓ Stan	k-opening fasteners that open wit d (wing nuts, cam latches) dard tools (nuts, screws) cialized tools	h (in order of preference):		Select YES or NO.		
	y machine guards used to provide a tool for removal.	protection from moving parts of	or other machine hazards			
 Use cap 	tive fasteners; avoid loose nuts an	d washers whenever possible.		Select YES or NO.		
 Use fast 	Use fasteners that release in fewer than 10 turns.					
 Design fr 	Design fasteners for covers so that they are easily visible and accessible.					
 Fastener 	rs on access covers easy to opera	te with gloved hands.		Select YES or NO.		
 Keyhole 	slots to release screw-type fasten	ers without completely removin	g the screw.	Select YES or NO.		
	g bolts and screws that can be tur		-	Select YES or NO.		
	-					
 Design of 	ases to be lifted off equipment. ra	ther than equipment to be lifted	out of cases.	Select YES or NO		
-	ases to be lifted off equipment, ra 1 number of fasteners used.	ther than equipment to be lifted	four of cases.	Select YES or NO. Select YES or NO.		

Refer to the *Equipment Checklist* for additional information.

Equipment Checklist

	Equip	ment Checklis	t			
Company:	Click or tap here to enter text.	Workstation Name:	Click or tap here to enter text.			
Prepared by:	Click or tap here to enter text.	Department:	Clok or tap here to enter text.			
Date:	Click or lap to enter a date.	Document Number:	Click or tap here to enter text.			
"YES" resp	oonse indicates potential prob	lem areas that shou	Id receive further inv	estigation.		
Foot/knee c	ontrol pedals					
1. Does the	e operator have to operate foot/kne	e pedals while standing	j?	Select YES or NO.		
	rate foot pedals or knee switches ortable posture?	, must the worker as	sume an unnatural or	Select YES or NO.		
3. Are ped	als too small to allow the operator to	o alter the position of th	e foot/knee?	Select YES or NO.		
4. Are ped	als triggered at a high repetition rate	e?		Select YES or NO.		
Hand Cont	rols					
5. Hand co	ntrols placed to not allow neutral h	and/arm/body position?	?	Select YES or NO.		
6. Hand co	ntrols difficult (require excessive fo	rce) to operate?		Select YES or NO.		
7. Hand co required	unt and types of force	Select YES or NO.				
8. Do work	ers have to exert high levels of pow	ver grip force to operate	equipment?	Select YES or NO.		
9. Do work	ers have to exert high levels of pind	h grip force to operate	equipment?	Select YES or NO.		
Position - S	ustained/Awkward					
	ate equipment, must worker maintai ost of the time?	n same body posture (e	ither sitting or standing)	Select YES or NO.		
11. Is the p conveyo	ace of material handling determi ors, etc.)	ned by the equipmen	t? (Feeding machines,	Select YES or NO.		
12. Does eo at a high	ent pattern of arm/hand	Select YES or NO.				
13. Does eo feet in o	of both hands and both	Select YES or NO.				
Vibration -	Whole body					
14.1s the b equipme	to or operation of the	Select YES or NO.				
Equipment	Preventive Maintenance					
15. Is there	not a regular maintenance schedul	e?		Select YES or NO.		
	uipment designed or placed in such facilitated?	a way that cleaning and	d maintenance activities	Select YES or NO.		

Fill out the Worksheet.

Equi	ipmeı	nt								
•	Potential Checklists/Specifications (links to checklists and specifications)									
	NO	\boxtimes	YES		NA	Fixture Checklist				
	NO	\boxtimes	YES		NA	Hand and Foot Control Checklist				
	NO	\boxtimes	XES Image: NA Recommended Specification for Hand Control Location							
	NO	\boxtimes	YES D NA <u>Contact Stress Checklist</u>							
	NO	\boxtimes	YES		NA	Microscopes/Magnifiers Checklist				
	NO	\boxtimes	YES		NA	Computer Equipment Checklist				
	NO	\boxtimes	YES		NA	Machine Clearance and Maintenance Accessibility Checklist				
•	Equip	mei	nt and	Instr	uctior	IS				
	NO					equipment and instruction in their use for the workstation been delineated (if				
	YES		needed)? (add any comments below)							
		- (insert ti	ne lin	k to th	e equipment and instructions if available) Click or tap here to enter text.				
	NA	(Click or	tap h	nere to	enter text.				

Personal Protective Equipment (PPE)

Personal protective equipment is an essential complement to an effective ergonomics process.

Mandatory

Are there conditions that require personal protective clothing or equipment? What conditions exist? What PPE is used?

Monitoring and Enforcement

How is PPE use monitored? Are PPE policies enforced?

Your own PPE!

A very important point for you is to always understand and follow the PPE requirements whenever you are onsite at a manufacturing company. Ask upfront what the PPE requirements are so you know before you get onsite. While some companies will provide you with PPE,

I encourage you to have your own PPE available. For example, the company you are consulting with has a steel-toe work shoe or boot requirement. They probably have available for visitors what are called 'clappers'; steel toes you strap onto your existing footwear.

Immediately this sets you apart from the rest of the workforce as an outsider and can impact your credibility. Oh, by the way, the reason they are called 'clappers' is because they tend to make a clapping noise as you are walking. Not good!

Incremental improvement - Auto Metal Assembly Cell Insert Station

Ergonomics equipment modifications can occur incrementally as demonstrated in this example.

Years ago, the hand operated manual tool resulted in stress in the hand, wrist and elbow. As the process evolved, a battery powered driver with good improvement was added. And now with an on-going eye toward continuous improvement a counter-balanced power driver is in place.

In the Operator's words, this made it, "150% better!"

And even one more incremental improvement. An operator-controlled height adjustable worktable was added. Now, the Operator could uniquely position the workstation to best match their stature and work process.

Ergonomics can be expensive!

Ergonomics equipment modifications can be expensive. Is it worth the investment? Let me tell you about Metal Part Straightening. Here is what the Operator said about the way it used to be done.

"The old way... we did it all by hand. We looked down it to see if it was straight. We put it on a bench and pushed down on it manually to get it straight. Lots of pain in the shoulders and back."

The Operator demonstrates the old manual way with about 90 pounds of downward force to straighten the blade. This method had been going on for many years. Everyone who did this task did not like it from the physical exertion perspective. The other major issue was quality. It was very important the blades were straight as part of the next assembly process. Manually straightening blades worked but not all that well.

The Automation Engineer spearheaded development and implementation of the auto straightener. The Auto Straightener takes a picture of the part and with that information flattens and straightens it mechanically. The Operator sums it up well . . .

"It's a lot better for everything. You're going to get parts that are good and you are going to save on your body. Now with the new way we are good to go!"

This project took several years to come to fruition and the development cost was about \$250,000.00. Not cheap and not easy! But the health, safety, quality and productivity benefits derived were determined to make it well worth the investment!

Material Handling

Have the Manual Material Handling requirements been determined? General Manual Material Handling Guidelines

Manual material handling (MMH) is significant enough of an issue that we dedicate an entire module to the ergonomics of assessing and mitigating MMH. Please refer to the Module in this Track.

Carts

Carts are commonly used to stage and transport parts, materials, tools and equipment. Refer to the *Carts Checklist* for specific details.

Casters

Required load capacity

• In general, each caster should have the capacity to support one-third of the total load weight; overloading, uneven floors and load distribution may place a heavier burden on one or more casters.

Mobility needs

- The larger the wheel size (and swivel radius), the greater the mobility.
- The type of bearing selected will also improve mobility and reduce rolling resistance.

Environmental conditions

- Check for dust, humidity and temperature extremes.
- Casters with sealed swivels are ideal in areas with sprays or wash-down requirements where there is lint or dust and where extreme quiet is essential.

Other application considerations

• Most casters are rated for "walking speed".

ERGONOMICS ON-DEMAND!

Manufacturing Ergonomics

• Higher speed applications require specialized casters to maintain load capacity and dissipate heat buildup.

Determine if caster brakes are needed

- If the cart can roll away when being loaded or stored, the caster should have brakes.
- Ensure the brakes are easy to engage and release.

Swivel or fixed position

- Determine if swivel or fixed position swivel casters are needed.
- All four casters with swivel feature will be needed for improved maneuverability in a confined area.
- Two swivel and two fixed casters will be needed for cart transport over longer distances this allows the cart to be moved in a straight line while still allowing for maneuverability around corners. Position the swivel casters on the handle end of the cart.
- Some casters are able to be locked in a fixed position and then released to swivel.

Handles

- Cart handle placement allows for upright body position when pushing/pulling cart.
- Recommended fixed handle height is 36" to 38" ideally needs to be suited to cart use and user population stature.
- Recommended adjustable handle height range is 36" to 46".
- Ensure cart handle placement allows for normal stride when pushing/pulling cart (not in the way of the feet) when possible, position the handle 6 to 8" away from the body of the cart.

Technique

Line of sight

- Ensure the cart and materials loaded will not restrict the line of sight of the user.
- If line of sight will be restricted, ensure a "spotter" is used.

One person vs. two person

- Determine if the cart can be safely handled with one person or if two are needed.
- Based on the force required to initiate and sustain cart movement,
- Force to to push/pull cart is greater than 50 lbs., cart is handled on a ramp, etc)
- Also consider if the cart should be powered.

Push vs. pull

- Typically pushing carts enables improved body mechanics compared with pulling
- Able to make use of "power position" when pushing
- Pulling technique generally places body (spine) in an out-of-neutral position
- Exceptions to the rule do exist
- May pull cart over a rough surface or threshold rather than push
- May pull pallet jack rather than push it when traveling for longer distances

Carts Checklist

		ķ	Carts Checklist								
Co	mpany:	Click or tap here to enter text.	Workstation Name:	Click or tap here to enter text.							
Pre by:	epared :	Click or tap here to enter text.	Department:	Click or tap here to enter text.							
Da	te:	Click or tap to enter a date.	Document Number:	Click or tap here to enter text.							
	"NO" answer indicates need for additional investigation.										
•	Dimensi	ons: Cart width and depth approp			Select YES or NO.						
•		Select YES or NO.									
Height – Fixed: Fixed height cart matches height of fixed height workstation. ✓ If used to transport between fixed height workstations and/or stage materials at workstations.											
•	 Height – Adjustable: Able to match cart height to varying height workstations; required cart height adjustment range has been determined. ✓ Use manual height adjustment cart for lighter weight materials (20 lbs. or less) and when minimal height adjustment (less than 6") is needed. ✓ Use powered height adjustable carts for heavier materials (greater than 20#) that require greater than 6" height adjustment. 										
•	 Height – Adjustable Spring Loaded: Automatically positions materials (of a consistent unit weight) at a predetermined unload height. ✓ Spring tension of cart height adjustment mechanism calibrated based on product unit weight. 										
•	platform.	: Ensure cart platform allows for e	, ,		Select YES or NO.						
•	 Casters/wheels: Cart has the appropriate casters/wheels for floor type and use of the cart. 										
•	Handles: cart.	: Cart handle placement allows fo	r upright body position w	hen pushing/pulling	Select YES or NO.						
•	Lip: Cart	has a lip or other method to cont	ain the materials during t	ransport.	Select YES or NO.						
•		ling: Cart is loaded in a safe mar		art center of gravity).	Select YES or NO.						
•	•	ue: User adequately trained in ha	~		Select YES or NO.						
•	Shelves: If the cart has shelves, they are properly configured. set										
•	 Powered vs. manual cart transport: Determination made if cart needs to be a powered transport cart or if manual transport is adequate. Consider powered cart when force to push/pull cart is greater than 40 lbs., distance is greater than 100 feet, cart is handled on a ramp, etc. 										
•	in conjun	rface: Floor surface provides for ction with proper casters/wheels.	, ₀	on the surface. This is	Select YES or NO.						
•		Determine if cart use will take pla re safe handling of carts of ramps			Select YES or NO.						

Carl	Carts									
•	Potential Checklists/Specifications (links to checklists and specifications)									
	NO	🖾 YES	☑ YES □ NA Carts Checklist							
•	Carts a	and Instrue	ctior	าร						
	NO		Have the Cart requirements been determined (if needed)? (add any comments below)							
	YES	(insert the	insert the link to carts and instructions if available) Click or tap here to enter text.							
	NA	Click or ta	Click or tap here to enter text.							
		1								

Conveyors

Often conveyors are used to transport parts and materials along an assembly line or to another location. Refer to the Conveyors Checklist for details.

Conveyors Checklist

	Conv	veyor Checklist		
Company:	Click or tap here to enter text.	Workstation Name:	Click or tap here to enter text.	
Prepared by:	Click or tap here to enter text.	Department:	Click or tap here to enter text.	
Date:	Click or tap to enter a date.	Document Number:	Click or tap here to enter text.	
	"NO" answer indica	tes need for additional i	nvestigation.	
-	n amount and size of contain materials.	Select YES or NO.		
position ✓ Fixe con ✓ Adju 95tt con ✓ Rea	and reach: Conveyor height and rea while standing: ed height: 30" (need to consider influ- veyed on the final actual conveyor h- ustable height: range from floor 30" to n percentile male (need to consider in veyed on the final actual conveyor h- ach zones for repetitive reaching to operator's body.	ence of height and shap eight). o 40", accommodates 5 nfluence of height and s eight).	be of material th percentile female to shape of material	Select YES or NO.
 Foot c ✓ Cor floo 	rizontal clearance at	Select YES or NO.		

Con	Conveyors									
•	 Potential Checklists/Specifications (links to checklists and specifications) 									
	NO	YES Image: NA Conveyors Checklist								
•	Conveyors and Instructions									
	NO	Have the Conveyor requirements been determined (if needed)? (add any comments below)								
	YES	(insert the link to conveyors and instructions if available) Click or tap here to enter text.								
	NA	Click or tap here to enter text.								

Storage/Staging

Have storage/staging locations been determined for the parts/materials?

Recalling our previous discussion regarding Reach Zones for various individuals, ensure that all parts and materials will be in appropriate locations for easy access at the workbench.

Determine how the parts/materials will be contained. They may be in bins on the workbench itself. Some parts and materials may be stored on carts or shelves and transported to the workbench as needed.

Shelves/Racks

Storage of parts, materials, and tools is part of the ergonomics design process. This could be at the workbench itself or another location. Use the Shelves/Racks Checklist for design guidelines.

