## **Office Ergonomics**

# A Practical Approach to Office Ergonomics

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#### Welcome to ErgoSystems!

Who sits at your desk? Who uses your computer? Who answers your phone? Who does your work?

The answer is ... YOU!

As a result **YOU** need to be the best consumer of your workspace. Helping you to be a good consumer is what the Office Ergonomics Assessment Worksheet can do for you! You can use ergonomics to help you be more comfortable and productive throughout your day. Complete the Worksheet by yourself or go through it with a coworker to help each other.

#### **Workstation Assessment Form**

The ErgoSystems Office Ergonomics Assessment Worksheet will help you make good use of practical information about ergonomics.

A road map is an important part of any journey and that is exactly what the Worksheet is for you to use. Work through the worksheet to investigate your workstation. You will answer questions about the following eight areas:

- 1. Job Tasks
- 2. Work Location
- 3. Chair
- 4. Workspace
- 5. Computer
- 6. Office Equipment
- 7. Work Surface
- 8. Work Environment

A '**NO**' answer indicates a potential issue in that category. General information is provided on the left side of the form.

#### **Background Information**

Please start the Worksheet by filling out the following information.

Name		
Date		
Company		
Department/ Location		
Job Position/ Title		
Body height (without shoes/	ftin (without shoes)	
with shoes)	ftin (with shoes)	
Hand dominance	Right Left Ambidextrous	
Vision (circle all that apply):	Uncorrected, Eyeglasses, Contacts, Bifocals, Trifocals, Computer glasses,	
Other		



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The more time you spend performing one particular task, the greater the possibility you could experience an ergonomics related problem.	During a <b>typical day at work</b> what perce of time <b>do you spend:</b> • Sitting	entage	%
Figuring out how to add variety to your workday can reduce your risk of Musculoskeletal Disorders. Work on moving through out your day. We encourage what we call the <b>30/30/30 Rule</b> . What this means is every 30 minutes or so, do 30 seconds of some other physical activity. For example if you have been sitting for 30 minutes get up and walk for 30 seconds, deliver a message, meet with a coworker – you get the message. (Oh, by the way, the last 30 of the 30/30/30 Rule is try it for 30 days and see if it works for you!)	<ul> <li>Standing</li> <li>Walking</li> <li>Lifting (describe)</li> <li>What percentage of your average work da you devote to tasks including:</li> <li>Computer – Data Entry (keyboard/modeling)</li> <li>Computer – CAD (Computer Assisted Design)</li> <li>Writing</li> <li>Reading</li> <li>Telephone</li> <li>Meetings</li> <li>10 key Calculator</li> <li>Printing</li> <li>Copying</li> <li>Filing</li> <li>Other (describe)</li> <li>Other (describe)</li> <li>Other (describe)</li> <li>Other (describe)</li> <li>Other (describe)</li> </ul>	ouse)	%
WORK LOCATION	• Other (describe)		
If you work at more than one workstation on a regular basis you probably will want to evaluate each workstation separately. This is especially true if you have a home office. Use the ergonomics principles you learn at home as well as at work!	Do you work at <b>only one workstation</b> (other than for just short periods of time)? If <b>NO</b> , this means you work at more than one workstation, describe where and what percentage of the day	YES	NO
You need to take into consideration the impact that your changes may have on others who share your workstation. The workstation may need to allow for a greater amount of adjustability.	Do you have exclusive use of your workstation? A NO means you share the workstation and will want to take into account the other person's needs.	YES	NO

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## CHAIR

Your chair is one of your most important tools. You need to understand what adjustment features it has and most importantly how to adjust them. Now is the time to find out about your chair's features. Play with the levers to see what they do. It is critical you use your chair to your advantage.

NOTE: Not all chairs have all the adjustments; just because your chair may not have a particular adjustment doesn't make it a bad chair. By the end of the assessment you will know if your chair works for you.