Shelves/Racks Checklist

	Shelves a	and Rack Chec	klist						
Company:	Click or tap here to enter text.	Workstation Name:	Click or tap here to enter text.						
Prepared by:	Click or tap here to enter text.	Department:	Click or tap here to enter text.						
Date:	Click or tap to enter a date.	Document Number:	Click or tap here to enter text.						
	"NO" answer indicate	s need for additional	investigation.						
access a ✓ Lowe ✓ High ✓ Most ✓ Leas floor ✓ Heav NOT heav that I	d rack configuration (height and dep and shelf content size/weight. Typica est shelf: no lower than 20" from the est shelf: no higher than 60" from the t frequently accessed shelves: be viest materials: shelves between 30 E: This places the item in the power iest materials stored on lowest shelf height tent size: shelf size (width and heigh	I guidelines include: e floor tween 30" and 50" from tween 20" to 30" and/o " and 40" if materials h range of the operator (if items can be slid off	n floor or 50" to 60" from the nandled manually; (about waist level) OR the shelf onto a cart at	Select YES or NO.					
	 Weight of materials stored on shelving determined and is within recommended weight capacity of the shelving system and the user's manual handling ability. 								
 Shelves 	 Shelves secured to eliminate any possibility of tipping over. 								
shelf for	low shelving/rack systems used app easy access. Pay particular attentio an the unload height.	ropriately to position m n to loading height of th	aterials at front of the ne shelf as it will be	Select YES or NO.					
minimize									
✓ Sans " <u>serii</u> ✓ Ata ofat ✓ High back ✓ Use	n shelves used to readily identify ite Serif fonts recommended (does no <u>fs</u> " at the end of strokes) recommended reading distance of 1 least 14 points. Greater distances re contrast between label letters and b ground) of colored labels considered to impr trials stored on the shelves	t have the small projec 4" to 18" and visual ac equire larger font size. packground (e.g. black	ting features called uity of 20/30, font size letters on white	Select YES or NO.					
significa	n the edge of the shelf safely to con ntly limit movement of materials on/o	off the shelf		Select YES or NO.					
 Material example 	of the shelf itself allows for easy, fric , shelves covered with high density	ction free movement on polypropylene sheets.		Select YES or NO.					
 Wheeled 	I shelving allows for easy movement onal information.		See the <u>Carts Checklist</u>	Select YES or NO.					

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Stor	Storage (Shelves/Racks)									
•	 Potential Checklists/Specifications (links to checklists and specifications) 									
	□ NO ⊠ YES □ NA <u>Shelves/Racks Checklist</u>									
•	Storage and Instructions									
	NO	Have the Storage requirements been determined (if needed)? (add any comments below)								
	YES	insert the link to storage and instructions if available) Click or tap here to enter text.								
	NA	Click or tap here to enter text.								
<u> </u>										

Conveyors

Often conveyors are used to transport parts and materials along an assembly line or to another location. Refer to the *Conveyors Checklist* for details.

Storage

Have storage/staging locations been determined for the parts/materials?

Recalling our previous discussion regarding Reach Zones for various individuals, ensure that all parts and materials will be in appropriate locations for easy access at the workbench.

Determine how the parts/materials will be contained. They may be in bins on the workbench itself. Some parts and materials may be stored on carts or shelves and transported to the workbench as needed.

Work Environment

Control Exposure to Work Environment

Controlling exposure to the work environment including light, noise, temperature and ventilation is the next principle.

(What do you think, can we set the thermostat to a temperature that everyone will agree to? The goal is to shoot for the middle and let individuals use personal controls based on their needs.)

Use the *Environment Checklist* as needed for the ergonomics analysis process.

Cold

Cold environments, tools, or pneumatic tool exhaust may bring about a reduction in tissue sensitivity, manual dexterity, and grip strength.

When sensitivity decreases the amount of force exerted to perform a task increases. This requires the individual to perform more work than necessary.

Adequate personal protective equipment and appropriate worker rotation (in and out of cold environment) are also effective.

Directing tool exhaust away from the user is important for maintaining tissue sensitivity.

Heat

Hot environments result in an increase in metabolic demand. Heat may also affect an individual's ability to grasp tools and parts and to manipulate controls due to the effect of perspiration on grasp.





When perspiration increases, friction between the hand and the tool decreases. Higher force levels are again required to maintain the integrity of the grasp.

Hot and humid environments may also result in the fogging of eye protection, again complicating effective task completion.

Adequate ventilation and clothing as well as worker rotation are effective.

Air

Quality

Is there so much air contaminant in the process that it settles on displays, making them difficult to see? Are suspended dust, mists and other particulates present in the air?

Flow

Is air circulation too low?

Is there too much air movement?

Are workers exposed to rapid environmental changes?

Humidity

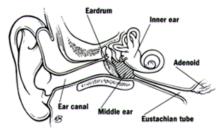
Is the humidity frequently uncomfortable enough to interfere with the job?

Are there wet locations that may produce shock hazards for work with electrically powered equipment?

Noise

Noise is any unwanted sound. One person's music may be another person's noise. Potentially damaging noise is frequently encountered in work environments.

Noise has basic components of frequency, level, and duration. Frequency, or pitch, is measured in Hertz (Hz), or cycles per second; the higher the frequency, the higher the pitch. The range of human hearing is 20 Hz to 20 kHz. Noise is measured in decibels (dB) and is perceived as loudness.



For example:

60 dB - social conversation.

80 dB - conversing in loud noise less than one foot away.

105 dB - jet engine.

150 dB - reduced visual acuity, chest wall vibration, "gagging" sensation. Sounds may have a very short duration, such as the crack of a rifle, or a long duration, such as the engine of an industrial generator.

High noise levels can drastically impede effective communication in the workplace. Concentration is affected, negatively influencing productivity. Noise has also been blamed for excessive fatigue.

Noise Abatement

Because noise is essentially another form of vibration, intervention strategies are similar to those for the control of vibration.

Controlling noise at its source is always the best possible solution. For example, replacing noisy dot matrix printers with laser printers can be effective in office environments.

If it's not possible to control the source of the noise, changing its path can also control it. Use acoustical sound barriers, enclosures, and sound absorbing tiles and carpet.

Noise - Questions

Is there so much process noise that hearing loss could occur?

Is there so much noise that it interferes with speech or audible signals of various kinds?

Are there noise levels that interfere with conversation or performing the job?

Is the noise level high enough to cause hearing loss?

Work Environment Checklist

Environment Checklist

"YES" response indicates potential problem area that should receive further investigation.

Illum	ination			
1. 1	s special lighting necessary to perform the job?	YES	NO	NA
2.	s the general work area including egress/ingress poorly lit?	YES	NO	NA
3.	s lighting inadequate for the job tasks?	YES	NO	NA
4.	Are controls, instruments and equipment poorly lit?	YES	NO	NA
5.	s the illumination not satisfactory for task?	YES	NO	NA
6.	s contrast poor between workspace and surroundings?	YES	NO	NA
	s workplace so poorly lit that there are great differences between brightness levels in panels, dials and surroundings?	YES	NO	NA
8.	s glare present in workplace? (What is source of the glare?)	YES	NO	NA
9.	s glare from displays a problem?	YES	NO	NA
Audi	tory/Noise		- 24	
10.	Does the noise exposure require a hearing conversation program?	YES	NO	NA
11.	Does noise level prevent or impair verbal communication?	YES	NO	NA
12.	Are there auditory signals?	YES	NO	NA
13.	Are some auditory signals hard to hear in general?	YES	NO	NA
Air (1	Femperature, Quality, Flow, Humidity)			
14.	s the air temperature too cold?	YES	NO	NA
15.	s the air temperature too hot?	YES	NO	NA
16.	s it too humid in workplace?	YES	NO	NA
17.	Are radiant heat sources placed near any workstations?	YES	NO	NA
18.	Are there rapid changes in temperature in work environment?	YES	NO	NA
	s there so much air contaminant in the process that it settles on displays, making them difficult to see?	YES	NO	NA
20.	Are suspended dust, mists and other particulates present in the air?	YES	NO	NA
21.	s air circulation too low?	YES	NO	NA
22.	s there too much air movement?	YES	NO	NA
23.	Are workers exposed to rapid environmental changes?	YES	NO	NA
24.	s the humidity frequently uncomfortable enough to interfere with the job?	YES	NO	NA
	Are there wet locations that may produce shock hazards for work with electrically powered equipment?	YES	NO	NA

Env	Environment									
•	Potential Checklists/Specifications (links to checklists and specifications)									
	NO	D ⊠ YES □ NA Work Environment Checklist								
•	Enviro	onment and Instructions								
	NO	Have the Work Environment requirements been determined (if needed)? (add any comments below)								
\boxtimes	YES	(insert the link to environment and instructions if available) Click or tap here to enter text.								
	NA	Click or tap here to enter text.								

Recommended Specifications for Workstation

Now that you have determined the workstation configuration, the Worksheet has a section to document your recommendations.

Rec	Recommended Specifications for Workbench/Chair (complete as needed)									
•	Seate	d or Sta	ndin	g (based	on job t	ask indicate i	if seated or standing work position is recommended)			
□ Seated □ Standing			Sit/Stand							
•	Work	bench d	imen	sions (in	sert rec	ommended v	vidth and depth in inches and comments as needed)			
Wid	th		Con	nments	Click o	r tap here to e	nter text.			
Dep	th									
 Workbench height adjustment (insert recommended fixed height or if adjustable lowest and highest height in inches, measured from top of worksurface and comments as needed) 										
Fixe	d		Con	nments	Click of	r tap here to er	nter text.			
Low	est									
High	nest									
•	Anti-f	atigue n	nats	(if used, ir	ndicate	dimensions i	n inches and placement on the floor with comments as needed)			
Wid	th		Con	nments	Click or tap here to enter text.					
Dep	th									
•	Footr	est (if us	sed, ir	ndicate di	mensior	ns in inches a	and placement on the floor with comments as needed)			
Heiç	ght		Con	nments	Click o	r tap here to e	nter text.			
Wid	th									
Dep	th									
		type an ents as			feature	s (if used, in	dicate recommended model and adjustment features with			
Mod	lel	Click or	tap h	ere to ente	r text.	Comment	s			
Sea	tpan	Height		Tilt		Click or tap	here to enter text.			
	Depth			Tension						
Bac Sup	k port	Height		Angle						
Arm		Height		Side-to- side						
	5	Rotate		5100						

Case Study – Label Maker

Ergonomics doesn't need to be complicated or cost a lot of money to make significant improvements. The Label Maker Case Study is a good example! Play the 'before' video and then go to the next slide to see what they did. Roll your curser over the video to play the video. See what the Ergonomics Team came up with. Roll your curser over the video to play the video.

Thanks for completing the Manufacturing Workstation Components Module!

While the workstations, tools and equipment that make up manufacturing workplaces have a common thread in terms of ergonomics principles, I believe you will find they each have their own unique attributes in terms of how to apply the ergonomics principles.

Next up in the Manufacturing Track is the Ergonomics Risk Screen Module.

Thanks for your time and attention and I'll see you soon!

Ergonomics Risk Screen

Welcome



All right, I'll admit it, I like numbers. I like having a system that helps me understand the level of ergonomics risk of a particular task I'm assessing. As a consequence, over the years of my ergonomics practice, I've developed several iterations of an Ergonomics Risk Screen.

Hi everyone, welcome to the *Ergonomics Risk Screen Module*. I'm Mark Anderson. I'm a Certified Professional Ergonomist and Physical Therapist with more than 35 years of experience working with ergonomics.

Overview and ERS Report Formats

ErgoSystems Ergonomics Risk Screen (ERS) Version 11.0 is the most recent version I've developed. The *ERS* is a posture based assessment protocol intended to provide an overview assessment of the relative risk of ergonomics related factors in the physical performance of specific repetitive job tasks. The ERS makes use of an Excel spreadsheet for documentation and calculation purposes.

	Conte			Char Modern			The random
				The overlaps			Transant Transant
0.61			Crist Materia			C Fair No Piters	WITCH MARTINE
-	Freitre		Fisher Wat	Collector	7" Laker Write	Fig bie Gins	Childrente
			Contraction and proceeding			Figs squares	stern a serviced
**	Contractive State				Tar bag bie	Fire tecnos	Andrea March Mart
	A COLUMN			COA LINE	Can spine	Cited Laboration	Wite Bal
	Tente		Cuddey/Law 201	Ball Million	imeliant.	likely www.Faper	ingular.
	-	Ehre	or four barnet.	feel as naments	other and firsts in	offers (beneating	
	1	-	the star	man line	minim	india minte	and the
1.00	-	-	-	U. I	-		1 1
	0	0		16	-144.00	6 -	1 2
	100.00		And Angel	the season			mine min
		25	1 (11)	1 1		rr	5 7
MAR.K.			7 📥	C)	h	0 2	1 1
	All real to		a che i diverse or	And Parking prop	Conclusioned in	Include a section	
	****	21.04		Athenes		Annual Class	
-	Tageneric .		6907,71.01		Ergrunds.		CONTRACTOR OF
	Corpon		1000 T-011	les.	2/2-312	Baserse Dat	

The ERS can quickly indicate that either the assessed job tasks are at low risk or

have a potential greater relative risk. It can also point toward recommendations for additional assessment and intervention.

Three versions of the ERS are now available. One is the original comprehensive version and there are two condensed versions of the ERS available. I'll go through the steps to use the comprehensive version in detail below.

For the condensed versions, *STEP SIX (Continued) Additional Corrective Actions If Needed* has been deleted. The condensed versions have two format options:

Data First – Follows the comprehensive ERS 11.0 format where the *Force, Duration, Frequency and Time Weighted Multiplier* data are listed first on the form and *Options and Follow-up* at the end of the form.



Results First – Reorders the ERS content by placing the *Options and Follow-up* at the beginning of the form acting as an executive summary. Please use whatever format works best for your client.

			Ergo	Systems Err	zonomics	Risk Screen (E	RS)			
	Company				Date:		Departme			
STEP ONE	: Prepared			Employee	nt: Link to Video/Pho					
	by: Job/Task				s Job	s Job		□Initial Ergonomics Screen		
	observed				Number:		Assessme	Updated Ergonomics		
TOTA	L RISK OVER	VIEW	0 LOW: 0 to		<2 MED: 2 to		<4	HIGH ≥ 4		
INTERVEN	INTERVENTION CONSIDERATIONS			and Follow-up (F	Recommende	l for any Risk Area fro	m STEP FIVE	E with a score > 2 or higher)		
1. Head/ Neok/Ey es	o									
2. Shoulde r / Upper Back	0									
3. Back (Mid/ Lov)	o									
4. Arms / Elbows	0									
5. Hands/ Wrists/ Fingers	o									
6. Legs/ Feet	0									
7. Other Factors (Step 4)	0									

Return to Table of Contents

ERS Scoring Overview

You were introduced to the *ERS* in the earlier case studies. Now let's get into the details of how to score it. The *ERS* is scored by first evaluating the position of various body parts in relation to the *Neutral Position* concept. *Neutral Position*, for the body as a whole, is with the head balanced over the shoulders, shoulders over the hips and hips over the knees and feet.

For each specific body joint, **Neutral Position** is defined at the mid-range of the joint's range of motion. From biomechanical and physiological perspectives, the *Neutral Position/Mid-range of Joint Position* concept is recognized as advantageous in controlling stress into the body.

As part of the analysis, if out-of-neutral postures are observed, the extent of physical exposure of each body part to the posture is documented. This includes a combination of:

- *Force* (typically expressed as pounds-force either imposed on the body or that the body has to generate)
- *Duration* (how long the out-of-neutral position is sustained)
- *Frequency* (how often the out-of-neutral position occurs)

For scoring the number of points increases as the intensity of the *Force, Duration* and *Frequency* increases.

Also, other factors (*Training, Workstation Design, Tool and Equipment Use, Environmental Factors, etc.*) are scored to help identify the root cause of the primary ergonomics risk factors.

A score of 0 to <2 is considered *Low Relative Risk* (indicated by **GREEN**), a score of ≥ 2 to <4 is considered *Medium Relative Risk* (indicated by **YELLOW**) and 4 and higher is considered *High Relative Risk* (indicated by **RED**).

The *Weighted Time Multiplier* is calculated based on the overall exposure. Level of Exposure is a major factor in the scoring system. As you can see if the factor you are assessing is occurring for 1 hour or less the raw score is multiplied by 0.75 thereby reducing the final score. Exposure of 1 to 2 hours does not change the raw score. With exposure of 2 to 4 hours, the multiplier is 1.25 and for 4+ hours it is 1.5. I'll go through specific examples so you can see how this works in practice.

	🔲 1 hr or less (0.75)	🔲 1 hr or less (0.75)	🔲 1 hr or less (0.75)	🔲 1 hr or less (0.75)	🔲 1 hr or less (0.75)	🔲 1 hr or less (0.75)
		🗹 1 to 2 hrs (1.0)	🗹 1 to 2 hrs (1.0)	🔽 1 to 2 hrs (1.0)	🗹 1 to 2 hrs (1.0)	🗹 1 to 2 hrs (1.0)
Weighted Multiplier	2 to 4 hrs (1.25)	2 to 4 hrs (1.25)	2 to 4 hrs (1.25)	2 to 4 hrs (1.25)	2 to 4 hrs (1.25)	2 to 4 hrs (1.25)
	🗆 4 + hrs (1.5)	4 + hrs (1.5)	4 + hrs (1.5)	🗆 4 + hrs (1.5)	4 + hrs (1.5)	4 + hrs (1.5)
Weighted Score	3	4	2	4	4	2
		Total sum of points for s			-	
THREE	Risk (per body part): F	or each body part deterr	nine risk level dependin	g on total points for tha	t body part: Low: 0 to 1	Medium: 2 - 3 High: <u>></u> 4

The *ERS* can be used as an *Action Plan* to document and track recommended *Corrective Actions*. You can insert specific *Corrective Actions*, assign *Responsible Persons*, establish a *Due Date* and have *Status* check.

ERGONOMICS ON-DEMAND!

Manufacturing Ergonomics

	P SIX s Step Five	Corrective Actions (Recommended for any Risk Area from STEP FIVE with a score >1)	Responsible Person	Due Date	Status	
1. Head/ Neck/Eyes	3	Check if Low Risk, and No Corrective Action needed. Reorient vise to position canister vertically	Pam R, Mark A, Sue S	11/30/2020	Not Started	
2. Shoulder / Upper Back	4	Check if Low Risk, and No Corrective Action needed. Reorient vise to position canister vertically Replace wrench with long handled torque wrench with proper technique	Pam R, Mark A, Sue S	11/30/2020	Not Started	
3. Back (Mid/ Low)	2	Check if Low Risk, and No Corrective Action needed. Reorient vise to position canister vertically Replace wrench with long handled torque wrench with proper technique	Pam R, Mark A, Sue S	11/30/2020v	Not Started	
4. Arms / Elbows	4	Check if Low Risk, and No Corrective Action needed. Reorient vise to position canister vertically Replace wrench with long handled torque wrench with proper technique	Pam R, Mark A, Sue S	11/30/2020	Not Started	
5. Hands/ Wrists/ Fingers	4	Check if Low Risk, and No Corrective Action needed. Reorient vise to position canister vertically Replace wrench with long handled torque wrench with proper technique	Pam R, Mark A, Sue S	11/30/2020	Not Started	
6. Legs/ Feet	2	Check if Low Risk, and No Corrective Action needed. Reorient vise to position canister vertically Replace wrench with long handled torque wrench with proper technique	Pam R, Mark A, Sue S	11/30/2020	Not Started	
7. Other Factors (Step 4)	8	Check if Low Risk, and No Corrective Action needed. Reorient vise to position canister vertically Replace wrench with long handled torque wrench with proper technique	Pam R, Mark A, Sue S	11/30/2020	Not Started	

ERS Pre and Post Intervention

The *ERS* is often conducted pre and post ergonomics intervention to demonstrate the extent to which the intervention has been successful. Here is an example. The difference is visually apparent!

ERS Pre Intervention

ERS Post Intervention

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Relative Risk Level Index – Defined and Interpretation

How Much is TOO Much?

Ergonomics analysis and subsequent recommendations revolve around answering the basic question of, "*How much is too much?*"

For instance:

- How awkward do the body and joint positions have to be to cause a problem? (In other words, how far out-of-neutral?)
- How much force is too much for a person to safely generate?
- How many repetitions of a task are too many?
- How far is too far for a person to functionally reach to parts and materials on a workbench.
- How to determine if the tool and equipment in use is the correct tool and equipment.

The list can go on and on! Essentially, we are talking about the factors that influence physical and mental performance.

Dose/Exposure

One way to address this is the Dose/Exposure concept.

Dose – is the **level** of physical/mental stress of the ergonomics risk factors.

Exposure – is how long and how often the exposure to the ergonomics risk factors is occurring.

We appreciate the higher the values for **Dose** and **Exposure**, the greater the estimated relative risk.

- LOW: Considered low risk with low priority to change.
- **MED:** Considered **medium** risk, recommend modification as feasible.
- **HIGH:** Considered **high** risk, recommend concerted effort to modify.

A combination of **Low Dose/Low Exposure** would be considered to have a lower relative risk.

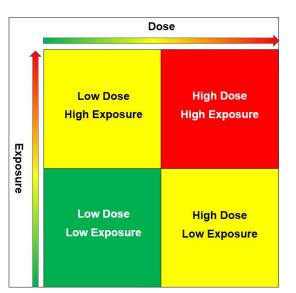
A combination of High Dose/High Exposure would be considered to have higher relative risk.

However, it's conceivable the job task could consist of a *Low Dose* (minimal force levels) combined with *High Exposure* (high frequency). The converse is also true; *High Dose* (high force levels) with *Low Exposure* (low level frequency). This influences the score.

As we discussed, for the **ERS**:

- 0 to 1 is considered *Low Relative Risk* (indicated by **GREEN**)
- 2 to 3 is considered *Medium Relative Risk* (indicated by **YELLOW**)
- 4 and higher is considered *High Relative Risk* (indicated by **RED**)

For **YELLOW** and **RED** scores, additional assessment and intervention is recommended. Research has demonstrated that *lowering the score through a combination of administrative, work process and engineering initiatives will generally lower the relative risk* of the ergonomics factors.





Medical Analogy

What does *Relative Risk* mean? Consider a couple of examples.

- Two individuals can do exactly the same job. Within a short time one person experiences significant musculoskeletal issues and the other person does the job for 30 years with no problems at all.
- We generally consider cigarette smoking to be detrimental to health. Greater risk of lung cancer is well documented. However, a person can start smoking at age 10 and live to be a hundred!

This truly demonstrates the incredible variation in individual tolerance levels

In this light, how should the *ERS Relative Risk Score* be interpreted? Consider this medical analogy.

It's generally understood that a combined HDL and LDL blood cholesterol level of 200 milligrams per deciliter of blood (mg/dL) and lower is advantageous. Does this mean an individual with a **level of 320** will for sure die of heart disease? Or an individual with a **level of 160** will never die of heart disease?

For both questions, the answer is **NO**. However, which score would you rather have? The obvious answer is 160. While there are other factors, the relative risk of dying from heart disease is lower with a lower level of blood cholesterol.

So specific to the *ERS* scoring does a score of 0 to 1 mean there is **absolutely no risk** of suffering a musculoskeletal disorder and does a score of 4 and higher mean **absolutely for sure** that a musculoskeletal disorder will occur?

The answer to both questions is **NO**.

So, what is the answer to the question, 'How much is TOO much?'

Well, based on the individual variations in responses we know exist, we may well say, **'It depends!'** And to a certain extent this is very true!

However, the Relative Risk score simply indicates that the potential for experiencing issues is greater with a higher score.

From our ergonomics perspective, through the application of ergonomics principles, our objective is to lower the *Relative Risk Score* and *broaden the range of individuals* who can safely and effectively perform the job task.

ERS Example Case Study – Oil Fill

Earlier I introduced the *Oil Fill Case Study*. Let's go through how the *ERS* was conducted.

Background Information

Instruments, Inc. is a company that manufactures calibration equipment. Part of the manufacturing process is to screw a gauge onto an oil fill canister. This task had been identified as a problem in terms of discomfort and even injuries reported by the workforce.

An ergonomics assessment was conducted using the *ERS* process and recommendations for improvement were made.

To conduct the assessment, video of the task was taken along with an interview of the worker and measurements of the workstation to document the physical demands to perform the task.



Oil Fill Video

Let's take a look at the video. As you look at it, think about the *Ergonomics Principles* we outlined in the *Introduction to Ergonomics Track* and the information in the *Manufacturing Workstation* and

Ergonomics Design Modules to identify potential ergonomics issues and then consider feasible and reasonable recommendations for improvement.

ERS Results

Pre-Intervention ERS

Here are the results for the *Posture, Force, Duration* and *Time Weighted Multiplier*. It's apparent we are seeing scores in the Yellow and Red ranges with particular issues with *Shoulders/Upper Back, Arms/Elbows and Hands/Wrists/Fingers*. We'll go through exactly how to score each section a little later. The *Time Weighted Multiplier* was scored at 1.0. The task is performed 1 to 2 hours/shift. Do the scores correlate with what you observed on the video?

Oil Fill - Screv eck observe k/Eyes S C Look up >10 al C Rotated >20 F	son, MA, PT, CPE w on gauge ed postures; if postur Shoulders/Upper Back	Date: Employees observed: Job Number Back (Mid/Low) Flexed forward >20' Extended bac forward >20'	Force, Duration, Freque	Video/Photo Oi Video/Photo Oi Type of Assessment: [Hands/Wrists/ Vite R Vite Received V	Update Weighte	rgonomics Sc d Ergonomics d Multiplie	Screen Tr /Feet	
Oil Fill - Screv eck observe k/Eyes S C Look up >10 al C Rotated >20 F	w on gauge ed postures; if postur Shoulders/Upper Back	observed: Job Number e present, completer Back (Mid/Low) Image: State of the state o	Force, Duration, Freque	Video/Photo Oi Type of Assessment: [ency and Time Hands/Wrists/ Vrists/ Vristficed/	Initial E Update Update Veighte /Fingers /Fingers U R /rist bent to	irgonomics Sc d Ergonomics d Multiplie Legs/	Screen Tr /Feet	
eck observe k/Eyes 9 F Look up >10 a E Rotated >20 F	ed postures; if postur Shoulders/Upper Back	e present, complete Back (Mid/Low)	Force, Duration, Freque	Assessment: tency and Time Hands/Wristsy Free Free Free Free Free Free Free Free	Updates Weighte /Fingers /Fingers	d Ergonomics d Multiplie Legs/	Screen	
k/Eyes 9	Shoulders/Upper Back Image: Shoulders	Back (Mid/Low) Image: Back (Mid/Low)	Arms/Elbows	Hands/Wrists/	/Fingers	Legs/	/Feet	
Look up >10 a	Image: Shrugged shoulders Image: Shrugged shoulders Image: Shrugged shoulders Image: Shrugged shoulders Image: Shrugged shoulder shoulder shoulder level	Fiexed forward >20'		L R Wrist flexed / W	L R /rist bent to	4		
Rotated >20	Hands Shrugged khabove head shoulders hulders	Flexed forward >20°	L R	L R Wrist flexed / W	L R /rist bent to		1	
Rotated >20	L R Resch behind body	1		extended \$20	side >15		Kneeling	
bove is pre	and the standard second	Bent sideways Trunk Rotate	L R Botation of wrists/forearms, palms up/down	L R Pinch Grip Po	L R Grasp	On one leg / up on toes	F Stationary standing > 10	
	sent, check one corre	sponding observed F	orce, Duration, Freque	ncy and Time W	eighted	Multiplier		
k/Eyes	Shoulders/Upper Back	Back (Mid/Low)	Arms/Elbows	Hands/Wrists/	/Fingers	Legs/	/Feet	
eight) Med Force eck scted ↓ 0 pt: Light <5# ↓ 1 pt: Med 5#-10# ↓ 2 pts: Heavy 11#-20#		✓ 0 pt: Light <20# ☐ 1 pt: Med 21#-30# ☐ 2 pts: Heavy 31#-40	□ 0 pt: Light <3# □ 1 pt: Med 3#-8# □ 2 pts: Heavy 9#-15#	└ Opt: Light < └ 1 pt: Med 2# └ 2 pts: Heavy	+-5#	Always sel Force if an Legs/Feet		
Г	3 pts:Very heavy >20#	🦵 3 pts: Very heavy >40#	G 3 pts: Very heavy > 15#	¯ 3 pts: Very heavy >15#				
<10 sec	0 pt: Low <10 sec	0 pt: Low <10 sec	0 pt: Low <10 sec	☐ 0 pt: Low <10 sec		♥ 0 pt: Low <2 min		
10-45 sec 🖡	✓ 1 pt: Med 10-45 sec	▼ 1 pt Med 10-45 sec	▼ 1 pt: Med 10-45 sec	▼ 1 pt: Med 10-45 sec		T 1 pt: Med 2 -5 min		
h>45 sec [2 pts: High >45 sec	C 2 pts High >45 sec	C 2 pts: High >45 sec	C 2 pts: High >45 sec		2 pts: High > 5 min		
<0.5/min	0 pt: Low <0.5/min	Opt: Low <0.25/mi	n ┌─ 0 pt: Low <0.5/min	0 pt: Low <5	/<5/min		Low <0.5/min hary stand	
0.5-5/min	✓ 1 pt: Med 0.5-5/min	▼ 1 pt: Med 0.25-3/mi	n 🔽 1pt: Med 0.5-5/min	▼ 1 pt: Med 5-10/min		Ipt: Med 0.5 - 1/m		
i>5/min [2 pts: High >5/min	2 pts: High >3/min	2 pts: High >5/min	C 2 pts: High >	10/min	☐ 2 pts: H	ligh >1/min	
	4	2	4	4		2	2	
; (0.75)	1 hr or less (0.75)	-1 hr or less (0.75)	1 hr or less (0.75)	☐1 hr or less (0	.75)	1 hr or le	ss (0.75)	
1.0)	✓ 1 to 2 hrs (1.0)	▼ 1 to 2 hrs (1.0)	🔽 1 to 2 hrs (1.0)	▼1 to 2 hrs (1.0))	▼ 1 to 2 hrs (1.0)		
1.25)	2 to 4 hrs (1.25)	2 to 4 hrs (1.25)	2 to 4 hrs (1.25)	2 to 4 hrs (1.2	25)	□ 2 to 4 hrs	s (1.25)	
18 C	4 + hrs (1.5)	4 + hrs (1.5)	4+hrs (1.5)	4 + hrs (1.5)		□ 4+hrs (1	5)	
) [4	2	4	4		2	2	
1.0	5)	iv iv 1 to 2 hrs (1.0) 5) iv 2 to 4 hrs (1.25) iv 4 + hrs (1.5) 4 part): Total sum of points for	iv iv 1 to 2 hrs (1.0) iv 1 to 2 hrs (1.0) 5) iv 2 to 4 hrs (1.25) iv iv 6 iv iv iv iv 6 iv iv iv iv 7 iv iv iv iv 6 iv iv iv iv 7 iv iv iv iv 8 iv iv iv iv 9 iv iv iv iv 9 iv iv iv iv 10 iv iv iv iv 10	image: system of points for selected Force, Duration, Frequency and Tir	Image: Non-State Nation Image: National State Nation Image: National State Natis Nationa State National State National State Natis Natis Nationa	iv iv 1 to 2 hrs (1.0) iv 1 to 2 hrs (1.0) iv 1 to 2 hrs (1.0) 5) iv 2 to 4 hrs (1.25) iv 2 to 4 hrs (1.25) iv 1 to 2 hrs (1.0) 5) iv 2 to 4 hrs (1.25) iv 2 to 4 hrs (1.25) iv 1 to 2 hrs (1.25) iv 4 + hrs (1.5) iv 4 + hrs (1.5) iv 4 + hrs (1.5) 4 2 4 4 4 4 part): Total sum of points for selected Force, Duration, Frequency and Time Weighted Multiplier 1	iv iv <td< td=""></td<>	