Legs/Casters			
Do the casters allow ease of movement without causing a lack of control of your chair?	Are the <b>chair casters suitable</b> for floor type? (Hard plastic caster on carpet, softer	YES	NO
A minimum of five legs is necessary for adequate stability and fall protection.	rubberized caster on tile.) Does your chair have <b>5 legs</b> ?	YES	NO
Seatpan	, 8		
Improper seat pan height can increase the demands	Have you properly adjusted the chair seatpan height?	YES	NO
on your body and lead to awkward postures. Proper	Have you properly adjusted the <b>angle/tilt</b> of your seat pan?	YES	NO
seatpan height places body/hands in neutral and feet	Does your seat pan <b>adequately support</b> your body weight and dimension?	YES	NO
on floor.	Is your seat pan adequately padded?	YES	NO
<ul> <li>If you CAN ADJUST worksurface height, position chair seatpan height to place feet on floor</li> <li>If you CANNOT ADJUST worksurface height,</li> </ul>	Does your seat pan have a <b>waterfall</b> <b>front</b> (the front edge is rounded to reduce pressure on legs)?	YES	NO
position chair seatpan height to place hands in neutral at worksurface. (May need foot support, if feet dangle.)	Does your <b>seatpan swivel</b> to easily orient you to your work?	YES	NO
Backrest	I		
An improperly adjusted backrest places unnecessary demands on your back. The back support should fill in the curve of your lower back.	Have you properly adjusted the <b>height</b> , <b>angle and forward/backward</b> position of your backrest?	YES	NO
Armrests		•	
Fixed height or improperly adjusted armrests can lead to awkward wrist/hand postures and place unnecessary demands on your shoulders and neck.	Do your <b>armrests</b> provide adequate forearm support?	YES	NO
Chair controls			
Seat controls that are not easy to understand or access are not frequently used and cause problems.	Are all seat controls <b>easy to operate</b> while seated?	YES	NO
Maintenance			
Chairs in need of maintenance reduce user support and lead to reduced productivity and discomfort.	Is your chair <b>free of any maintenance</b> problems?	YES	NO
They also are unsafe!	Have you <b>reported the maintenance problem</b> ?	YES	NO

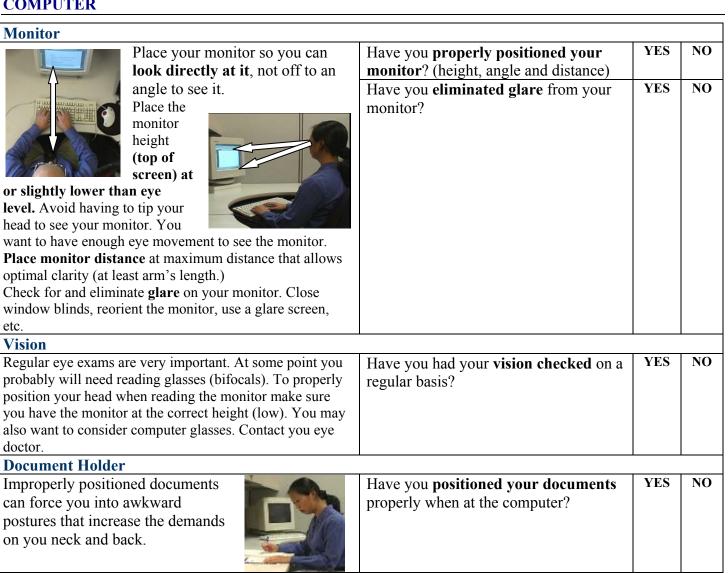
### WORKSPACE

Inadequate storage space can create additional work and force you to assume demanding work postures. Item located at arm's reach or beyond is 7-10 times heavier than if it is located closer to your body

Inadequate leg room can force you into awkward postures. Regular housecleaning goes a long way freeing up the space you need to move and position yourself comfortably.

## **COMPUTER**

#### **Monitor**



Do you have <b>adequate storage space</b> for your files, supplies, reference materials and personal items	YES	NO
Are frequently used <b>items within easy</b> reach?	YES	NO
Do you have <b>adequate leg room</b> ?	YES	NO

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Use document holders to place the documents in a good position.