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Other Factors

In the *Other Factors* section, we documented potential causal factors for the issues identified in the *Posture, Force and Duration* step. We checked eight *Other Factors*:

- **Production/Quality** Gauge was tightened with a wrench without a definitive torque level applied
- Training Technique observed was not effective in reducing stress
- Contact Stress Sharp, hard edge from the wrench and gauge itself was identified
- On feet (standing or walking) > 50% of shift Identified as an issue
- Fixture/Jig Vise was used to stabilize the canister, ineffective use
- Tools Fairly short wrench used to tighten the gauge
- Workstation Questionable setup of the workstation was noted
- Worksurface height, too low Negative influence on posture

SŢ	EP FOUR Other F	Factors - C	Check All that A	pply (1 po	pint each)	STEP FIVE (Scores from St	eps 3 & 4)	SCORE	
•	Production/Quality - Work Proces	ses affec	ted negativel	y		1. Head/Neck/Eyes		3	
~	Training - Inadequate safety or pr	ocess tra	ining			2. Shoulders/Upper Ba	4		
Г	Vibration - Of hand/arm, related to tool use (e.g. grinders, sanders, etc)	Г	Vibration - vehicles (e.g.		body, relating to driving (s)	3. Back (Mid/Low)	2		
	Hot Environment exposure		Cold Enviro	nment e	exposure	4. Arms/Elbows	4		
•	Contact Stress - Sharp edge pressure on body from workbench,	Contact Stress - Hard surface pressure on body from workbench, tool			5. Hands/Wrists/Finge	ers	4		
Wrong o	rong or incorrectly used:		On feet (standing or walking)> 50% of shift			6. Legs/Feet	2		
Г	Equipment 🔽 Fixture/Jig	Γ	Controls	~	Tools	7. Other Factors (Step	Four)	8	
▼	Workstation		Chair	Г	Display	STEP FIVE RISK	CATEGORIE	s	
Г	Foot support	v	Work surface	height - t	oo low/high	Corrective action	LOW:	0 to <2	
Г	Ambient lighting too low		Ambient lig	ghting to	o high	recommended for each			
Г	Task lighting - Inadequate for precision assembly, inspection, etc.	Г			difficulty in seeing emble or inspect	with a rating > 1 HIGH		1≥4	
	Foot Controls - use of foot controls while	e standing	1999 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 -		R - OTHER 8	64 1			

Corrective Actions

With the assessment results in hand, the next step was to generate the recommended *Corrective Actions*. Our goal was to recommend changes that would positively influence the factors we identified in the *Posture, Force and Duration and Other Factors* sections.

We collaborated with the worker, supervisor, health and safety manager and the engineer assigned to the area to come up with these straightforward recommendations:

- Reorient the vise to position the canister vertically.
- Replace the wrench with a long handled torque wrench with proper technique (this allowed documentation of the amount of torque required to effectively secure the gauge).
- Consider anti-fatigue mat or shoe in-soles due to the amount of time spent on the feet in general.

You'll notice similar recommendations were made for each body part. This is fairly common. We need to look at the integrated whole of the risk factors and recognize that one or more changes may have an impact across the board. This was certainly the case in the *Oil Fill Case Study*.

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STEP Risk Areas		Corrective Actions (Recommended for any Risk Area from STEP FIVE with a score >1)	Responsible Person	Due Date	Status
1. Head/ Neck/Eyes	3	Check if Low Risk, and No Corrective Action needed. Reorient vise to position canister vertically	Pam R, Mark A, Sue S	11/30/2020	Not Started
2. Shoulder / Upper Back	4	Check if Low Risk, and No Corrective Action needed. Reorient vise to position canister vertically Replace wrench with long handled torque wrench with proper technique	Pam R, Mark A, Sue S	11/30/2020	Not Started
3. Back (Mid/ Low)	2	☐ Check if Low Risk, and No Corrective Action needed. Reorient vise to position canister vertically Replace wrench with long handled torque wrench with proper technique	Pam R, Mark A, Sue S	11/30/2020v	Not Started
4. Arms / Elbows	4	Check if Low Risk, and No Corrective Action needed. Reorient vise to position canister vertically Replace wrench with long handled torque wrench with proper technique	Pam R, Mark A, Sue S	11/30/2020	Not Started
5. Hands/ Wrists/ Fingers	4	Check if Low Risk, and No Corrective Action needed. Reorient vise to position canister vertically Replace wrench with long handled torque wrench with proper technique	Pam R, Mark A, Sue S	11/30/2020	Not Started
6. Legs/ Feet	2	Check if Low Risk, and No Corrective Action needed. Reorient vise to position canister vertically Replace wrench with long handled torque wrench with proper technique	Pam R, Mark A, Sue S	11/30/2020	Not Started
7. Other Factors (Step 4)	8	Check if Low Risk, and No Corrective Action needed. Reorient vise to position canister vertically Replace wrench with long handled torque wrench with proper technique	Pam R, Mark A, Sue S	11/30/2020	Not Started

Post Intervention ERS

Let's look at the Post Intervention video clip. Once the recommendations were implemented the *ERS* was repeated. Take a look at the difference in the ERS scores. Visually the distinctions are dramatic.

	Check obser	ved nostures: if nostu	e present, complete 1	orce Duration Freque	ency and Time Weighte	d Multiolier	STEP TWO	Check ob	served postures; if post	ure present, complete	Force, Duration, Freque	ency and Time Weighted	Multiplier
STEP TWO	Head/Neck/Eyes	Shoulders/Upper Back	Back (Mid/Low)	Arms/Elbows	Hands/Wrists/Fingers	Legs/Feet	STEP TWO	Head/Neck/Eyes	Shoulders/Upper Back	Back (Mid/Low)	Arms/Elbows	Hands/Wrists/Fingers	Legs/Feet
Posture Check box below each image to select each	Look dyny 200 Look dyny 200	Hinds arkbore kead	Ficed Forward 2000	Faly cateded an	Vist fload/ Wist fload/ wist fload/ Wist fload/ Wist fload/ Wist fload/ Wist fload/ Wist fload/ Wist fload/ Wist fload/ States States S	Squetting	Posture Check ban belaw each	Look down 300: Look up 310.	Hunds attabore head	Flexed forward 3200	L R Fully extended arm	Vriet field 20°	Squatting
posture present R=Right L=Left	Particul 320	L R Ruch-ballus Body chocket lood	East cideorayo S20'	V V L Restation of unistative spatial paint spyCones	L R L R Pred Grip / Gings /	Ch cos log / p os toer today > 07	image ta select each pasture present R=Rghy	F F Side bent >5°	F F F F Reach at Beach at behind body shoulder level	For trank Rotated	P P L R Potation of wrist/forcorms, paims upidown	Image: Constraint of the second sec	L Fr On one keg/ spool toos stationary stationary stationary stationary
	If Posture above is pr	esent, check one corre	sponding observed Fo	rce, Duration, Frequen	cy and Time Weighted	Multiplier		If Posture above is	present, check one corr	esponding observed Fo	orce, Duration, Frequen	cy and Time Weighted M	ultiplier
	Head/Neck/Eyes	Shoulders/Upper Back	Back (Mid/Low)	Arms/Elbows	Hands/Wrists/Fingers	Legs/Feet		Head/Neck/Eyes	Shoulders/Upper Back	Back (Mid/Low)	Arms/Elbows	Hands/Wrists/Fingers	Legs/Feet
	Head weight)	□ 0 pt: Light <5#	IV 0 pt: Light <20≢	☐ 0 pt: Light <3#	1	P 1 pt: Med (Body Weight)		P 1pt: Med (Head weight) Always select Med	口 Opt: Light<5# □ 1pt: Med 5#-10#	□ 0 pt: Light < 20#	17 0 pt: Light<3#	□ 0 pt: Light<2#	F 1pt: Med (Body Weight)
Force	if any Head/Neck	1 pt: Med 5#-10#	T 1 pt: Med 21#-30#	1 pt: Med 3#-8#	1 pt: Med 2#-5#	Force if any	Force	Force if any	rpc med 5#-10#	i ipt med 21#-30#	Ipc med ow-ow	* Tpt: mediz#-o#	Force if any
	posture is selected	🔽 2 pts: Heavy 11#-20#	C 2 pts: Heavy 318-404	🔽 2 pts: Heavy 98-154	₩ 2 pts: Heavy 6#-15#	Legs/Feet posture above is selected		Head/Neck posture is selected	C 2 pts: Heavy 11#-20#	C 2 pts: Heavy 31#-40#	C 2 pts: Heavy 9#-15#	C 2 pts: Heavy 6#-15#	Legs/Feet posture above is selected
		T 3 pts:Very heavy >20#	T 3 ptp: Yery he avy > 408	🗍 3 pta: Very keavy > 16H	T 3 ptp: Very heavy > 15#	abore is selected		D ALLONCO	C 3 pts:Very heavy>20#	☐ 3 pts: Very heavy > 40#	3 pts: Very heavy >15#	☐ 3 pts: Very heavy>15#	
	0 pt: Low <10 sec	C 0 pt: Low <10 sec	C 0 pt: Low <10 sec	0 pt: Low <10 sec	☐ 0 pt: Low <10 sec	♥ 0 pt: Low <2 min		₩ 0 pt Low <10 sec	□ 0 pt:Lov <10 sec	「 0 pt: Low <10 sec	I 0 pt: Low <10 sec	🔽 0 pt: Low <10 sec	□ Opt: Lov <2 min
	V 1 pt: Med 10-45 sec	🔽 1 pt: Med 10-45 sec	🔽 1 pt Med 10-45 sec	▼ 1 pt Med 10-45 sec	🔽 1 pt: Med 10-45 sec	1 pt: Med 2 -5 min	Duration	1 pt: Med 10-45 sec	☐ 1 pt: Med 10-45 sec	□ 1 pt Med 10-45 sec	: 「 1 pt: Med 18-45 sec	□ 1 pt: Med 10-45 sec	□ 1pt: Med 2 -5 min
(static)	☐ 2 pts: High >45 sec	C 2 pts: High >45 sec	2 pts High>45 sec	2 pts: High >45 sec	□ 2 pts: High >45 sec	2 pts: High > 5 min	(static)	🎵 2 pts: High >45 sec	□ 2 pts: High >45 sec	□ 2 pts High >45 sec	🔲 2 pts: High>45 sec	□ 2 pts: High>45 sec	⊏ 2pts:High>5min
	☐ 0 pt: Low <0.5/min	_ 0 pt: Low <0.5/min	Opt: Low <0.25/min	0 pt: Low <0.5/min	0 pt: Low <5/min	F 0 pt: Low <0.5/min If Stationary stand		₽ 0 pt. Low <0.5/min	□ 0 pt: Low <0.5/min	0 pt: Low≺0.25/min	0 pt: Low <0.5/min	IØ 0 pt: Low≺5/min	Opt: Low <0.5/min If Stationary stand
Frequency	🔽 1 pt: Med 0.5-5/min	V 1pt: Med 0.5-5/min	🔽 1 pt: Med 0.25-3/min	Ipt Med 0.5-5/min	🔽 1 pt: Med 5-10/min	Ipt 1pt Med 0.5 - 1/min	Frequency	T 1pt: Med 0.5-5/min	□ 1pt: Med 0.5-5/min	T 1pt: Med 0.25-3/min	Ipt: Med 0.5-5imin	□ 1 pt: Med 5-10/min	☐ 1pt: Med 0.5 - 1/min
	2 pts: High>5/min	2 pts: High>5/min	2 pts: High>3/min	2 pts: High>5/min	2 pts: High>10/min	☐ 2 pts: High>1/min		□ 2 pts: High>5/min	∏" 2.pts: High>5/min	∏ 2.pts: High>3/min	∏ 2 pts: High>5/min	∏ 2 pts: High>10/min	∏ 2.pts: High>1/min
Raw Score	3	4	2	4	4	2	Raw Score	1	0	0	1	1	0
	1 hr or less (0.75)	1 hr or less (0.75)	1 hr or less (0.75)	1 hr or less (0.75)	1 hr or less (0.75)	1 hr or less (0.75)		┌─ 1hr or less (0.75)	r 1hr or less (0.75)	┌── 1 hr or less (0.75)	┌─ 1hr or less (0.75)	🖵 1hr or less (0.75)	┌─ 1hr or less (0.75)
Time	🔽 1 to 2 hrs (1.0)	🔽 1 to 2 hrs (1.0)	🔽 1 to 2 hrs (1.0)	🔽 1 to 2 hrs (1.0)	🖬 1 to 2 hrs (1.0)	🔽 1 to 2 hrs (1.0)	Time	🔽 1 to 2 hrs (1.0)	🔽 1 to 2 hrs (1.0)	🔽 1 to 2 hrs (1.0)	🔽 1 to 2 hrs (1.0)	🗭 1 to 2 hrs (1.0)	🔽 1 to 2 hrs (1.0)
Weighted Multiplier	2 to 4 hrs (1.25)	2 to 4 hrs (1.25)	2 to 4 hrs (1.25)	2 to 4 hrs (1.25)	2 to 4 hrs (1.25)	2 to 4 hrs (1.25)	Weighted Multiplier	C 2 to 4 hrs (1.25)	12 to 4 hrs (1.25)	C 2 to 4 hrs (1.25)	□ 2 to 4 hrs (1.25)	C 2 to 4 hrs (1.25)	□ 2 to 4 hrs (1.25)
	4 + hrs (1.5)	□ 4 + hrs (1.5)	-4 + hrs (1.5)	4+hrs (1.5)	4 + hrs (1.5)	T4 + hrs (1.5)		□ 4 + hrs (1.5)	口 4 + hrs (1.5)	「4 + hrs (1.5)	「 4 + hrs (1.5)	口 4+hrs(15)	「4+hrs(1.5)
Weighted Score	3	4	2	4	4	2	Weighted Score	1	0	0	1	1	0

ERGONOMICS ON-DEMAND!

Manufacturing Ergonomics

STEP	FOUR	Other i	actors - Ch	eck All that A	opply (1 point each)		STEP FIVE (S	cores from Step	ps 3 & 4)	SCORE	STEE	FOUR	Other	r Factors - C	heck All that /	apply (1 point each)		STEP FIVE (See	ores from St	aps 3 & 4)	SCOR
4	Production	/Quality - Work Proces	ses affect	ed negativel	lγ		1. Head/N	eck/Eyes		3		Production	Quality - Work Process	ses affected	inegatively			1. Head/Net	ck/Eyes		1
~	Training - I	nadequate safety or pr	ocess train	ning			2. Shoulde	rs/Upper Bac	:k	4	Г	Training -	Inadequate safety or pro	cess traini	ng			2. Shoulders	/Upper Ba	ck	0
Г	Vibration - Of whole body, relating to driving tool use (e.g. grinders, sanders, etc) Vibration - Of whole body, relating to driving whickes (e.g. fork trucks)		to driving	3. Back (Mid/Low)			2			Of hand/arm, related to g. grinders, sanders,	Г		- Of whole body, relating a. fark trucks)	g to driving	3. Back (Mid	f/Low)		0			
П	Hot Enviro	nment exposure	Г	Cold Enviro	onment exposure		4. Arms/E	lbows		4		Hot Enviro	nment exposure	Г	Cold Enviro	onment exposure		4. Arms/Elb	ows		1
		ress - Sharp edge body from voikbench.	Г	Contact Stre	ess - Hard surface pressu inch, tool	re on body	5. Hands/V	Wrists/Finger	s	4	Π.		ress - Sharp edge h body from workbench,	Е	Contact Str from workbe	ess - Hard surface press ench, tool	sure on body	5. Hands/W	rists/Finge	rs	1
frong or	incorrectly	used:	V	On feet (st	anding or walking)>	i0% of shift	6. Legs/Fe	et		2	Wrong or	incorrectly	used:	•	On feet (st	anding or walking > 509	% of shift	6. Legs/Feet	t		C
Г	Equipment	Fixture/Jig	Г	Controls	I Tools		7. Other F	actors (Step F	Four)	8		Equipment	Fixture/Jig	Г	Controls	T Tools		7. Other Fac	tors (Step	Four)	1
3	Workstati	on	Г	Chair	Display		STE	P FIVE RISK C	ATEGORIES	1		Workstat	ion	Г	Chair	Display		STEP	FIVE RISK	CATEGOR	IES
Г	Foot suppo	ort	V	Worksurface	e height - too low/high		Correctiv	e action	LOW: 0	to <2		Foot supp	port	Г	Work surfa	ce height - too low/high		Corrective	action	LOW:	0 to <
Г	Ambient li	ighting too low	Π.	Ambient li	ghting too high		recommende		MED: >2	to <4		Ambient li	ghting too low	Г	Ambient Ii	ghting too high		recommended of the 1-7 ris		MED:	≥2 to
Г		ng - Inadequate for sembly, inspection, etc.	Г		ual acuity difficulty in ser		with a ra		HIGH	≥ 4			ng - Inadequate for ssembly, inspection,	П		sual acuity difficulty in se tals to assemble or inspe		with a rati	ng>1	HIG	GH ≥ 4
Г		is - use of foot controls while	standing		STEP FOUR - OTHER	8		-			F		trols - use of foot controls wi	lie standing	TOTAL	STEP FOUR - OTHER	1				_
	P SIX	(Decomposited for a		ve Actions	FIVE with a score >1)	Responsib	le Person	Due Da	te	Status		P SIX	(Recommended for		ive Actions	FIVE with a score >1)	Respons	ible Person	Due	late	Sta
Head/ head/	3	Check if Low Risk, a Reprient vise to position	nd No Corre	ctive Action n		Pam R, Marki	l, Sue S	11/30/20	020 N	or Started	1. Head/ Neek/Ey	1	Check if Low Ris Reprient vise to position			on needed.	Pam R. Mar	k A, Sue S	11/30/	2020	Com
Shoulder Jpper ck	4	Check if Low Risk, a Reorient vise to position Replace wrench with long	canister ver	tically		Pam R, Mark	4, Sue S	11/30/20	020 N	ot Started	Z. Shoulde r / Upper Backus	0	Check if Lov Ris Recrient vise to position Replace wrench with lo	n oanister v	ortically	an needed. h vith proper technique			11/30/	2020	Comp
Back Iid/Low)	2	Check if Low Risk, a Reprient vise to position Replace wrench with lon	canister ver	tically		Parn R, Mark	4, Sue S	11/30/20	020v N	or Started	(Mid/ Low)	0	Check if Lov Risk, and No Corrective Action needed. Receiver vise to position consister vertically Replace vise on with long handled torque vise on with proper technique.			Nark A, Sue S 1¥30/2020v		1020v	Comp		
Arms /	4	Check if Low Risk, a Reprient vise to position Replace wrench with lon	canister ver	tically		Pam R, Mark)	4, Sue S	11/30/20	020 N	ot Started	4. Arms / Elbows	1	P Check if Lov Ris Recrient vise to position Replace viench with lo	n oanister v	ertically	an needed. h with proper technique	Pam R, Mar	k A, Sue S	11/30/	2020	Com
Hands/ rists/ igers		Check if Low Risk, a Reorient vise to position Replace wrench with long	canister ver	tically		Parn R, Mark	4, Sue S	11/30/20	020 N	or Started	5. Hands/ Wrists/ Eigners	1	Check if Lov Ris Recrient vise to position Replace viench with lo	n canister w	ertically	on needed. h vith proper technique	Pam R. Mar	k A, Sue S	11/30/	2020	Com
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ERS – Step-by-Step

Now that we've had a look at the ERS process, let's get into the nitty-gritty of how to conduct an ERS.

Step One – Identify Number of ERSs to be Conducted

ERS Breakdown Determination

A basic question is:

"For a specific job task how many different ERSs do you need to conduct to capture the needed information?"

The basic answer is:

"The job tasks assessed with the ERS need to be discrete enough to provide a focused examination of the physical demands of the job tasks."

For example, let's say the assembly process has five separate steps. Each step involves quite different physical demands. If you attempt to use one ERS to capture all five steps it will not have the depth of task specificity necessary to drill down to the level needed. There is simply just too much going on in a broad manner.

In this case, you'll probably end up with five ERSs. An exception to this is if you identify some steps are essentially the same in terms of physical demand (including exposure); if so, you can group these steps together in an amalgamated ERS.

Develop Task Inventory

As you plan for the ERS process develop the *Task Inventory*. This is a list of the separate ERSs you'll need to conduct. Typically, you'll work with the company representative (Safety Manager, Supervisor, Health Professional, etc.) to put together the Inventory. This will ensure you are well organized and efficient in the data collection phase of the ERS.

Prepare ERS Worksheets

Once you have determined the extent of the Task Inventory, prepare the needed ERS worksheets. Depending on how you plan on collecting the data, you'll either prepare printed out ERS Worksheets

for each ERS and write in basic information as you collect the data OR you may bring a laptop in and fill in the Excel spreadsheet as you collect the data.

Our preference is to use the printed ERS Worksheet approach. It's fast while on-site and also provides opportunity for written notes you can refer to as you finalize the ERS report.

Step Two – Ergonomics Analysis Tool Box

Put together your ERS Tool Box; it will have several trays.

Personal Protective Equipment

Ensure YOU have the proper personal protective equipment and attire to conduct the analysis. At a minimum, *YOU* may need eye, foot, clothing, head, and hearing protection.

Don't take it for granted; communicate with your company contact to understand what the company requirements are.

Dress at the proper level based on the worker's level of attire. For example, do not show up in a suit on an assembly production floor, just as jeans, steel toe boots and a work shirt may not be appropriate for a boardroom.

Measurement Devices

To take measurements of the workplace, you'll need:

- Stopwatch (You want to be able to time the tasks. If you use video, you won't need a separate stop watch, as the video has time code.)
- Tape measure (I suggest you have at least a 12 foot/3 meter tape measure that is robust enough so you can extend it out a fair distance without it collapsing.)
- Force gauge and/or scale (You need to be able to measure push and pull forces and weights.)
- Photographic equipment (I strongly encourage you to use video rather than still cameras, you can always pull freeze frames off the video to insert into reports.)

A word about video and cameras in general. Typically, you must get approval for the video and/or pictures from the appropriate individuals, including the person being assessed, supervisors, managers, etc. In a few cases a written release may be needed. And in some cases, due to the proprietary nature of the workspace, video/pictures may not be allowed at all.

Why use Video?

If a picture is worth 1,000 words, a moving picture (video) must be worth at least 5,000 words.

Using video is one of the best ways to document an ergonomics analysis. You can study the video over and over again at a later date.

You can show the video to other interested parties for their input.

Video "Secrets"

Don't be accused of making home videos, follow these guidelines.

I suggest a camera with a flip-out view finder. This allows you to position the camera to get the shot and still see the view finder.

Use enough light; low light causes grainy video that is hard to analyze. If you know you'll be in a low light area, see if you can obtain more light in the area.









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Use a tripod or monopod as much as you can. You'll get much better quality video.

A monopod works very well to get overhead shots. A swivel ballhead mounted between the camera and the monopod works well. A wide angle lens will allow you to work in close quarters.

If you have to use a handheld technique, build a bridge with your arm against your body for stability.

Always have a backup power supply; either additional able to run off of wall current with the AC adapter.

Plan your video sequence. Think ahead to know what shots you want.

Use the zoom sparingly. Zooming in and out in and out will drive your audience crazy.

Use manual focus (if available) to stop the auto focus from searching.

Pan (move from side to side) the camera about three times more slowly than what your eyes can track. After videoing a few seconds, check to make sure the camcorder is working correctly. I've learned this the hard way!

In a loud environment, use a separate microphone to pick up interviews.

Be aware of your surroundings; don't walk into equipment, people, etc. I always try to have someone watching "my back" to keep me out of trouble.

Videotaping Sequence

Here is the typical sequence I use to video.

Inform any people being videoed of your purposes.

Record the date and time, this will also be captured on the video by the camera.

Say the name of the job or task description on the audio portion of the video at the beginning of each task. You can also use the audio to take notes; just remember you need to view the video later to get the information.

In the viewfinder, frame an overview of the job to "set the stage."

Capture 5 to 6 cycles of the repetitive tasks. This will allow you to time the tasks when you view the video later.

Reposition the camera to get back, side and diagonal views. If possible, get an overhead view.

Video as many different workers as you need to get an accurate portrayal of the job. You want a representative sample of the workers doing the job.

Get close up views of each of the separate job tasks and identified issues .

If needed, video the tasks immediately before and after the task being reviewed – this may also lend additional insight.

After you have videoed the job tasks, interview the worker and other company representatives to gain their input. DO NOT ask leading questions.

Be wary of sharing your opinions about the job task at this time. You don't want to bias their comments.

Background Materials

Identify the proper background materials to have available. This includes the ERS Task Inventory, your ERS Worksheets and may also include job descriptions, sketch of the floor plan or layout, organizational chart, check lists, clipboard or notepad.

Clipboards

A word about clipboards and notepads. Some employees may associate clipboards with inspections and will have some concerns. We generally have the ERS Worksheets in a 3-ring binder. We always make



battery packs or

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sure the workers being observed are aware we are NOT inspectors; we are there to look at ergonomics factors with the intent to help improve the comfort level, health and safety of the worker and workplace.

Set of Objectives

The most important tray in your tool box is the set of objectives you bring to the job.

- What are the outcome objectives?
- Make sure you bring an "open mind.

Do not hesitate to ask questions. In fact, you'll find most people will tell you a lot about the job and issues they may have if you simply ask them to help you understand what they do.

I often put myself in the role of "New Employee" and ask the worker to provide "Training".

The most important thing you bring to the assessment is a new and fresh look at the situation. What has become common place to those in the workplace may be brand new to you. Take advantage of this opportunity.

Step Three – Prep for ERS Data Collection

Schedule the ERSs

Working with the appropriate company representative schedule the ERS data collection. Ensure through the company representative, the employees you are observing have been informed of the data collection process.

Estimate Time

Estimate the time needed on-site to collect the data. This is made easier with the Task Inventory because you'll know how many ERSs you'll be doing.