## **Keyboard** An improperly positioned keyboard can force your shoulders, arms, wrists and hands work in awkward

Have you **properly adjusted** the position of your **keyboard**?

YES NO

#### Mouse

position.

positions.

Whether placed on the worksurface or on a tray, position the keyboard to allow your wrists and hands to work in relaxed straight

An improperly positioned mouse can force you	Have you <b>properly adjusted</b> the position of your <b>mouse</b> ?	YES	NO
shoulders, arms, wrists and hands work in awkward positions. Keep the mouse at the same level as the keyboard and within an easy reach. Use keyboard shortcuts to reduce mouse use. Improperly adjusted mouse cursor speed and sensitivity increases the amount of work necessary to navigate during your work.	Have you <b>properly adjusted</b> mouse cursor <b>speed and sensitivity</b> ?	YES	NO
CPU (computer case)	-		
A poorly positioned CPU can force you to reach/twist/bend when attempting to access your equipment. Keep the CPU within easy reach to turn on and off and good access to the disc drives.	Have you <b>properly adjusted</b> the position of your <b>CPU</b> ?	YES	NO
Laptop			
For occasional laptop users, do your best to place the keyboard to allow your hands/wrists to stay in neutral. For full time laptop users, use a docking station so you have a separate monitor, keyboard and mouse.	Are you using your <b>laptop in the</b> <b>recommended way</b> at work or on the road?	YES	NO
Maintenance	1	<u> </u>	I
	Is your computer equipment free from any maintenance problems?	YES	NO
	Have you <b>reported the maintenance</b> problem?	YES	NO

## **OFFICE EQUIPMENT – Misc.**

Telephone			
If you spend more than 20% of your day on the telephone you may want to consider using a headset to free up your hands and allow a neutral head/neck posture.	Do you use your <b>telephone less than 20%</b> of your day?	YES	NO
Other Equipment (Calculator, Printer, Copier, Fax, Ot	her)		
Work to position all of your other office equipment within your reasonable reach zone.	Have you <b>properly positioned</b> other office equipment?	YES	NO

#### WORKSURFACE

A workstation at the improper height will force you to work in awkward postures	Is your <b>worksurface height proper</b> for your needs?	YES	NO
Inadequate desk space creates an inefficient work environment and creates unnecessary demands on your body.	Do you have <b>adequate desk space</b> for your computer, monitor, mouse, phone, keyboard, calculator, etc.	YES	NO
Inadequate desk space creates an inefficient work environment and creates unnecessary demands on your body.	Do you have <b>sufficient free desk space</b> to perform your required job tasks such as writing, reading, filing, etc?	YES	NO

#### WORK ENVIRONMENT

Lighting			
Inadequate lighting can put unnecessary stress on your eyes and force you to bend forward to get closer to your work. Examine both general and task lighting levels.	Do you have <b>adequate light</b> to properly perform your work?	YES	NO
Noise			
Too much noise (or too little) can create a distracting environment and make it hard for you to concentrate on your work.	Do you have adequate <b>control of noise</b> (conversations, equipment, etc.) in your workspace?	YES	NO
Temperature	I		
While it is true you will never get a group of people to agree on one comfortable temperature, get a group consensus and then use personal controls (sweaters, fans, etc.) as possible.	Is the <b>temperature</b> at your workstation comfortable?	YES	NO
Ventilation	1	I	1
Too much or too little ventilation can be uncomfortable.	Is your workstation free from <b>drafts</b> ?	YES	NO

#### **NEXT STEPS**

Review the Worksheet. Look for the **NO's**. Come up with a list of **possible suggestions** to make your workspace safer and more comfortable. In many cases you will be able to make improvements for yourself – with simple adjustments and a little reorganization. You may need help from your supervisor or whoever provides ergonomics assistance at your company. Use ergonomics to your advantage. **Be a Good Consumer!** 

#### **SUGGESTIONS**