Repetitive Manufacturing Tasks

You'll find repetitive manufacturing jobs with short duty cycles can be done quickly.

- For example, the duty cycle for the task is 30 seconds.
- Let's say you want 2 cycles each of the side, back, front and overhead views.
- This is 8 cycles, so you are talking about 4 to 5 minutes for the overview.
- Add another 10 minutes to get the closeup shots and final interview.
- Then add another 5 to 10 minutes to get the measurements you need.
- So far, we've about 25 to 30 minutes total.
- Then add a 5 to 10 minute buffer to take any notes needed.

So bottom line is about 30 to 40 minutes in total. Just remember this time frame can and will vary! Other Tasks

Other Tasks

If the tasks for the ERS are for example in the Maintenance Department. They may be performed on an infrequent basis; weekly, monthly, or even yearly.

In this case you can either spend a year with them to collect the data OR you ask them to set up task simulations that adequately represent the physical demands of the tasks. This simulation strategy works well with a little preparation upfront.

Step Four – Obtain Data (Video, Interviews, Measurements)

Using the strategies discussed above to obtain the onsite video, interviews, measurements, fill out ERS worksheets, etc. Compare experienced faster and injury-free workers with those who are inexperienced, fatigued, uncomfortable or reporting pain or injury.

Determine if there are differences in work technique among these groups.

Step Five – Complete ERS Worksheet and Report

Let's go step-by-step through completing the ERS Worksheet. Look for tips about how to efficiently interpret the data. The ERS Worksheet is in the Excel spreadsheet format.

Open the ERS Worksheet Template and save the file with an appropriate name.

EIG Step Olle - Dackgi	
Company:	Enter the Company name and contact information.
Prepared by:	Enter the name and contact information of person conducting the ERS.
Job/Task observed:	Enter the name of the job/task being observed; try to use the existing name if available. Sometimes you may need to make up a descriptive name.
Date:	Enter the date the ERS data collection took place.
Employees observed:	Enter the names of Employees observed if available.
Job Number:	If the company has a specific job/task number in their system enter it to keep track of the ERS. Otherwise enter an ERS Job Number of your nomenclature. (e.g., #001)
Department:	Enter the Department name where the ERS was conducted.
Link to Video/Photo:	Enter the Link to the folder that contains the video/photo files. The complete ERS report will include the ERS Worksheet and any associated files.
Type of Assessment	Check the appropriate box indicating if this ERS is the Initial ERS or an Updated ERS/

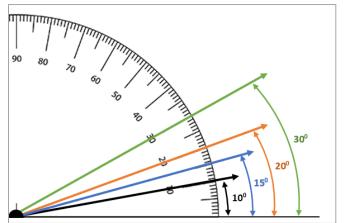
ERS Step One – Background Information

ERS Step Two – Posture, Force, Duration, Frequency and Time Weighted Multiplier *Posture*

Based on your observations check the appropriate boxes for each of the posture sections. Essentially you are looking for out-of-neutral postures more than a defined amount.

Is it possible to use a goniometer to obtain the measures (either by direct measurement or by way of video), but honestly the best strategy is to estimate them by eye. Don't agonize over 19 or 21 degrees when the guideline indicates 20 degrees. If it's about 20 degrees or more, that is accurate enough.

With a little practice you can get quite good at estimating angles.



Head/Neck/Eyes

Identify head and neck positions that are out-of-neutral as indicated.

Shoulders/Upper Back

Identify out-of-neutral positions that have impact on the shoulders and upper back. Think of this as impacting the shoulder girdle influenced by upper extremity position to accomplish the task at hand.

Back (Mid/Low)

Identify out-of-neutral mid and low back positions that impact the core of the body.

Arms/Elbows

Fully extended arms involve reaching out from the trunk with the elbows extended to reach to and/or handle materials. Rotation of the wrists/forearms, palms up/down involves tasks that require alternating between palms up and down position (pronation and supination). Examples include wringing water out of towel or turning a screwdriver.

Hands/Wrists/Fingers

Identify out-of-neutral wrist positions to accomplish the task at hand. Identify pinch and power grip hand activities.

Pinch Grip – The fingers are on one side of an object, and the thumb is on the other. Typically, an object lifted in a pinch grip does not touch the palm.

Power Grip – Formed with the fingers and the palm of the hand to move or manipulate objects.

Legs/Feet

Squatting – Defined as bending the hips and knees.

Kneeling – Defined as bearing body weight through one knee or both; either stationary or 'walking on the knees'.

On one leg/up on toes – Defined as standing on one leg only or up on the toes, for example to reach to a higher level.

Stationary Standing – Defined as standing in one position within a confined space for more than 10 minutes. A person can shift body weight from one leg to the other but is not able to take steps away from the position.

Force

Material Handling

For each of the posture categories check the appropriate box based on the measured and/or estimated force levels. Force can be generated in a variety of ways:

Body and extremity weight only – muscular force required to move and position body/extremities. Material handling (lifting) – objects are lifted/lowered manually.

Material handling (push/pull) – objects are moved via push and/or pull forces (e.g., moving a cart and pushing on wrench handle).

Lifting force requirements can be determined through use of a force gauge or scale to determine the weight of the object.

Push/Pull force requirements can be measured with a force gauge. Typically, you'll want to do three trials to get a consistent outcome and take the average of the three.

Hand Grasp (pinch and power)

Hand grasp force requirements involving pinch and power grips are more challenging to obtain. Here are a few strategies:

- *Tool specifications* some hand tools may have published force requirements to activate. For example, a hand stapler manufacturer may list them in the tool specs.
- *Indirect measurements* using grip and pinch dynamometers you can obtain a reasonable indirect measurement by first performing the grip or pinch task as typically performed and then simulating the task using the grip or pinch dynamometer. Essentially, you are using the body's neuromuscular sensory system as a measurement device. Typically, you'll want to do three trials to get a consistent outcome and take the average of the three.

We'll go through each category to provide specific details.

Head/Neck/Eyes

Always select *1 pt: Med* if any Head/Neck posture is checked in the Posture section. This takes into account the weight of the head (about 6 to 7% of body, in the typical range of 8 to 14#) and the impact on the body to support the head in the out-of-neutral position.

Shoulders/Upper Back

If any of the postures are checked, estimate the load either imposed on the shoulders and upper back or required to be generated by the muscle groups of the shoulders/upper back.

Hands at/above head:

- If only reaching overhead with both arms without any object involved, check 2 pts: Heavy 11# to 20# (5 to 9 kg) to account for the weight of both arms being held overhead. An upper extremity weighs about 5 to 6% of body weight.
- If only reaching overhead with only one arm without any object involved, check *1 pt: Med 5# to 10#* (2.3 to 4.6 kg) to account for the weight of one arm being held overhead. An upper extremity weighs about 5 to 6% of body weight.
- If an object is being handled, weigh the object and score appropriately based on the weight of the object.

Shrugged shoulders

• Determine the weight of the object being lifted or held in position that results in the shrugged shoulder position.

Reach behind body

- If only reaching behind the body with one arm without any object involved, check *1 pt: Med 5# to 10#* (2.3 to 4.6 kg) to account for the weight of the arm. An upper extremity weighs about 5 to 6% of body weight.
- If an object is being handled, weigh the object and score appropriately based on the weight of the object.

Reach at shoulder level

- If only reaching at shoulder level with one arm without any object involved, check *1 pt: Med 5# to 10#* (2.3 to 4.6 kg) to account for the weight of the arm. An upper extremity weighs about 5 to 6% of body weight.
- If reaching at shoulder level with both arms without any object involved, check 2 *pt: Med 11# to 20#* (5 to 9 kg) to account for the weight of the arm. An upper extremity weighs about 5 to 6% of body weight.
- If an object is being handled, weigh the object and score appropriately based on the weight of the object.

Back (Mid/Low)

• If any of the postures are checked, estimate the load either imposed on the back (low/mid) or required to be generated by the muscle groups of the back (low/mid).

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- If no object is being handled check *0 pt: Light <20# (9 kg)*. The Duration and Frequency scoring will pick up the extent of the stress from the postures.
- If an object is being handled, weigh the object and score appropriately based on the weight of the object.
- If an object is being pushed or pulled, determine the force requirements and score appropriately. *Arms/Elbows*

Estimate the force required to perform the tasks involving the arms reaching out from the trunk with the elbows extended to reach to and/or handle materials. Consider the weight of objects being handling and/or manipulated.

Estimate the force required to rotate the wrists/forearms, palms up/down to accomplish the tasks. Consider the weight of objects being handling and/or manipulated.

Hands/Wrists/Fingers

For the out-of-neutral wrist positions estimate the force involved. Refer to the *Hand Grasp (Pinch and Power)* section above for additional information.

Legs/Feet

Always select *1 pt: Med* if any Legs/Feet position is checked in the Posture section. This takes into account the weight of the body on the weight bearing joints (spine, hips, knees, ankles and feet.

Duration (static)

For each of the Posture categories score the Duration based on the indicated point system.

The scoring is same for all the categories except for Legs/Feet. Recall the Stationary Standing box was checked if greater than 10 minutes was identified. If so, for Duration check *2 pts: High > 5 min*.

Frequency

Frequency is determined by how often the identified positions occurs. Reviewing the video is the best way to determine frequency; you can time the task based on the time code on the video.

The scoring system varies a bit across the postures. This is a reflection of the different impact frequency has on different body parts.

For example, a *Flexed Forward Back (Mid/Low)* posture frequency of 5/minute would involve significantly more physiological effort than 5/minute for the *Hands/Wrists/Fingers*.

Take a moment to look at the nomenclature used.

- 0.5/min equates to once every 2 minutes
- 0.25/min equates to once every 4 minutes

For *Legs/Feet*, if *Stationary Standing > 10 min* is checked in the Posture section, the Frequency is checked as *0 Pt Low < 2 min* because we've already accounted for it in the Duration category.

Time Weighted Multiplier

Recalling that Exposure is an important factor in assessing overall relative risk, the next step is to apply the Time Weighted Multiplier (TWM). The TWM reflects the amount of exposure of each category in terms of hours/day. The breakdown is:

- 1 hr or less (0.75)
- 1 to 2 hrs (1.0)
- 2 to 4 hrs (1.25)
- 4 + hrs (1.5)

When you perform the data collection obtain the needed information to be able to fill in the TWM.

ERS Step Three – Raw and Weighted Score

The Raw and Weighted Scores have now been calculated per body part.

ERS Step Four – Other Factors

In *Step Four – Other Factors* we examine other factors that influence the performance of the task. Each Other Factor we identify as an issue receives one point in the Other Factors score.

One way to think about Step Four is it helps us get to the underlying reasons why we saw the scores we saw in Step Two. For example, we may have identified a **RED** score in the *Back (Low/Mid)* section due *Flexed Forward > 20 degrees*. In *Step Four* we identify the *Worksurface Height is too low*. This information also leads in directions of potential intervention recommendations.

Let's review the *Other Factors* and offer some tips to complete Step Four.

General Factors

Production/Quality

Production/Quality may be negatively impacted by poor ergonomics design. In discussion with company representatives try to determine through production and quality metrics if this is the case, if so, check the box.

Training

Competency-based training is one of the ten major ergonomics principles. Inadequate safety and/or process training may be evident. For example, if you observe three employees doing the same task and see three different ways of doing it, determine if training (or lack of) is at the base of the issue.

Vibration (Hand/Arm and Whole Body)

Once you identify vibration (hand/arm and whole body) is occurring, determine if it's significant enough to cause medical related issues based on injury/illness records or by subjective employee reports.

Environment (Hot/Cold)

Check out the Environment Checklist for additional information.

Contact Stress (Sharp Edge and Hard Surface)

Identify any contact stress (Sharp Edge and Hard Surface) issues and check the box if needed.

On Feet (standing or walking > 50% of shift)

Check if standing and/or walking is occurring more than 50% of the shift. This may include other tasks that are not part of the ERS. You'll need to determine this by asking about the among of time spent standing or walking.

Lighting – Ambient

Investigate if ambient lighting levels are inadequate for safe area ingress/egress. You yourself may have issues with the lighting in conjunction with worker reports. Consult with the appropriate company representatives as needed.

Lighting – Task

Investigate if task lighting levels are inadequate for precision assembly and quality inspections. You yourself may have issues with the lighting in conjunction with worker reports. Consult with the appropriate company representatives as needed.

Vision

Based on observation and worker interviews determine if visual acuity in seeing parts/materials to assemble or inspect is an issue.

Foot Controls

Identify if foot controls are used while standing.

Wrong or Incorrectly Used:

Investigate the workstation and associated accessories to determine if they are the correct items and used correctly.

Apply the ergonomics principles and access the checklists for additional information. This includes:

> Equipment Fixtures/Jigs Controls Tools

Workstation Chair Display Foot Support Worksurface height (too low/high)

ERS Step Five – Scores from Steps 3 and 4

In Step Five, the scores from Steps 3 and 4 are tabulated.

ERS Step Six – Corrective Actions

Step Six provides an opportunity to recommend *Corrective Actions* specific to each of the Risk Areas. It can be used as an *Action Plan* with assignments of the *Responsible Person, Due Date* and *Status* update (pull down menu for *No Corrective Action Needed, Not Started, In Process, Completed*)

STEP		Corrective Actions	Responsible Person	Due Date	Status
Risk Areas	s Step Five	(Recommended for any Risk Area from STEP FIVE with a score >1)			
1. Head/ Neck/Eyes	3	Check if Low Risk, and No Corrective Action needed. Reprient vise to position canister vertically	Pam R, Mark A, Sue S	11/30/2020	Not Starte
2. Shoulder / Upper Back	4	Check if Low Risk, and No Corrective Action needed. Reprient vise to position carister vertically Replace wrench with long handled torque wrench with proper technique	Pam R, Mark A, Sue S	11/30/2020	Not Starte
3. Back (Mid/ Low)	2	Check if Low Risk, and No Corrective Action needed. Recrient vise to position canister vertically Replace wrench with long handled torque wrench with proper technique	Pam R, Mark A, Sue S	11/30/2020v	Not Starte
4. Arms / Elbows		Check & Low Risk, and No Corrective Action needed. Reprint visa to position carister vertically Replace wrench with long handled torque wrench with proper technique	Pam R, Mark A, Sue S	11/30/2020	Not Starte
S. Hands/ Wrists/ Fingers		Check if Low Risk, and No Corrective Action needed. Reorient vise to position canister vertically Replace wrench with long handled torque wrench with proper technique	Pam R, Mark A, Sue S	11/30/2020	Not Starte
6. Legs/ Feet	2	Check if Low Risk, and No Corrective Action needed. Reprient vise to position canister vertically Replace wrench with long handled torque wrench with proper technique	Pam R, Mark A, Sue S	11/30/2020	Not Starte
7. Other Factors (Step 4)		Check if Low Risk, and No Corrective Action needed. Reorient vise to position canister vertically Replace wrench with long handled torque wrench with proper technique	Pam R, Mark A, Sue S	11/30/2020	Not Starte

Step Six also has space to enter *Other Issues* and *Additional Corrective Actions* if Needed.

Step Six – Implement Solutions

The goal is to accomplish controlled measurable change. If you change too many variables all at once you run the risk of not being able to recognize what did and did not work. Apply the principles but be careful of generalizations. In all likelihood, the "normal" person does not exist.

The modification itself is not the issue; the acceptance and integration of the modification is the issue. Introducing the job modification into the workplace only begins the process. Check out the *Ergonomics Implementation Track* for more information.

Cost Analysis

We recognize that many jobs and tasks performed may not be designed safely or efficiently and must be improved. We must be able to justify our requests for ergonomic improvements in terms that management can understand. That's right - dollars and cents.

Here is a simple formula that can be used to decide how to intervene. It's useful to justify the ergonomics intervention either when significant resources are involved or when little or no resources are required. This formula will help prioritize the ergonomics project list.

ROI = Total Estimated Benefits/Total Cost of Intervention

Return of investment (ROI) is the primary calculation in this formula. It requires the following information.

Estimated Benefits of Intervention:

• Productivity gains

• Lower injury/illness costs

Indirect Benefits:

Direct Benefits:

• Quality improvements

Reduced labor costs

- Reduced scrap/rework
- Improved morale
- Improved idea sharing and problem solving
- Improved teamwork/ownership
- Reduced absenteeism

Costs of Intervention:

- Material/Hardware Costs
- Labor cost for installation
- Training costs
- Any other costs related to the intervention

For the inexpensive fixes you don't need to spend a great deal of time gathering data and calculating your ROI. For more expensive and important projects this time will be well worth it.

ROI Worksheets

Cornell University Ergonomics (<u>http://ergo.human.cornell.edu/CUROIEstimator.htm</u>) has produced worksheets to assist in calculating ROI:

1.) If actual cost data is available.

2.) If estimated cost data is used.

3.) If no cost data is used.

Please refer to the worksheets for additional details. ROI information can assist in making the right decision when the ROI is high, and the payback period is relatively short.

Step Seven – Follow-up

Proper outcomes evaluation continues the process. On-going measures are compared to the initial performance measures.

- Compare at set intervals (1, 3, 9, and 12-month intervals).
- Determine changes in performance measures.
- Detail lessons learned to modify the interventions.
- Reevaluate and repeat the analysis steps.

ERS Practice

CNC Reservoir Case Study

Like any other skill you are working to develop, the way to improve skill levels is to practice. We've included the CNC Reservoir Case Study for additional practice.

Please access the Case Study that includes the pre and post intervention videos and the ERS worksheets along with all the details you need.



Next Steps

The *Ergonomics Risk Screen* is an important tool to objectively analyze the ergonomics factors of job tasks and determine the relative risk of the factors.

The ERS process helps you and your clients come up with reasonable and feasible ergonomics recommendations to enhance health, safety and productivity!

Thanks for your time and attention!

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Manual Material Handling

Welcome



A basic question I get on a regular basis is, *"How much weight can a person lift?* It's a very valid question.

According to the *Bureau of Labor Statistics (BLS)*, back injuries account for one of every five injuries and illnesses in the workplace. Eighty percent of these injuries occur to the lower back and are associated with manual material handling tasks.

Hi everyone. Welcome to the Ergonomics Manual Material Handling Module.

I'm Mark Anderson. I'm a Certified Professional Ergonomist and Physical Therapist with more than 35 years of experience working in ergonomics.

How Much Weight Can a Person Lift?

Most clients I work with have a policy that delineates a certain number of pounds considered acceptable for a one-person manual lift. About 40 pounds is what I typically see. Here is the rub, I can show you a lifting task where the object weighs 10 pounds, and it can't be done safely. I can show you another task where the object weighs 60 pounds, and it probably can be done safely by a majority of workers.

So, to answer this question, 'How much weight can a person lift?', I think we need to ask another question, "What are the factors that influence how much weight a person can safely lift?"

And a third question, "Based on these factors, can a mathematical formula be developed to predict how much weight a person can safely and effectively lift?"

Not surprisingly, these questions have been studied extensively over the past 50 years.

And then we should ask one more question, "How can we apply this information to identify the level of risk of manual material handling and then offer reasonable interventions?"

These are the topics we'll explore in the *Manual Material Handling Module*.

Physical Demands

Manual Material Handling is by definition physical in nature. Manual material handling (MMH) is commonly seen in many diverse settings, not just in warehouses. OSHA has identified the stresses associated with manual material handling as one of the major work-related factors to examine and alleviate to improve health and safety in the workplace.

MMH levels are a function of the weight of the tools, containers, boxes, parts, carts, etc. Whether lifted, carried, pushed, or pulled, the force required to move or manipulate the object directly creates stress on the body.

Our goal is to understand the level of physical exertion that is related to manual material handling. For example:

- Does the job involve peak loads of muscular effort?
- Do workers have to lift objects, boxes, parts, materials?
- Does the task require:
 - Strenuous one-hand lifting?
 - Strenuous two-hand lifting?
 - Lifting over too great a vertical distance (near floor or above shoulders)?
 - Lifting at too great a horizontal distance?



- Difficult-to-grasp items?
- Pushing or pulling hand trucks or carts up or down inclines or ramps?
- Does the job require handling of oversized objects?
- Does the job require two-person lifting?
- Is help for heavy lifting or exerting force unavailable?
- Do workers have to push or pull objects?
- Large breakaway forces to get the object started?
- Does the job lack material handling aids such as air hoists or scissors tables?

Occupational Biomechanics

You might recall in the *Introduction to Ergonomics Track* one of the ergonomics principles we introduced was *Control Manual Material Handling*. We looked at Occupational Biomechanics information specific to intra-discal pressures generated with manual handling.

In the 1970's, what have become classic research studies in the investigation of postural influences on in-vivo lumbar intervertebral disc pressures were conducted by Alf Nachemson, MD, PhD and colleagues. Results revealed increased discal pressures based on lever arm lengths in the spinal column.

Lifting Calculators

We noted that a number of Lifting Calculators and Guidelines have been developed to analyze lifting tasks. One of the first guidelines was the *NIOSH (National Institute for Occupational Safety and Health) Work Practices Guide for Manual Lifting published in 1981* with a *Revised Guide* published in 1994.

A mathematical formula to predict how much a person can safely lift was introduced in the *Guide*.

Lifting Guide Criteria

Four criteria were studied to develop the original *Guide*:

- Epidemiology Identification of incidence, distribution and potential controls for illness and injury in a population.
- Biomechanical Study of the impact on the musculoskeletal structure, (particularly the low back) from lifting.
- Physiological Study of the body's metabolic and circulatory responses to lifting.
- Psychophysical Studies performed to quantify the subjective tolerance of people to the stresses of manual material handling.

I would encourage you to read the *Guides* if you are interested in an in-depth look at the factors. They are readily available on-line.

1991 Version

https://www.cdc.gov/niosh/docs/81-122/pdf/81-122.pdf?id=10.26616/NIOSHPUB81122 1994 Version

https://www.cdc.gov/niosh/docs/94-110/pdfs/94-110.pdf?id=10.26616/NIOSHPUB94110

Lifting Scenario



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ERGONOMICS ON-DEMAND! Manufacturing Ergonomics

To gain an appreciation of the nuts and bolts of assessing manual material handling operations, let's work on developing a list of parameters that influence how much a person can lift based on our experiences of lifting.

For our lifting scenario, imagine we are assessing a warehouse worker palletizing boxes coming off of a conveyor line by loading them onto a pallet.

The manual handling tasks are repetitive (handling one box every minute) and the worker starts with a row of boxes on the pallet and then builds up box levels to about a five-foot height (shoulder level).

Potential Lifting Factors

What are the factors that influence the worker's performance? Make it personal by imagining you are doing the material handling or even better yet, imagine your mother is palletizing the boxes!

I'll kick off a brainstorming session by thinking about the last time I was lifting some bags of sand into the bed of my truck at the big box store. When I reached out to pick up a bag, the farther away I reached, the heavier the bag seemed to get! This is a phenomenon we've all experienced.

Let's name this factor Horizontal Distance and define it as, "How far away from our body is the item or box when we lift it; the farther away the greater the stress into the body."

Brainstorm – Potential Lifting Factors

Brainstorm – list as many factors as you can think of that will influence the palletizing operation.

1.	Horizontal Distance – how far away from our body is the box when we
	lift it; the farther away the greater the stress into the body
2.	
3.	
4.	
5.	
6.	
7.	
8.	
9.	
10.	

Potential Lifting Factors

How did you do? Check out this list.

• Horizontal Distance – how far away from our body is the box when we lift it; the farther away the greater the stress into the body



- Frequency how often do we have to lift the box; how many times per minute
- **Duration** over how long a period of time during the shift does the lifting occur; less than an hour, one to two hours, two to four hours, more than four hours
- **Spine Twisting** does twisting or rotating of the spine (of the lower back particularly) occur to perform the lift
- Vertical Distance Origin how high the box is from the floor at the start of the lift; at higher than mid-chest level the greater the stress on the body to handle the load
- Vertical Distance Destination how high the box is from the floor at the end of the lift; at lower than waist to mid-chest level the greater the stress on the body to handle the load
- Item/Box Size is the item or box large and unwieldy, out of balance, difficult or even impossible to hold close the body thereby increasing the horizontal distance
- Grip on the Box is the box easy to grip with handholds/handles or hard to grip with no handholds and maybe even slippery
- Actual Object Weight how much does the box weigh or what is the range of weights if the boxes vary in weight.

You probably came up with many if not all of the factors and when you reflect on the *Ergonomics Principles* found in the *Introduction to Ergonomics Track* you can see how these factors influence lifting performance.

Simplified Lifting Calculator

If we compare what we came up with in our brainstorming session to the *NIOSH Work Practices Guide for Manual Lifting (Revised)* we would see these are the primary parameters in the *Guides*.

Refer to the *Guides* if you would like more details. For our purposes, we'll introduce a simplified version of the lifting calculator.

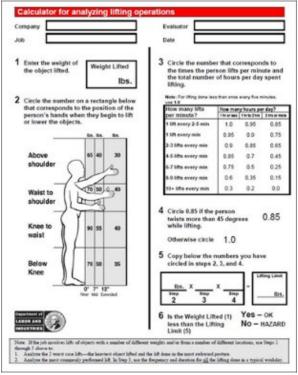
The States of Washington and Oregon Departments of Labor and Industries developed a version of the *NIOSH Work Practices Guide for Manual Lifting*. It's called the *LNI Lifting Calculator*.

A few issues to be aware of when you use the LNI lifting calculator include:

- The estimated Lifting Limit's based on the predicted capability of healthy adults to handle the weight; this includes about 95% of healthy males and about 75% of healthy females. There certainly are some individuals who can safely handle more than the predicted Lifting Limit.
- Stature of the individual is not considered in the calculation.
- Gender of the individual is not considered in the calculation.

LNI Lifting Calculator Online App

The LNI Lifting Calculator is available as an online app and I encourage you to check it out at <u>https://osha.oregon.gov/OSHAPubs/apps/liftcalc/lift-calculator.html.</u>





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Manual Material Handling Basic Criteria

So, in overview, the *LNI Lifting Calculator* considers basic criteria of the manual material handling event:

Actual Object Weight

Know the actual weight of the object. If a range of weights is noted; for example, 30 to 40# (13.5 to 18.1 kg), use the higher value in your calculations because it would be the "worst case".

Horizontal Distance (H)

How far from the body is the object being handled?

The farther away, the longer the lever arm and the more stress into the body.

Estimating Horizontal Distance (H) can be a little tricky. The horizontal location is determined by measuring the distance between the point projected on the floor directly below the midpoint of the hands grasping the object (center of mass), and the mid-point of a line between the inside ankle bones as pictured.

The *LNI Lifting Calculator* uses predetermined Horizontal Distance values of: 0", 7" or 12" (0 cm, 18 cm or 30 cm).

Vertical Position

At what level from the floor is the object being handled?

The farther away from the Optimal Lifting Zone (about waist level) the more stress into the body.

The vertical location is measured from the floor (or standing surface) to the vertical mid-point between the hand grasps as defined by large middle knuckle of the hand.

You may need to determine two Vertical Position measurements (V is the origin position and V + D is the destination position) and perform two calculations.

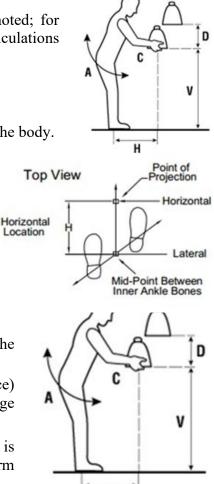
Frequency and Duration

How often and for how long is the object being handled?

From the physiological fatigue standpoint, once every five minutes is dramatically different than 10 times per minute. Frequency has a huge impact. Frequency is categorized as lifts per minute. Look at the *LNI Lifting Calculator Worksheet* to see the categories of '*How many lifts per minute*'.

Duration is how long throughout the shift the handling is occurring? Over the course of the shift is the manual handling occurring for an hour total or two or the entire shift?

Longer duration is related to increased exposure to stress and results in lower weight limits.



How many lifts	How man	How many hours per day?					
per minute?	1 hr or less	1 hr to 2 hrs	2 hrs or more				
1 lift every 2-5 min	1.0	0.95	0.85				
1 lift every min	0.95	0.9	0.75				
2-3 lifts every min	0.9	0.85	0.65				
4-5 lifts every min	0.85	0.7	0.45				
6-7 lifts every min	0.75	0.5	0.25				
8-9 lifts every min	0.6	0.35	0.15				
10+ lifts every min	0.3	0.2	0.0				

Relationship between hours/day and multiplier.

Look at the *LNI Lifting Calculator Worksheet* to see the relationship between the hours/day and the multiplier. For example, for one lift occurring every 2-5 minutes at a cumulative duration of one hour or less in the shift, the multiplier is 1.0 and has no impact on the calculation.

On the other end of the spectrum for 10+ lifts occurring every minute at a cumulative duration of two hours or more in the shift, the multiplier is 0.0 and essentially indicates this lift should not be performed.

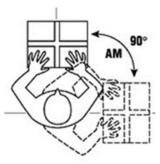
Then you'll see the multiplier is on a sliding scale between these two points.

Spine Rotation

Is spinal rotation occurring during the lift?

Rotation of the spine, particularly with forward bending when lifting has been determined to result in significant shear and compression force into the spine.

Estimate spine rotation as the angle between the shoulders and hips from origin to destination of the lift. For spine rotation more than 45 degrees, the multiplier is 0.85.



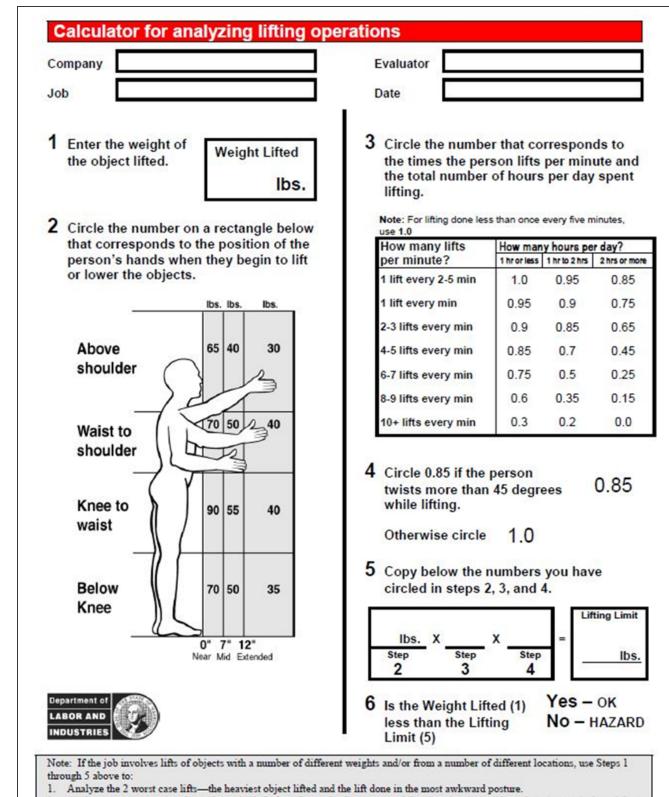
Object size and grip

What shape and size is the object and how well can it be gripped? Smaller, well-balanced objects with handholds are easier to handle. The 1994 revised *NIOSH Work Practices Guide for Manual Lifting* added a hand-to-container coupling factor.

The *LNI Lifting Calculator* does not include a hand-to-container factor; if you identify this as an issue you'll want to make note of this and perhaps decrease the recommended weight or recommend a change in object size or grasping.

LNI Lifting Calculator Worksheet

We'll go through the LNI Lifting Calculator Worksheet so you can see the underlying strategy it makes use of. Take an overview look at the form.



Analyze the most commonly performed lift. In Step 3, use the frequency and duration for all the lifting done in a typical workday.

Manual Material Handling Case Study – Handle Speaker

Handle Speaker Background

Let's work on a material handling case study to get a feel of how to use the LNI Lifting Calculator. Sound technicians at a company are responsible for setting up speaker systems on-site at various venues. Here are the specifics:

- Speaker weight is 45# (20.5 kg)
- Speaker is lifted from the floor and placed on the top of a stand (about 60"/152 cm) off the ground)
- Duration is for one hour or less/day
- Frequency is 1 lift/min

We need to perform the calculation twice; first for the lift from the floor and second for the speaker lift and placement on the stand. Let's check out the video.





Lift from Floor

Let's do the *Lift from Floor* calculation first.

- The Weight Lifted is 45# (20.5 kg).
- Hand Position is Below Knee at 7" (18 cm); you'll see the 50# (22.7 kg) box is checked.
- Lifts/min is 1 lift per minute.
- Hours/day is 1 hr or less per day. So, the appropriate box is checked; the multiplier is 0.95.
- Twists more than 45 degrees: the answer is no. So, the 1.0 multiplier box is checked.

Next, we do the math:

50# (22.7 kg) x 0.95 x 1.0 = 47.5# (21.5 kg).

Is the Weight Lifted (45#/20.5 kg) less than the Lifting Limit (47.5#/21.5 kg).

It's, so we answer YES – OK.

Lift to Stand

Now, let's do the *Lift to Stand* calculation.

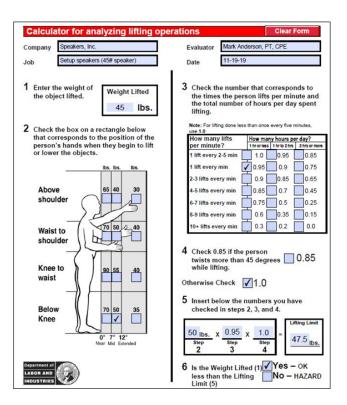
- The Weight Lifted is still 45# (20.5 kg).
- To place the speaker on the stand the Hand Position is Above Shoulder at 7" (18 cm) and you'll see the 40# (18.1 kg) box is checked.
- The Lifts/min is still 1 per minute.
- The Hours/day is still 1 hr or less per day.
- Now we do see twisting more than 45 degrees and the 0.85 multiplier box is checked.

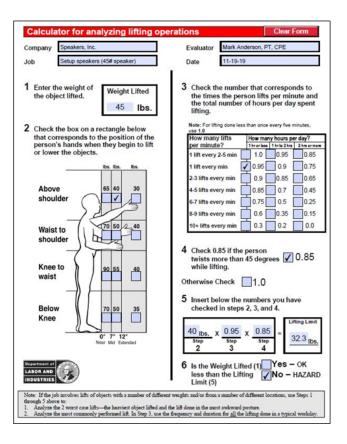
Doing the math we get:

40# (18.1 kg) x 0.95 x 0.85 = 32.3# (14.7 kg).

Is the Weight Lifted (45#/20.5 kg) less than Lifting Limit (32.3#/14.7 kg)?

The answer is NO – Hazard.





Manual Material Handling Controls

Some type of manual material handling control is recommended. Take a moment and list some options. What did you come up with? Options could include:

- Two-person lift policy
- Mechanical lifting device
- Worker body mechanics and technique training
- Functional capacity testing to identify if a particular individual has the functional capacity to safely handle the lift or perhaps some other options.

Manual Material Handling Assessment Practice

To gain additional practice in using the LNI Lifting Calculator, download the *Manual Material Handling Case Study*.

Here are some tips:

- Use the *LNI Lifting Calculator Worksheet Fillable PDF* (from your training materials) for the assignment. You can certainly check out the on-line version we discussed; however, we would encourage you to use the Worksheet to better understand how the calculator works.
- Review the basic criteria of the manual material handling event.
- Carefully read the instructions to get all the details you need to complete the exercise.
- If a range of weights is noted; for example, 30 to 40#/13.6 to 18.1 kg, use the higher value in your calculations because it would be the "worst case".

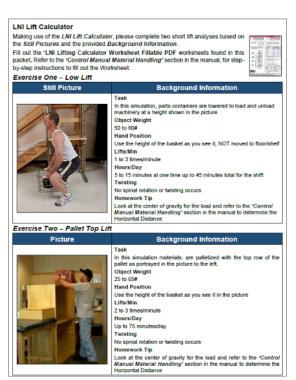
Please complete the Manual Material Handling Case Study.

Manual Material Handling Guidelines

Now that you have an understanding of available assessment tools, let's detail specific issues to identify and provide guidelines for mitigation efforts.

Take a look at the *Manual Material Handling Checklist*. A summary of the Guidelines includes:

- Eliminate (as feasible) manual handling by using mechanical handling equipment (forklifts, powered lifts, etc.).
- Reduce the physical stress of manual handling by using manual handing equipment (carts, two-wheelers, etc.).



ERGONOMICS ON-DEMAND!

Manufacturing Ergonomics

Weights of loads to be lifted judged acceptable by the workforce. Materials moved over minimum distances.		1000	NA
Materials moved over minimum distances			2
materials moved over minimum distances.			
Distance between the object load and the body minimized.			2
Walking surfaces: • Level • Wide enough • Clean and dry			2
Objects: • Easy to grasp • Stable • Able to be held without slipping			
Handholds on these objects.			55 83
When required, gloves fit properly.			
Proper footwear worn.			
Enough room to maneuver.			8
Mechanical aids used whenever possible.	8		24
Working surfaces adjustable to the best handling heights.			-
 Material handling avoids: Movements below knuckle height and above shoulder height Static muscle loading Sudden movements during handling Twisting at the waist Extended reaching 			
Help available for heavy or awkward lifts.			5.5.
High rates of repetition avoided by: • Job rotation • Self-pacing • Sufficient pauses Pushing or pulling forces reduced or eliminated.			24
Employee has an unobstructed view of handling the task.			<u> </u>
Preventive maintenance program for equipment.		1	3

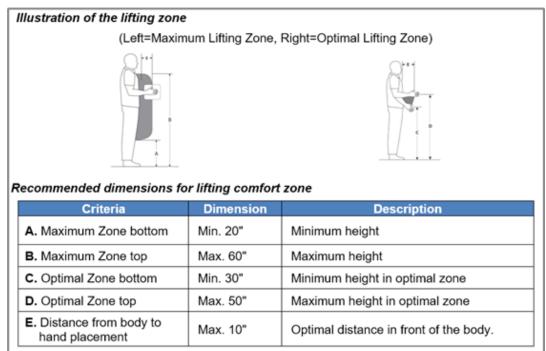
MMH Intervention strategies

MMH intervention strategies to control force levels related to the weight of the load include:

- Design job to reduce static muscle loading. (Provide jigs, fixtures, clamps, spot welds, etc. to hold work object.)
- Workers learn how to better control static muscle loading. (Body mechanics, stretching, etc.)

- Make use of mechanical devices, hoists, lifts, etc. to eliminate manual lifting.
- Slide rather than lifting the weight.
- Eliminate the effect of gravity by counterbalancing the weight, a method commonly used with tools.
- Remove physical barriers, thereby reducing the horizontal distance (long lever arm).
- Relocate storage heights with heavier objects stored between mid- thigh and waist height.
- Work with vendors to provide material either in smaller unit weights (e.g., 50 pounds, rather than 100 pounds) or in bulk that requires handling with mechanical means.
- Provide adjustable height surfaces (e.g., scissors tables) to maintain desired height of material.
- Reposition the worker to provide greater mechanical advantage, e.g., use body weight rather than musculoskeletal strength.
- Reposition the work material, e.g., bring parts and tools within reach envelope; place bin on a bin tipper or provide side drop-down bins
- The safest lift of all is the one that does not occur. Whenever possible slide objects rather than lift them. Friction between the surface and object may be a problem. Friction can by decreased by:
 - Line storage shelves with decreased friction liners (e.g., Teflon sheets).
 - Spray-on products will reduce friction (may cause a toxic substance problem.)
- Use roller conveyor systems to transport materials.
- Maintain the quality of floor conditions to eliminate cracks and general deterioration.
- Use appropriate type and size of casters or wheels as original equipment or retrofit, depending on floor type.

Recommended Dimensions for Lifting Comfort Zone



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Manual Material Handling Checklist

Take a look at the *Manual Material Handling Checklist* as needed for the general ergonomics analysis process.

"NO" answer indicates need for additional investigation.	YES	NO	NA
Weights of loads to be lifted judged acceptable by the workforce.		1	2
Materials moved over minimum distances.		1	
Distance between the object load and the body minimized.			1
Walking surfaces: • Level • Wide enough • Clean and dry			2,
Objects: • Easy to grasp • Stable • Able to be held without slipping		С	
Handholds on these objects.		1	3
When required, gloves fit properly.		5	
Proper footwear worn.			
Enough room to maneuver.			100
Mechanical aids used whenever possible.		1	2.
Working surfaces adjustable to the best handling heights.			
 Material handling avoids: Movements below knuckle height and above shoulder height Static muscle loading Sudden movements during handling Twisting at the waist Extended reaching 			
Help available for heavy or awkward lifts.			
High rates of repetition avoided by: Job rotation Self-pacing Sufficient pauses			
Pushing or pulling forces reduced or eliminated.			87
Employee has an unobstructed view of handling the task.			
Preventive maintenance program for equipment.			

NIOSH Ergonomics Guidelines for Manual Material Handling

Check out the NIOSH Ergonomics Guidelines for Manual Material Handling.

https://www.cdc.gov/niosh/docs/2007-131/default.html

Another good resource is the *Canadian Centre for Occupational Health and Safety*.

https://www.ccohs.ca/oshanswers/ergonomics/mmh/

The OSH Answers Fact Sheets on Manual Material Handling are informative.

Mechanical Handling Equipment (MHE)

What is the safest lift that can be accomplished? It's the one not accomplished!

While this may be a bit of a trick question, the answer makes good sense. In other words, the use of mechanical handling equipment whenever feasible, rather than manual handling is good ergonomics. A wide variety of MHE types, configuration and capabilities exist:

- Pallet jacks
- Overhead cranes
- Forklifts
- Vacuum/suction lifts
- Other

Material Handling Case Study

Let's go through one last MMH Case Study. Take a look at the video. What do you think? Is this a safe and productive way to do this job?

The worker is bending over to reach into the container. This could result in an injury as well as negatively impact quality and productivity.

Brainstorm on Potential improvements. Do any improvements come to mind to accomplish this change? Spend a moment and list your ideas:

1. _____

2. _____

3.

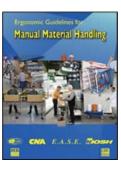
What did you come up with?

Take a look at this video clip. A powered, employee-controlled, height-adjustable container lift was installed. This was probably one of your ideas! Now the worker can control the height of the container so he can work in a much improved position. You just used ergonomics to improve both the safety and productivity of the employee.

Ergonomics and Manual Material Handling

Manufacturing, office, warehouse, health care; no matter what work environment in which you apply ergonomics principles, controlling manual material handling is an integral part of a safe and productive workplace.

I hope our discussion on Manual Material Handling assessment and control methods has been informative for you.



SUMMARY AND THANKS!

Thanks for completing the *Ergonomics Manufacturing Track*!

While the workstations, tools and equipment that make up manufacturing workplaces have a common thread in terms of ergonomics principles, you'll find they each have their own unique attributes in terms of how to apply the ergonomics principles.

For me, working in the manufacturing ergonomics realm has been very rewarding; I particularly have enjoyed the collaboration among all of those involved. You'll make a significant positive difference in the health, safety and productivity of those working in manufacturing.

Please check out the other *ERGONOMICS ON-DEMAND Tracks* that can add value to your practice! *Thanks for your time and attention*!